



**Children's  
Services  
Council**

of Broward County  
Our Focus is Our Children.

Annual Performance Report | Fiscal Year 2023-2024

# A Light For Families. Resources For Hope.

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# MISSION STATEMENT

To provide the leadership, advocacy and resources necessary to enhance children's lives and empower them to become responsible, productive adults through collaborative planning and funding of a continuum of quality care.



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## Annual Performance Report Key

### Financial & Administrative Monitoring

No Findings

Finding Addressed

Finding Not Addressed

Not Applicable or Program Sunsetting or Too soon to measure

### Programmatic Performance

Performing Well


Technical Assistance Provided


On Improvement or Correction Plan

Not Applicable or Program Sunsetting or Too soon to measure

\* For more information on our organization, please visit our website [www.cscbroward.org](http://www.cscbroward.org)


### Data Integrity & Fully Measured


 Provider met expectations.


 Provider did not meet expectations.

### Performance Measures Charts

 Council Goal

 Met Goal

 Between 10% - 20% below Council Goal.

 20% or more below Council Goal

## GOAL

Ensure a continuum of maternal and child health services for families with risk factors.

## RESULT

Children are mentally and physically healthy.

## MATERNAL & CHILD HEALTH PROGRAMS

### Mothers Overcoming Maternal Stress (MOMS)

- Designed to decrease pre/post-natal depression and/or anxiety, promote maternal and child bonding, increase parenting skills, and decrease the risk of child abuse and neglect. Programs address resistance to engagement due to the stigma around clinical symptoms. Also, MOMS provides intensive mental health treatment and support.

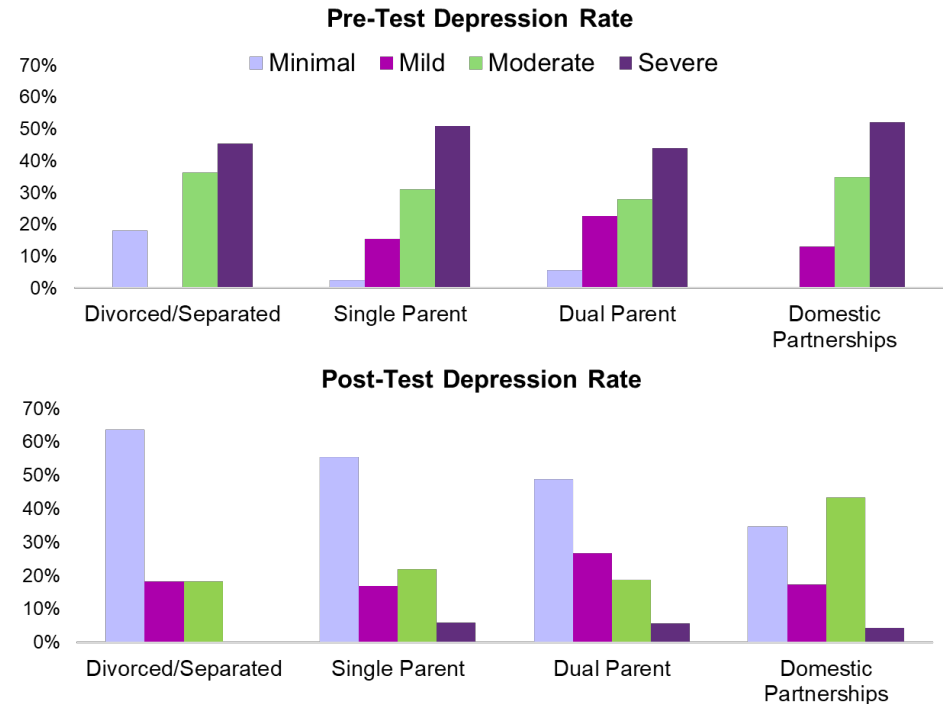
### Safe Sleep

- Safe Sleep provides cribs and education on safe sleeping practices to low-income families. The program also provides Model Behavior Training to hospital staff and safe sleep practices/risk reduction trainings to the community at large.

**Note: To address staff recruitment and retention challenges, the Council approved a 5% COLA for providers for FY 24-25. Providers were encouraged to offer staff performance pay and incentives. Providers were also offered the option to include additional units of service related to community outreach and staff training activities to support the provision of these activities and contract utilization. The new fiscal year has begun on track.**

## DATA STORIES

In addition to parenting education and mental health treatment, the MOMS program provides valuable social support to parents. It is clear that the **combination of supports and intensity** of intervention built into MOMS programs is effective in diminishing the severity of depression throughout program participation. **All mothers** showed **improved depression symptoms** from intake to program completion regardless of their marital status.

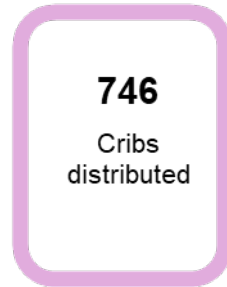
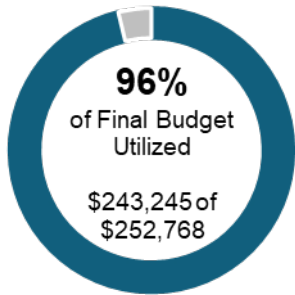


# Broward Healthy Start Coalition, Inc. – Safe Sleep

Maternal & Child Health – FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



No Findings

### Programmatic Performance



Performing Well

The Broward Healthy Start Coalition's Safe Sleep program distributes pack-and-play cribs to low-income families and includes training and education for caregivers, practitioners, and community members. The program provides an essential service that helps address unsafe sleep practices, one of the leading causes of child death in Florida for children under the age of one. The program is also being used as an in-kind match to the Broward Behavioral Health Coalition Regional Partnership Federal Grant designed to reduce the harm associated with in-utero substance exposure, which ends on September 30, 2027.

The Safe Sleep message continues to spread widely throughout the community. There were 506 people that participated in community trainings and outreach events on safe sleep practices, 746 parents/caregivers received a crib and training on safe sleep practices that included 21 cribs distributed for twins or triplets, and 250 health professionals participated in model behavior trainings at local hospitals.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



Provider met expectations.

### Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of parents/caregivers provided with a crib increasing their knowledge of safe infant sleep practices, SIDS risk reduction and the Safe Sleep program:



Percentage of agency and healthcare professionals reporting the information presented in the training was useful:



Percentage of agency and healthcare professionals reporting satisfaction with trainings:

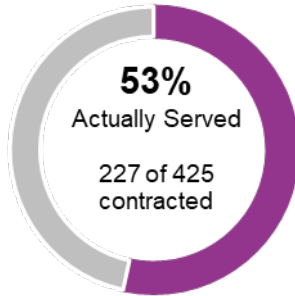
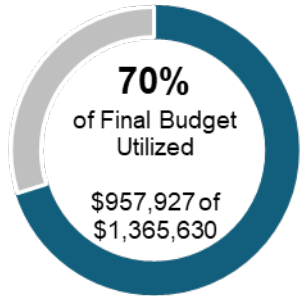


# Memorial Healthcare System

Maternal & Child Health – Maternal Depression (MOMS) FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



No Findings

### Programmatic Performance



Performing Well

Memorial Healthcare System, Mothers Overcoming Maternal Stress (MOMS) program completed its first year providing services under the 2023 Family Supports RFP. Because only one applicant responded to this RFP, the program was doubled in size to ensure county-wide coverage for this critical service. The MOMS program provides services in Broward County to pregnant women and/or women with children less than one year of age who are experiencing pre and/or post-natal maternal emotional distress. The program primarily utilizes a combination of Cognitive Behavioral Therapy (CBT), Emotional Freedom Technique (EFT) Tapping, and the Nurturing Parenting Program (NPP) curriculum best practice models for this population in need of intensive services. The program provides weekly individual and group-based services for a duration of 3 to 6 months.

The program review and service observation reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

The program experienced lower utilization and lower numbers served due to therapist position vacancies and delays in hiring new therapists. Numbers served also reflects longer service duration for more complex clients.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



Provider met expectations.

### Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of families successfully completing the program:



Percentage of mothers reporting fewer symptoms of depression and/or anxiety:



Percentage of infants and children scoring within range for developmental milestones:



Percentage of mothers demonstrating acceptable level or improvement of attachment/bonding with infant:



# Family Supports – Abuse & Neglect Prevention

Annual Performance FY 23-24



## GOAL

Reduce the incidence and impact of child abuse, neglect, and trauma.

## RESULT

Children live in stable and nurturing families.

## FAMILY SUPPORTS PROGRAMS

### Family Strengthening

- Evidence-based and best practice interventions designed to address multiple socio-environmental factors, stabilize families in crisis, and prevent out-of-home placement/involvement in the dependency system.

### Kinship

- Maintain stable homes for youth in relative and non-relative care to prevent involvement in the dependency system.
- Since 2015, a partnership with The Jim Moran Foundation has added \$200K annually to support Kinship.

### Healthy Families

- In partnership with the Ounce of Prevention, CSC funds this long-term evidence-based model to improve infant and toddler outcomes and reduce abuse and neglect.

### Trauma Services

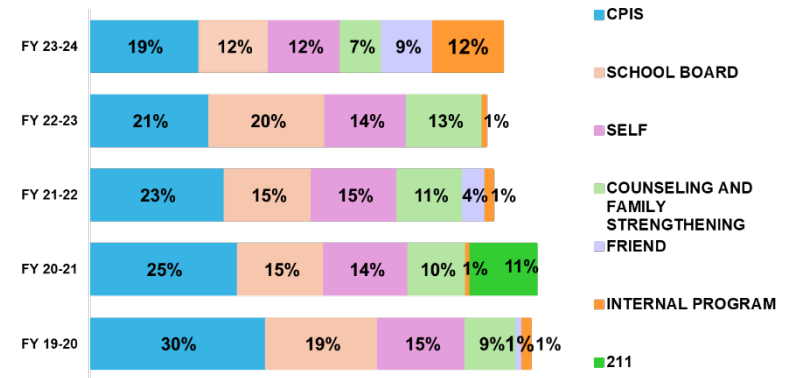
- Evidence-based trauma therapy, navigation, and best practice services in collaboration with Broward Behavioral Health Coalition are provided locally and shared nationally with other regions experiencing community trauma.
- HEAL Trauma programs utilize the Community Mental Health Worker model as a community engagement and empowerment strategy to increase the community's trust, access, and utilization of mental health services and help build upon existing community resiliency. Due to chronic community trauma, CSC is partnering with the community to identify the strengths they have with community-embedded services to help families move through chronic stressors. This initiative includes participatory partnership meetings with the HEAL provider staff who are representative of the communities served.

**Note: To address staff recruitment and retention challenges, the Council approved a 5% COLA for providers for FY 24-25. Providers were encouraged to offer staff performance pay and incentives. Providers were also offered the option to include additional units of service related to community outreach and staff training activities to support the provision of these activities and contract utilization. The new fiscal year has begun on track.**

## DATA STORY

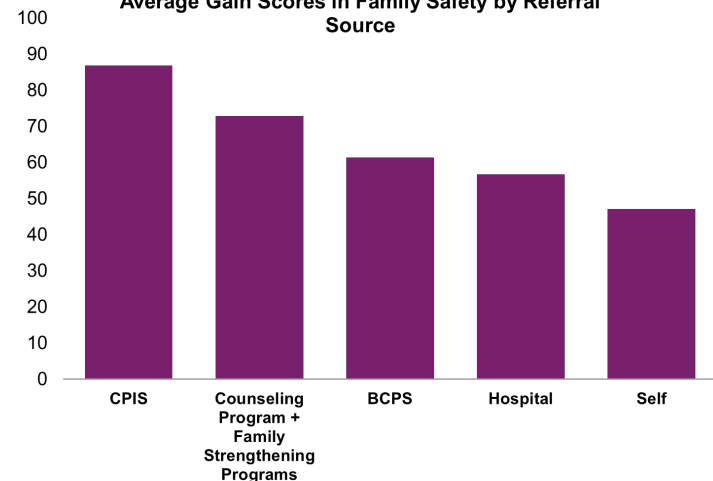
**Community partnerships** are critical for reaching families who may **benefit from CSC's Family Strengthening (FS) programs**. The diversity of referrals over the past 5 fiscal years shows that FS programs have considerable presence in the community as a preventative intervention, with more than two-thirds of families referred **before** child protective services become involved.

Top Referral Sources as a Percentage of FY Enrollment



Using an "average gain score" to look at progress from pre- to post- assessments of family functioning, **families referred by CPIS had the highest gain scores in the Family Safety domain**, compared to other referral sources. This important finding shows that CSC's Family Strengthening programs are **improving circumstances for families** who are at risk for instability or removal. These programs are improving the safety of children and allowing them to stay with their families.

Average Gain Scores in Family Safety by Referral Source



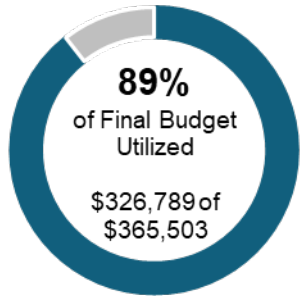


# Advocacy Network on Disabilities aka CCDH Inc.

Family Support – Family Strengthening FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring

No Findings

### Programmatic Performance

Performing Well

The Advocacy Network for Disabilities Family Strengthening program completed its first year providing services under the 2023 Family Support RFP. The program provides services addressing the specialized needs of families who have children with disabilities or who are headed by a parent with a developmental disability. The program offers the Nurturing Parenting Program (NPP), Step-by-Step Parenting for children birth to 3, and Cognitive Behavioral Therapy. Services are in-home weekly for up to six months.

Program review reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

Utilization was lower than expected due to staff vacancies. The provider was able to serve the contracted number of families due to shorter program duration for families with less complex needs. The vacancies have been resolved.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured

Provider met expectations.

### Outcome Measures

Provider met all Council goals for performance measurements. Note: Abuse findings are based on the continuation of the model from the previous year's RFP.

■ Goal ■ Measure

Percentage of families participating in all program requirements:



Percentage of families improving family functioning:



Percentage of families with no verified abuse findings 12 months post program completion:

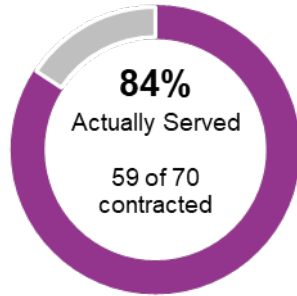
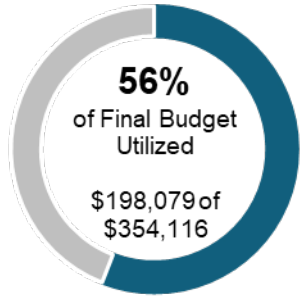


# Ann Storck Center

Family Support – Family Strengthening FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



No Findings

### Programmatic Performance



Performing Well

Ann Storck Center's Family Strengthening program completed its first year providing services under the 2023 Family Support RFP. This program serves families with children (birth-12) with special needs. The program offers the Nurturing Parenting Program (NPP). Services are provided weekly in-home for up to six months and parenting groups are offered monthly.

Program review and observation reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

Utilization and numbers served were lower than contracted due to the hiring of staff for this new program and staff training requirements. Staffing stabilized over the last few months.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



Provider met expectations.

### Outcome Measures

Provider met 3 of 4 Council goals for performance measurements. One was too soon to measure.

■ Goal ■ Measure

Percentage of families participating in all program requirements:



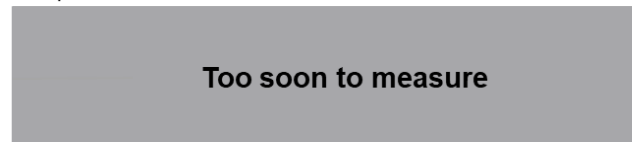
Percentage of families improving family functioning:



Percentage of parents who reported parenting attitudes/behaviors consistent with decreased risk of child abuse and neglect:

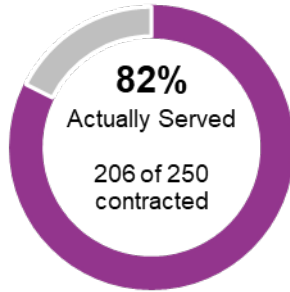
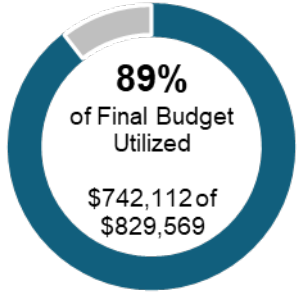


Percentage of families with no verified abuse findings 12 months post program completion:



### HOW MUCH DID WE DO?

#### Utilization



### HOW WELL DID WE DO IT?

#### Financial & Administrative Monitoring



No Findings

#### Programmatic Performance



Performing Well

Arc Broward's Family Strengthening program completed its first year providing services under the 2023 Family Support RFP. The provider implemented a new program model that provides parent education and support services to families using the Nurturing Parenting Program Special Needs (NPP). NPP is an evidence-based, assessment, and competency-based parent education model intended to serve families with special needs children aged birth to 14. The program provides weekly or twice-a-month in-home and group-based services for a duration of 2 to 3 years dependent on the family's needs.

Program review and observation reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

Utilization was lower than expected due to the implementation of a new model. Families experienced increased case management needs, resulting in lower caseloads and numbers served for this long-term program.

### IS ANYBODY BETTER OFF?

#### Data Integrity & Fully Measured



Provider met expectations.

#### Outcome Measures

Provider met 2 of 3 Council goals for performance measurements. One was too soon to measure because of a change of the new program model in the new RFP.

■ Goal ■ Measure

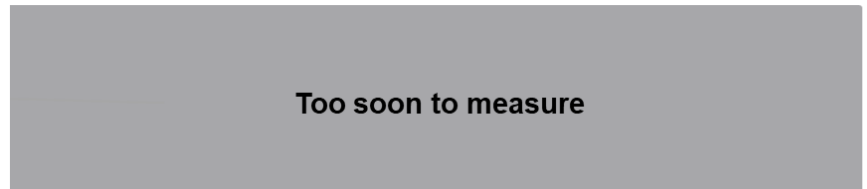
Percentage of families participating in all program requirements:



Percentage of families improving family functioning:

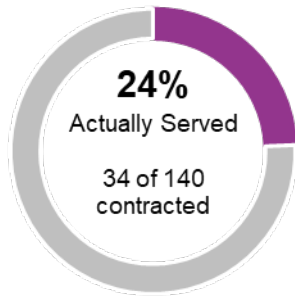
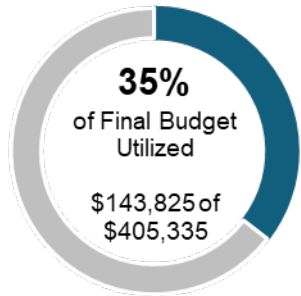


Percentage of families with no verified abuse findings 12 months post program completion:



## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



No Findings

### Programmatic Performance



Technical Assistance Provided

Be Strong International, Inc., a first-time CSC-funded Family Strengthening program, completed its first year providing services under the 2023 Family Support RFP. This new group-based and in-home program serves families with high-risk adolescents referred by CPIS and the community. Services are provided for up to three months weekly in-home and parenting groups are offered monthly.

Program review and observation reflected quality service delivery; however, implementation and staff retention challenges affected client engagement. Ongoing technical assistance has been provided. Caregiver satisfaction surveys reflected high levels of satisfaction.

The provider experienced a slower than expected start up period and significant staff retention challenges in this new program which impacted utilization and client engagement. Staffing has been more stable in the past few months, but not all the vacancies have been resolved.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



Provider met expectations.

### Outcome Measures

All performance measurements were too soon to measure due to a slow startup and staffing challenges.

■ Goal ■ Measure

Percentage of families participating in all program requirements:

Too soon to measure

Percentage of families improving family functioning:

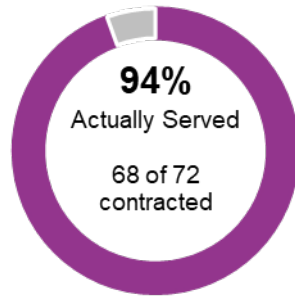
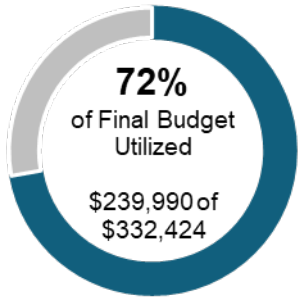
Too soon to measure

Percentage of families with no verified abuse findings 12 months post program completion:

Too soon to measure

### HOW MUCH DID WE DO?

#### Utilization



### HOW WELL DID WE DO IT?

#### Financial & Administrative Monitoring

No Findings

#### Programmatic Performance

Technical Assistance Provided

The Boys & Girls Clubs of Broward County Family Strengthening program completed its first year providing services under the 2023 Family Support RFP. The Strengthening Families Program (SFP) model provides 14 weeks of curriculum-guided parent, child, and family groups with the families served recruited from six clubs. In addition to group sessions, families receive ongoing case management services, booster sessions, and alumni services as needed.

Program review and site observation reflected quality group services. Caregiver satisfaction surveys reflected high levels of satisfaction with services provided. Ongoing technical assistance has been provided to improve case management services.

Utilization was lower than expected due to inconsistent parent-group attendance.

### IS ANYBODY BETTER OFF?

#### Data Integrity & Fully Measured



Provider met expectations.

#### Outcome Measures

Provider met all Council Goals for performance measurements per Ahearn Green Associates independent evaluation, as required by the SFP model. Note: Abuse findings are based on the continuation of the model from the previous year's RFP.

Goal  Measure

Percentage of families participating in all program requirements:



Percentage of families improving family functioning:



Percentage of parents demonstrating improvement in their parenting skills:

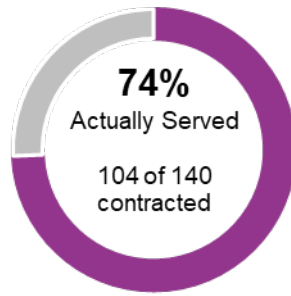
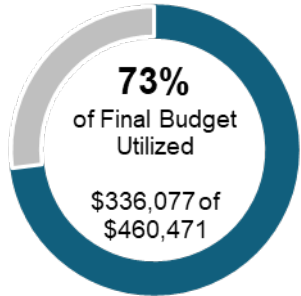


Percentage of families with no verified abuse findings 12 months post program completion:



## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring

No Findings

### Programmatic Performance

Performing Well

Boys Town South Florida Family Strengthening program completed its first year providing services under the 2023 Family Support RFP. The In-Home Family Services (IHFS) program provides intensive, home-based, hands-on parenting interventions to families with children birth to 17 years old. IHFS is designed to help teach families healthy coping strategies so they can successfully handle issues as they arise and prevent them from becoming more disruptive. Program provides weekly home visits for up to three months and parenting education groups.

Program review and observation reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

The provider experienced staff retention challenges, leading to underutilization and client engagement challenges. Staffing has been more stable in the past few months.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured

Provider met expectations.

### Outcome Measures

Provider met all Council goals for performance measurements. Note: Abuse findings are based on the continuation of the model from the previous year's RFP.

Goal  Measure

Percentage of families participating in all program requirements:



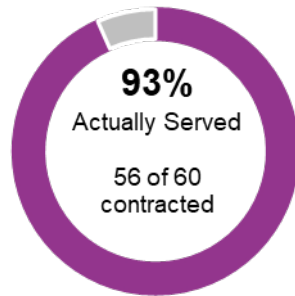
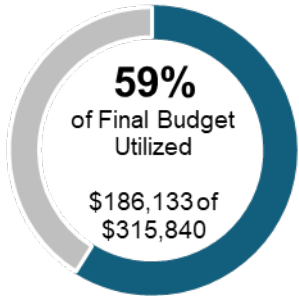
Percentage of families improving family functioning:



Percentage of families with no verified abuse findings 12 months post program completion:



**HOW MUCH DID WE DO?**  
 Utilization



**HOW WELL DID WE DO IT?**  
**Financial & Administrative Monitoring**     
 No Findings

**Programmatic Performance**     
 Performing Well

Broward Children's Center completed its first year providing services under the 2023 Family Support RFP. The program provides parent training utilizing the Nurturing Parenting Program Special Needs model, case management, and parent support groups primarily for families of children receiving services at Broward Children's Center. The program provides weekly in-home and group-based services for a duration of four to six months.

Program review and observation reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

Utilization was lower than expected due to staff vacancies and unspent cost-reimbursement dollars. The provider was able to serve the contracted number of families due to shorter program duration based on families' needs. The direct service vacancies have been resolved.

**IS ANYBODY BETTER OFF?**  
**Data Integrity & Fully Measured**   
 Provider met expectations.

**Outcome Measures**

Provider met all Council goals for performance measurements. Note: Abuse findings are based on the continuation of the model from the previous year's RFP.

■ Goal ■ Measure

Percentage of families participating in all program requirements:



Percentage of families improving family functioning:

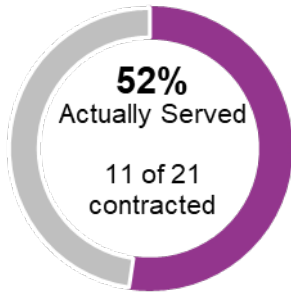
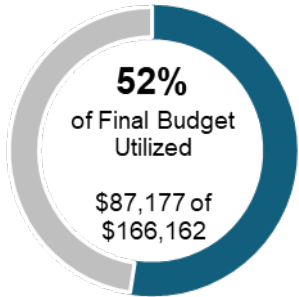


Percentage of families with no verified abuse findings 12 months post program completion:



## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



No Findings

### Programmatic Performance



Program Sunsetting

Center for Hearing & Communication Family Strengthening program completed its first year providing services under the 2023 Family Support RFP. The program provides weekly Cognitive Behavioral Therapy (CBT) and the Nurturing Parenting Program (NPP) to families impacted by hearing loss who are at risk of, or have, a reported case of abuse and/or neglect. Services are provided weekly in-home for up to six months.

Program review reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

The program experienced low referrals and staff vacancies, resulting in lower utilization and number served. The provider declined the contract renewal and transitioned clients to other agency programs. The program sunset on September 30th, 2024.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



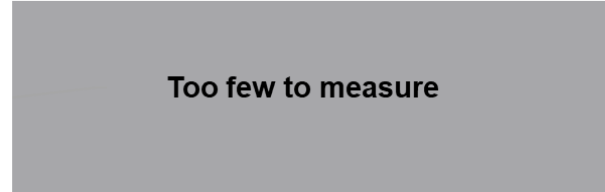
Provider met expectations.

### Outcome Measures

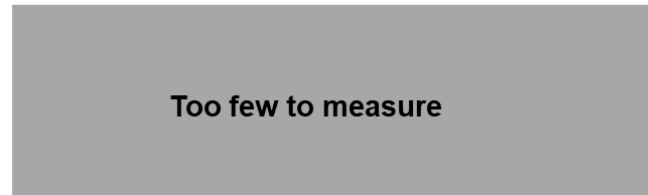
Provider met 1 of 3 Council goals for performance measurements. Two had too few data points to assess performance due to clients being transitioned prior to program completion. Note: Abuse findings are based on the continuation of the model from the previous year's RFP.

■ Goal ■ Measure

Percentage of families participating in all program requirements:



Percentage of families improving family functioning:



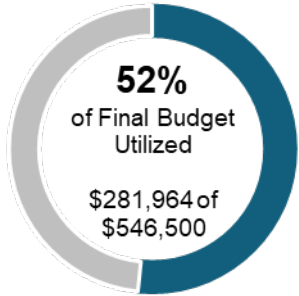
Percentage of families with no verified abuse findings 12 months post program completion:





### HOW MUCH DID WE DO?

#### Utilization



### HOW WELL DID WE DO IT?

#### Financial & Administrative Monitoring



No Findings

#### Programmatic Performance



Performing Well

Children's Harbor Family Strengthening program completed its first year providing services under the 2023 Family Support RFP. The program provides Cognitive Behavioral Therapy, case management, and parenting education services utilizing the Nurturing Parenting and/or Circle of Security best practice curricula. Services are provided weekly in-home for up to six months.

Program review and observation reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

The provider experienced significant staff retention challenges, which impacted utilization and numbers served. The vacancies have not yet been resolved.

### IS ANYBODY BETTER OFF?

#### Data Integrity & Fully Measured



Provider met expectations.

#### Outcome Measures

Provider met all Council goals for performance measurements. Note: Abuse findings are based on the continuation of the model from the previous year's RFP.

■ Goal ■ Measure

Percentage of families participating in all program requirements:



Percentage of families improving family functioning:

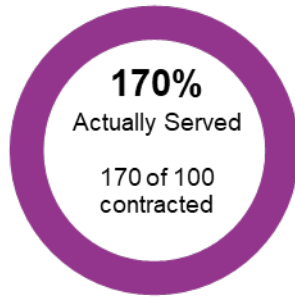
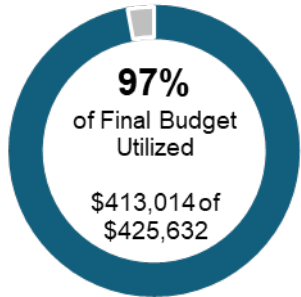


Percentage of families with no verified abuse findings 12 months post program completion:



## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring

No Findings

### Programmatic Performance

Performing Well

Community-Based Connections, Inc. Family Strengthening program completed its first year providing services under the 2023 Family Support RFP. The program provides parent education, fatherhood groups, and support services to families using the Effective Black Parenting, Confident Parenting, and 24/7 DAD best practice curricula. Services are provided weekly in-home for a duration of four to six months.

Program review and observation reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

The number of families served was higher than the contracted amount due to shorter program duration for youth/families with less complex needs.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured

Provider met expectations.

### Outcome Measures

Provider met all Council goals for performance measurements. Note: Abuse findings are based on the continuation of the model from the previous year's RFP.

■ Goal ■ Measure

Percentage of families participating in all program requirements:



Percentage of families improving family functioning:



Percentage of fathers attending monthly Fatherhood group sessions:



Percentage of fathers reporting satisfaction with Fatherhood group sessions:



Percentage of families with no verified abuse findings 12 months post program completion:

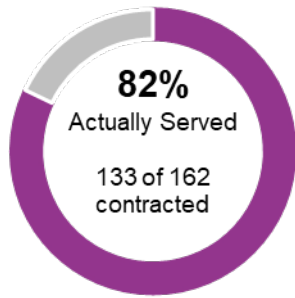
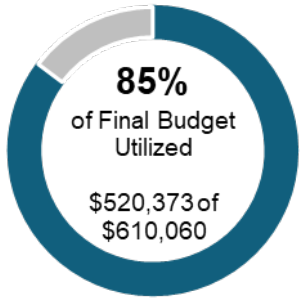


# Family Central, Inc. – Nurturing Parenting Program with KID, Inc.

Family Support – Family Strengthening FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



No Findings

### Programmatic Performance



Performing Well

Family Central, Inc. Family Strengthening program completed its first year providing services under the 2023 Family Support RFP. The program model provides parent education and support services to families using the Nurturing Parenting Program best practice curriculum. The program provides weekly or bi-weekly home and group-based services for a duration of six months.

Program review and observation reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

The program experienced a prolonged staff vacancy, resulting in lower utilization and numbers served. The vacancy has not been resolved.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



Provider met expectations.

## Outcome Measures

Provider met all Council goals for performance measurements. Note: Abuse findings are based on the continuation of the model from the previous year's RFP.

■ Goal ■ Measure

Percentage of families participating in all program requirements:



Percentage of families improving family functioning:



Percentage of families with no verified abuse findings 12 months post program completion:

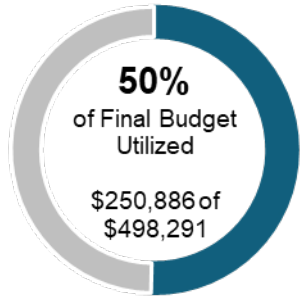


# Family Central, Inc. – Parents As Teachers with KID, Inc.

Family Support – Family Strengthening FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



No Findings

### Programmatic Performance



Performing Well

Family Central, Inc. completed its first year providing services under the 2023 Family Support RFP utilizing this new program model. The Parents As Teachers (PAT) program model provides parent education and support services to high-need families. This is a home-based program that serves families with children from birth to 5 years old. The PAT curriculum focuses on parent-child interaction, positive parenting, family well-being strengths and skills, and building protective factors within the family. The program provides bi-weekly services in the home for 12 to 18 months.

The program review and observation reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

Utilization was lower than expected due to extensive training requirements necessary for program implementation. Caseloads were slowly increased for this new long-term program allowing the contracted number of families to be met by the end of the year.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



Provider met expectations.

### Outcome Measures

All performance measurements were too soon to measure.

Goal  Measure

Percentage of families participating in all program requirements:

Too soon to measure

Percentage of families improving family functioning:

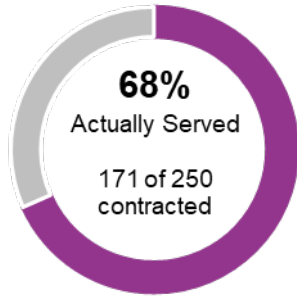
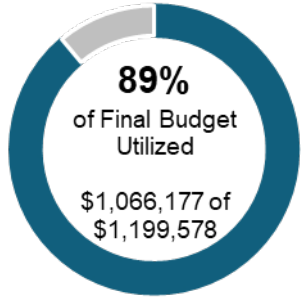
Too soon to measure

Percentage of families with no verified abuse findings 12 months post program completion:

Too soon to measure

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



No Findings

### Programmatic Performance



Performing Well

Gulf Coast Family Strengthening program completed its first year providing services under the 2023 Family Support RFP. The Family Skill Builders program model provides intensive therapy, case management, parenting education, crisis stabilization, and support. The program provides weekly in-home and group-based services for a duration of four to six months.

Program review and observation reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

The program experienced staff vacancies and served families with more complex needs, resulting in lower utilization and number served. The vacancies have been resolved.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



Provider met expectations.

### Outcome Measures

Provider met all Council goals for performance measurements. Note: Abuse findings are based on the continuation of the model from the previous year's RFP.

■ Goal ■ Measure

Percentage of families participating in all program requirements:



Percentage of families improving family functioning:



Percentage of families with no verified abuse findings 12 months post program completion:

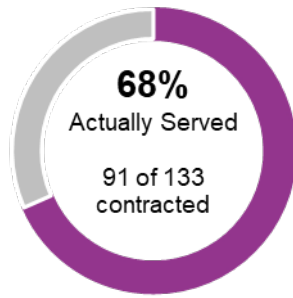
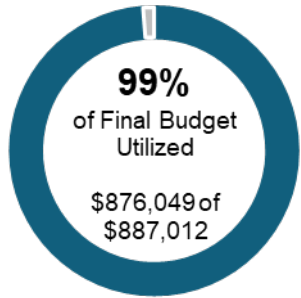


# Henderson Behavioral Health, Inc. – Multisystemic Therapy

Family Support – Family Strengthening FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring

No Findings

### Programmatic Performance

Performing Well

Henderson Behavioral Health's Family Strengthening program completed its first year providing services under the 2023 Family Support RFP. Henderson's Multisystemic Therapy (MST) Program model provides intensive therapeutic services to families with adolescents ages 12 to 17 who are at risk of entering or re-entering the delinquency and/or dependency systems. Services are provided a minimum of twice per week for a duration of 3 to 5 months. This program is used as a match for the federal Low-Income Poll (LIP) grant and the Criminal Justice Re-Investment Grant (ending FY 24-25).

Program review and observation reflected quality service delivery. Caregiver satisfaction surveys reflected a high level of program satisfaction.

The number of families served was lower than the contracted amount due to more intensive services for families with more complex needs.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured

Provider met expectations.

### Outcome Measures

Provider met all Council goals for performance measurements that were measurable. Data for School Attendance was not available due to changes in CSC's data sharing agreement with Broward County Schools. Note: Abuse findings are based on the continuation of the model from the previous year's RFP.

Goal  Measure

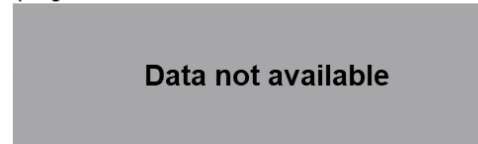
Percentage of families participating in all program requirements:



Percentage of youth not obtaining law violations 6 months post program completion:



Percentage of youth who maintained/improved school attendance during the program:



Percentage of families with no verified abuse findings 12 months post program completion:



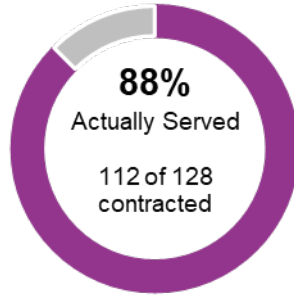
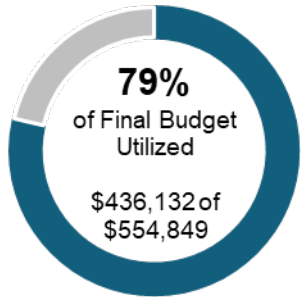
# Henderson Behavioral Health, Inc. – Parents and Children Together

Family Support – Family Strengthening FY 23-24



## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



Finding Addressed

### Programmatic Performance



Performing Well

Henderson Behavioral Health's Family Strengthening program completed its first year providing services under the 2023 Family Support RFP. The provider implemented a new program model - Parents and Children Together (PACT) model which uses motivational interviewing, cognitive behavioral interventions, and safety planning. Services are provided weekly in-home for 12 to 14 weeks.

Program review and observation reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

The program experienced a slow start in the first quarter of the year due to the implementation of a new model and a staff vacancy. Utilization increased toward the end of the contract year. The vacancy has been resolved.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



Provider met expectations.

### Outcome Measures

Provider met 2 of 4 Council goals for performance measurements. Two were too soon to measure because of a change of the new program model in the new RFP.

■ Goal ■ Measure

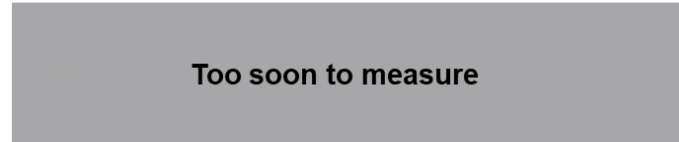
Percentage of families participating in all program requirements:



Percentage of families improving family functioning:



Percentage of children successfully avoiding out-of-home placement 12 months post program completion:

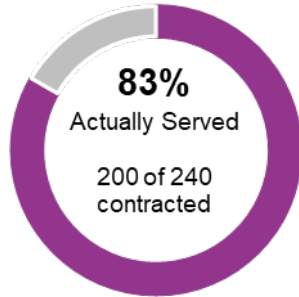
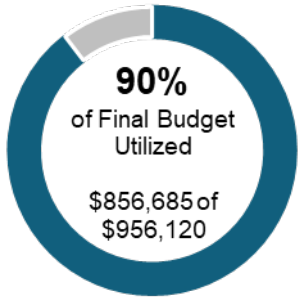


Percentage of families with no verified abuse findings 12 months post program completion:



## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



No Findings

### Programmatic Performance



Performing Well

Hispanic Unity of South Florida Family Strengthening program completed its first year providing services under the 2023 Family Support RFP. The program provides individual case management services as needed and weekly group-based parent education using the Nurturing Parenting Program best practice curricula for a duration of 10 weeks.

The program review and service observation reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

The number of families served was lower than the contracted amount due to delays hiring new staff, longer program duration to address case management needs, and inconsistent group attendance.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



Provider met expectations.

### Outcome Measures

Provider met all Council goals for performance measurements. Note: Abuse findings are based on the continuation of the model from the previous year's RFP.

■ Goal ■ Measure

Percentage of families participating in all program requirements:



Percentage of parents reporting parenting attitudes/behaviors consistent with decreased risk of child abuse/neglect:



Percentage of parents reporting satisfaction with Family Training Sessions:

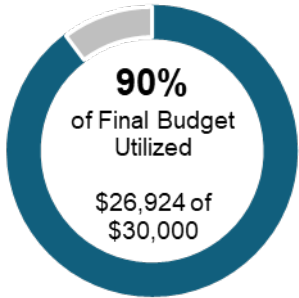


Percentage of families with no verified abuse findings 12 months post program completion:





**HOW MUCH DID WE DO?**  
**Utilization**



**HOW WELL DID WE DO IT?**  
**Financial & Administrative Monitoring**     
 No Findings

**Programmatic Performance**     
 Performing Well

Jack & Jill Children's Center Family Strengthening program completed its first year under the 2023 Family Support RFP. The program provides services addressing the needs of youth and families attending their childcare center. The program also provides group-based parenting education delivering the Nurturing Parenting Program (NPP). The parenting group meets weekly for up to 15 weeks.

Program review and group observation reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

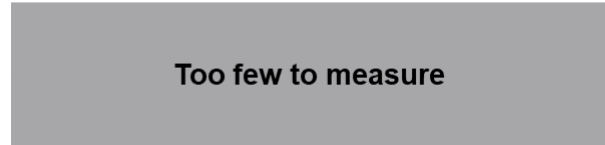
The number of children served was higher than the contracted amount because the provider over-enrolled, anticipating attrition which did not occur at the expected level.

**IS ANYBODY BETTER OFF?**  
**Data Integrity & Fully Measured**   
 Provider met expectations.

**Outcome Measures**  
 Provider met 3 of 4 Council goals for performance measurements. One had too few data points to assess performance. Note: Abuse findings are based on the continuation of the model from the previous year's RFP.

Goal  Measure

Percentage of families participating in all program requirements:



Percentage of parents who reported satisfaction with Family Training Sessions:



Percentage of parents reporting parenting attitudes/behaviors consistent with decreased risk of child abuse and neglect:



Percentage of families with no verified abuse findings 12 months post program completion:

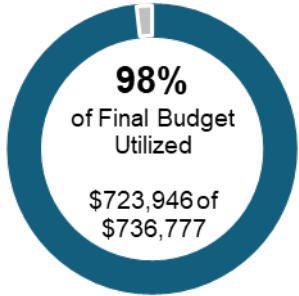


# Jewish Adoption and Foster Care Option, Inc.

Family Support – Family Strengthening FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

**Financial & Administrative Monitoring**

No Findings

**Programmatic Performance**

Performing Well

JAFCO's Family Strengthening program completed its first year providing services under the 2023 Family Support RFP. JAFCO's Multisystemic Therapy (MST) Program model provides intensive in-home therapeutic services to families with adolescents ages 10 to 17 who are at risk of entering or re-entering the delinquency and/or dependency systems. Services are provided a minimum of twice per week for a duration of three to five months.

Program review reflected quality service delivery. Caregiver satisfaction surveys reflected a high level of program satisfaction.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



Provider met expectations.

### Outcome Measures

Provider met all Council goals for performance measurements that were measurable. Data for School Attendance was not available due to changes in CSC's data sharing agreement with Broward County Schools. Note: Abuse findings are based on the continuation of the model from the previous year's RFP.

Goal  Measure

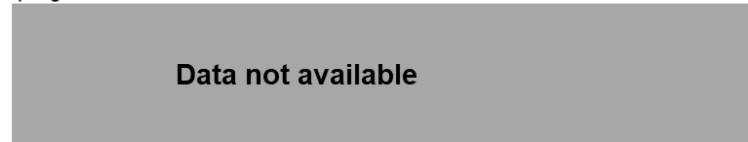
Percentage of families participating in all program requirements:



Percentage of youth not obtaining law violations 6 months post program completion:



Percentage of youth who maintained/improved school attendance during the program:

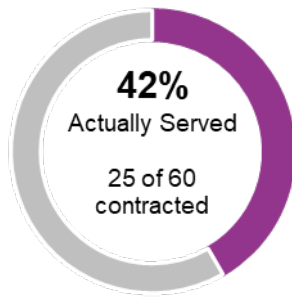
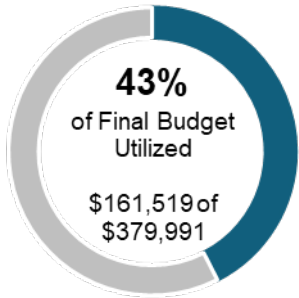


Percentage of families with no verified abuse findings 12 months post program completion:



## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



No Findings

### Programmatic Performance



Program Sunsetting

Juliana Gerena & Associates Family Strengthening program completed its first year providing services under the 2023 Family Support RFP. The SAFE Program model provides therapeutic services to families with children exhibiting sexual behavioral issues. Therapists employ a Cognitive Behavioral Therapy (CBT) approach, with a trauma focus as necessary, when providing individual and family counseling. The program provides weekly in-home and group services for 12 to 16 months.

The program review and service observation reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

The program experienced low referrals and staff vacancies, resulting in lower utilization and number served. Due to less community need for this service, the provider declined the contract renewal. The program sunset September 30, 2024.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



Provider met expectations.

### Outcome Measures

Provider met all Council goals for performance measurements. Note: Abuse findings are based on the continuation of the model from the previous year's RFP.

■ Goal ■ Measure

Percentage of families participating in all program requirements:



Percentage of families improving family functioning:



Percentage of families with no verified abuse findings 12 months post program completion:

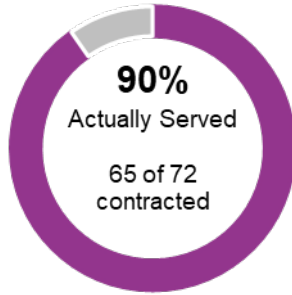
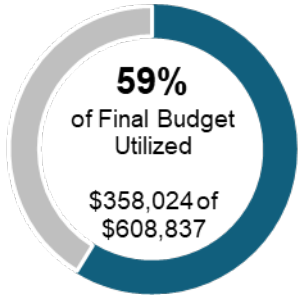


# KID, Inc. - HOMEBUILDERS

Family Support – Family Strengthening FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring

No Findings

### Programmatic Performance

Performing Well

KID, Inc. HOMEBUILDERS Family Strengthening program completed its first year providing services under the 2023 Family Support RFP. The program utilizes the HOMEBUILDERS model, which provides intensive case management using a wide range of counseling techniques to increase life skills and improve family functioning. The program is designed to keep children safe, making it possible for them to remain in their homes. Services are provided three to five times a week in-home for four months.

Program review and observation reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

The provider experienced significant staff vacancies that led to challenges with utilization. The supervisor provided direct services and there were some early case closures due to removals. The vacancies have not been resolved.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured

Provider met expectations.

### Outcome Measures

Provider met all Council goals for performance measurements. Note: Abuse findings are based on the continuation of the model from the previous year's RFP.

■ Goal ■ Measure

Percentage of families participating in all program requirements:



Percentage of families improving family functioning:



Percentage of families with no verified abuse findings 12 months post program completion:



Percentage of families successfully avoiding out-of-home placement 12 months post program completion:

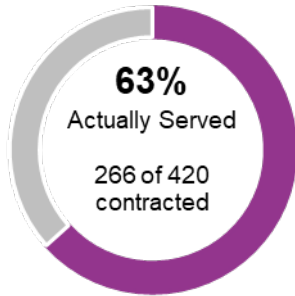
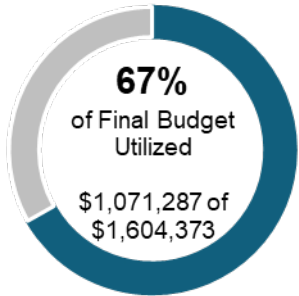


# KID, Inc. - KID FIRST

Family Support – Family Strengthening FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

**Financial & Administrative Monitoring**

No Findings

**Programmatic Performance**

Performing Well

KID, Inc. Family KID FIRST Family Strengthening program completed its first year providing services under the 2023 Family Support RFP. The KID FIRST program provides case management, supportive counseling, and parent education utilizing the Strengthening Families Program. Services are provided weekly or bi-weekly in the home for three to four months.

Program review and observation reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

Utilization and numbers to be served were lower than expected due to staff vacancies. To better align with actual performance, funding and numbers to be served were reduced for FY 24-25.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



Provider met expectations.

### Outcome Measures

Provider met all Council goals for performance measurements. Note: Abuse findings are based on the continuation of the model from the previous year's RFP.

■ Goal ■ Measure

Percentage of families participating in all program requirements:



Percentage of families improving family functioning:



Percentage of families with no verified abuse findings 12 months post program completion:

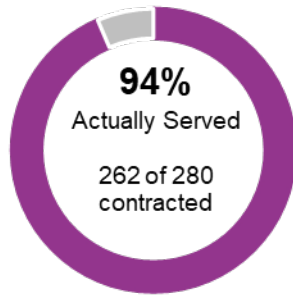
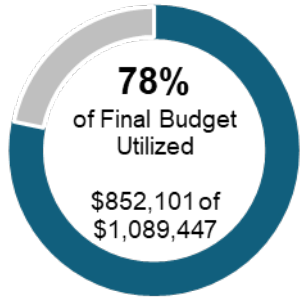


# Memorial Healthcare System – Family TIES

Family Support – Family Strengthening FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



No Findings

### Programmatic Performance



Performing Well

Memorial Healthcare System completed its first year providing services under the 2023 Family Strengthening RFP. The Family TIES Program provides individual and group intervention services to families with children ages birth to 17 using Solution Focused Brief Therapy (SFBT) and the Circle of Security (COS) parenting model. SFBT is designed to build on a family's strengths to significantly increase family protective factors. COS is a relationship-based early intervention program model, which is designed to enhance attachment security between parents and their young children (under the age of 6). The program provides weekly in-home and group-based services for four to six months.

Program review and service observation reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

The program experienced staff vacancies, resulting in lower utilization. The provider was able to serve 94% of the contracted number of families due to shorter program duration based on families' needs. The vacancies have recently been resolved.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



Provider met expectations.

### Outcome Measures

Provider met all Council goals for performance measurements. Note: Abuse findings are based on the continuation of the model from the previous year's RFP.

■ Goal ■ Measure

Percentage of families participating in all program requirements:



Percentage of families improving family functioning:



Percentage of families with no verified abuse findings 12 months post program completion:

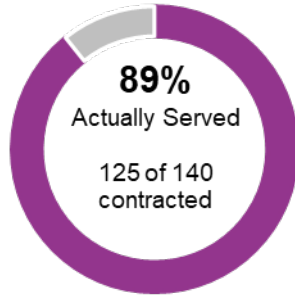
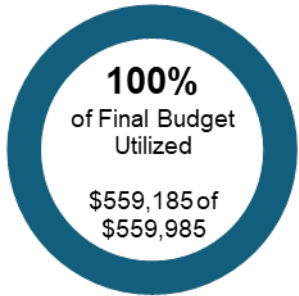


# Memorial Healthcare System – Teen Program

Family Support – Family Strengthening FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring

No Findings

### Programmatic Performance

Performing Well

Memorial Healthcare System's Family Strengthening Teen Program completed its first year providing services under the 2023 Family Supports RFP. This program provides services to teens ages 19 or younger (or up to 22 years of age for participants with a disability) who are pregnant and/or have a child aged two years or younger. The combination of evidence-based models that are tailored to the participants' needs include: 1) Motivational Interviewing; 2) Wraparound Case Management; 3) Trauma-Focused Cognitive Behavioral Therapy; 4) Emotional Freedom Technique (EFT) Tapping; 5) Nurturing Parenting Program; 5) Life Skills Training; and 6) Be Proud! Be Responsible! Be Protective! Services are provided weekly in-home, and group based for six months.

The program review and service observation reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of satisfaction with the program.

The number of parenting teens served was less than the contracted amount due to longer program duration for teens with more complex needs.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



Provider met expectations.

### Outcome Measures

Provider met all Council goals for performance measurements. Note: Abuse findings are based on the continuation of the model from the previous year's RFP.

■ Goal ■ Measure

Percentage of families participating in all program requirements:



Percentage of families improving family functioning:



Percentage of mothers scoring a 9 or above on the Edinburgh Postnatal Depression Scale (EPDS) report fewer symptoms of depression:

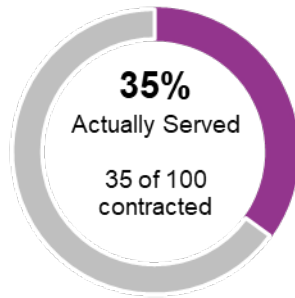
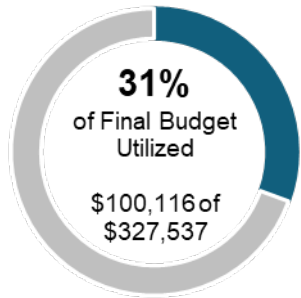


Percentage of families with no verified abuse findings 12 months post program completion:



## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



Finding Addressed

### Programmatic Performance



Technical Assistance Provided

Mount Bethel Human Services His Involvement Matters (HIM) a first-time CSC-funded Family Strengthening program completed its initial year of providing services under the 2023 Family Supports RFP. The program includes parenting education for fathers using the 24:7 Dad curriculum and case management as needed. The program provides group-based and in-home services for three to six months.

Program review reflected that the provider experienced challenges with staff recruitment, staff turnover, and program implementation. However, the program has filled most of the positions and with technical assistance, the program was able to reorganize to better recruit and retain staff to comply with program requirements.

This new provider experienced a slow program start, and staff recruitment and retention challenge which negatively impacted overall utilization and numbers served. Not all of the vacancies have been resolved.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



Provider met expectations.

### Outcome Measures

All performance measurements were too soon to measure due to program implementation challenges.

■ Goal ■ Measure

Percentage of families participating in all program requirements:

Too soon to measure

Percentage of fathers who improved fathering and parenting knowledge and skills:

Too soon to measure

Percentage of fathers who reported satisfaction with 24/7 Dad Program:

Too soon to measure

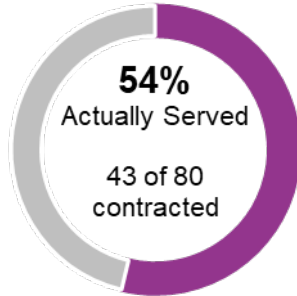
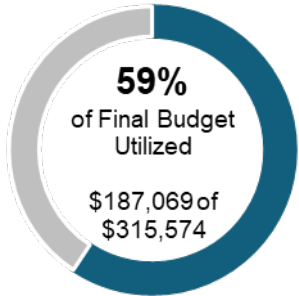
Percentage of families with no verified abuse findings 12 months post program completion:

Too soon to measure



## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring

Finding Addressed

### Programmatic Performance

Performing Well

PACE Center for Girls Family Strengthening program completed its first year providing services under the 2023 Family Support RFP. The PACE program model provides in-home counseling services utilizing Cognitive Behavioral Therapy, case management, and group services for families with girls between the ages of 8 to 17. Services are provided weekly in-home for four to six months.

Program review and service observation reflected quality service delivery. Caregiver satisfaction surveys reflected a high level of program satisfaction.

The program experienced low referrals, a management vacancy, and staff members on extended leave resulting in lower utilization and numbers served. Staff have returned from extended leave; however, the management position was filled but became vacant again.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured

Provider met expectations.

### Outcome Measures

Provider met all Council goals for performance measurements that were measurable. Data for School Attendance was not available due to changes in CSC's data sharing agreement with Broward County Schools. Note: Abuse findings are based on the continuation of the model from the previous year's RFP.

Goal  Measure

Percentage of families participating in all program requirements:



Percentage of families improving family functioning:



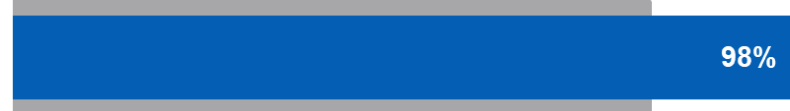
Percentage of youth not obtaining law violations 6 months post program completion:



Percentage of youth who maintained/improved school attendance during the program:



Percentage of families with no verified abuse findings 12 months post program completion:

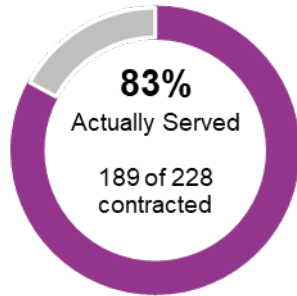
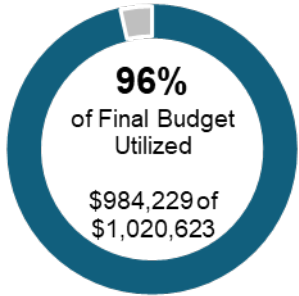


# Smith Community Mental Health Associates, LLC

Family Support – Family Strengthening FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



No Findings

### Programmatic Performance



Performing Well

Smith Community Mental Health completed its first year providing services under the 2023 Family Support RFP. The provider offers Alternatives for Families Cognitive Behavioral Therapy (AF-CBT), a trauma-informed, evidence-based intervention designed to improve the relationship between children and their caregivers by addressing the individual(s) and family as a whole. Services are provided weekly in-home for six months.

Program review and service observation reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

The program experienced staff vacancies and longer program duration for families with more complex needs, which resulted in high utilization and a lower number of families served. The vacancies have been resolved.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



Provider met expectations.

### Outcome Measures

Provider met all Council goals for performance measurements. Note: Abuse findings are based on the continuation of the model from the previous year's RFP.

■ Goal ■ Measure

Percentage of families participating in all program requirements:



Percentage of families improving family functioning:



Percentage of families with no verified abuse findings 12 months post program completion:

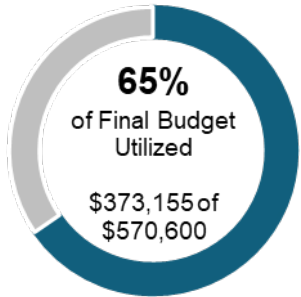


# Community Based Connections, Inc. – HEAL Trauma

Family Support – Healing and Empowering All Living with Trauma (HEAL) FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



No Findings

### Programmatic Performance



Technical Assistance Provided

Community Based Connections completed its second full year providing services under the 2021 HEAL Trauma RFP. The program utilizes the Community Mental Health Worker (CMHW) model to provide navigation services to children and families impacted by trauma in both Pompano Beach and Deerfield Beach. Youth and families are connected to trusted and trained community members (CMHWs) to jointly identify needs, including trauma services and links to additional resources. Additionally, outreach and engagement activities are provided to community members to increase access to mental health services and build upon existing community resiliency.

Program review reflected that the program provided essential services to families in a high-need community. Caregiver satisfaction surveys reflected a high level of satisfaction with services received. Ongoing technical assistance from a programmatic consultant has been provided.

The provider experienced staff vacancies which resulted in low utilization. The number served was higher than the contracted amount due to varying services lengths and varying definitions of what constitutes a completed navigation service. Staff is working with the providers to clarify these definitions. The vacancies have not been resolved.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



Provider met expectations.

### Outcome Measures

Provider met all Council goals for performance measurements.



**98%** of eligible youth and families had successful linkages to services.

**92%** of eligible youth and families' needs were met with HEAL services.

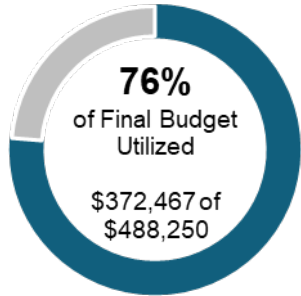
**522** individuals were reached through community events.

# Healing Arts Institute of South Florida – HEAL Trauma

Family Support – Healing and Empowering All Living with Trauma (HEAL) FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

**Financial & Administrative Monitoring**

Finding Addressed

**Programmatic Performance**

Technical Assistance Provided

Healing Arts Institute of South Florida completed its second full year providing services under the 2021 HEAL Trauma RFP. The program utilizes the Community Mental Health Worker (CMHW) model to provide navigation services to children and families impacted by trauma in Fort Lauderdale, Lauderdale Lakes, and Lauderhill. Youth and families are connected to trusted and trained community members (CMHWs) to jointly identify needs, including trauma services and links to additional resources. Additionally, outreach and engagement activities are provided to community members to increase access to mental health services and build upon existing community resiliency.

Program review reflected that the program provided essential services to families in a high-need community. Caregiver satisfaction surveys reflected a high level of satisfaction with services received. Ongoing technical assistance from a programmatic consultant has been provided.

The provider experienced staff vacancies which resulted in lower utilization. The number served was higher than the contracted amount due to varying services lengths and varying definitions of what constitutes a completed navigation service. Staff is working with the Providers to clarify these definitions. Program financial practices and challenges impacted staff retention. The vacancies have not been resolved.

## IS ANYBODY BETTER OFF?

**Data Integrity & Fully Measured**



Provider met expectations.

### Outcome Measures

Provider met all Council goals for performance measurements.



**89%** of eligible youth and families had successful linkages to services.

**74%** of eligible youth and families' needs were met with HEAL services.

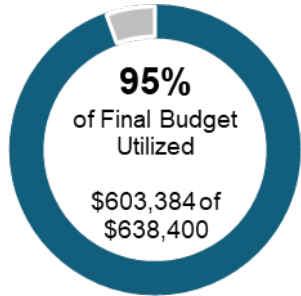
**785** individuals were reached through community events.

# Memorial Healthcare System – HEAL Trauma

Family Support – Healing and Empowering All Living with Trauma (HEAL) FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



No Findings

### Programmatic Performance



Performing Well

Memorial Healthcare System completed its second full year of operation under the 2021 HEAL Trauma RFP. The program utilizes the Community Mental Health Worker (CMHW) model to provide navigation services to children and families impacted by trauma in Southeast Broward. Youth and families are connected to trusted and trained community members (CMHWs) to jointly identify needs, including trauma services and links to additional resources. Additionally, outreach and engagement activities are provided to community members to increase access to mental health services and build upon existing community resiliency. Groups are held at both St. Ruth's Missionary Baptist Church and Koinonia Worship Center for community residents to participate in daily.

Program review reflected that the program provided essential services to families in a high-need community. Caregiver satisfaction surveys reflected a high level of satisfaction with services received. Technical assistance by a programmatic consultant is available as needed.

The number served was higher than the contracted amount due to varying service lengths and varying definitions of what constitutes a completed navigation service. Staff is working with the providers to clarify these definitions.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



Provider met expectations.

### Outcome Measures

Provider met all Council goals for performance measurements



**100%** of eligible youth and families had successful linkages to services.

**91%** of eligible youth and families' needs were met with HEAL services.

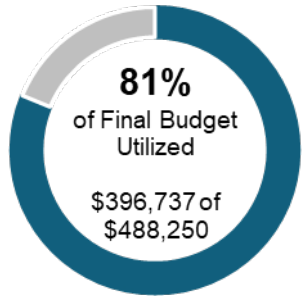
**261** individuals were reached through community events.

# Mental Health America of Southeast Florida – HEAL Trauma

Family Support – Healing and Empowering All Living with Trauma (HEAL) FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

**Financial & Administrative Monitoring**

No Findings

**Programmatic Performance**

Technical Assistance Provided

Mental Health America of Southeast Florida completed its second full year of operation under the 2021 HEAL Trauma RFP. The program utilizes the Community Mental Health Worker (CMHW) model to provide navigation services to children and families impacted by trauma in both Pompano Beach and Deerfield Beach. Youth and families are connected to trusted and trained community members (CMHWs) to jointly identify needs, including trauma services and links to additional resources. Additionally, outreach and engagement activities are provided to community members to increase access to mental health services and build upon existing community resiliency.

Program review reflected that the program provided essential services to families in a high-need community. Caregiver satisfaction surveys reflected a high level of satisfaction with services received. Ongoing technical assistance from a programmatic consultant has been provided.

The provider experienced staff vacancies which resulted in lower utilization. The number of individuals served only reflects families receiving navigation services. The number served was higher than the contracted amount due to varying service lengths and varying definitions of what constitutes a completed navigation service. Staff is working with the providers to clarify these definitions. The vacancies have not been resolved.

## IS ANYBODY BETTER OFF?

**Data Integrity & Fully Measured** 

Provider met expectations.

### Outcome Measures

Provider met all Council goals for performance measurements.



**100%** of eligible youth and families had successful linkages to services.

**84%** of eligible youth and families' needs were met with HEAL services.

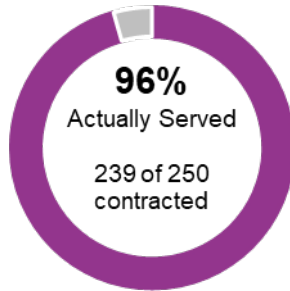
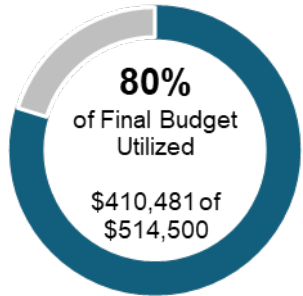
**478** individuals were reached through community events.

# Smith Community Mental Health Associates, LLC – HEAL Trauma

Family Support – Healing and Empowering All Living with Trauma (HEAL) FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring

No Findings

### Programmatic Performance

Performing Well

Smith Community Mental Health Associates completed its second full year of operation under the 2021 HEAL Trauma RFP. The program utilizes the Community Mental Health Worker (CMHW) model to provide navigation services to children and families impacted by trauma in Fort Lauderdale. Youth and families are connected to trusted and trained community members (CMHWs) to jointly identify needs, including trauma services and links to additional resources. Additionally, outreach and engagement activities are provided to community members to increase access to mental health services and build upon existing community resiliency.

Program review reflected that the program provided essential services to families in a high-need community. Caregiver satisfaction surveys reflected a high level of satisfaction with services received. Technical assistance by a programmatic consultant is available as needed.

The provider experienced staff retention challenges which impacted utilization. The number served reflects varying service lengths and varying definitions of what constitutes a completed navigation service. Staff is working with the providers to clarify these definitions. Vacancies have been resolved.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured

Provider met expectations.

### Outcome Measures

Provider met all Council goals for performance measurements



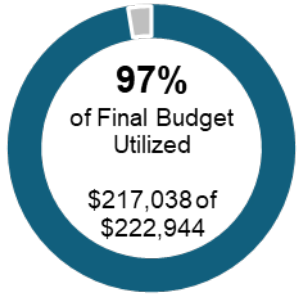
**100%** of eligible youth and families had successful linkages to services.

**76%** of eligible youth and families' needs were met with HEAL services.

**2,220** individuals were reached through community events.

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



No Findings

### Programmatic Performance



Performing Well

Harmony Development Center, Inc., Kinship program completed its first year of providing services under the 2023 Family Supports RFP. The program provides a menu of services, including case management, parenting education, respite, and support group services to kinship families. Services are provided in the home and group based for four to six months.

Program review and observation reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

The number of families served was higher than the contracted amount due to shorter program duration for families with less complex needs.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



Provider met expectations.

### Outcome Measures

Provider met all Council goals for performance measurements. Note: The outcome measure regarding foster or institutional care is based on the continuation of the model from the previous year's RFP.

■ Goal ■ Measure

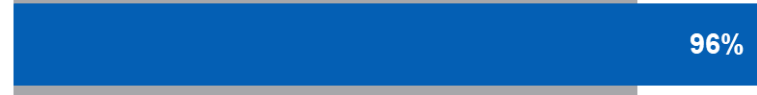
Percentage of youth satisfied with kinship services:



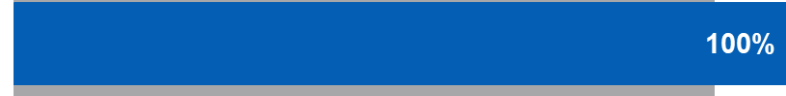
Percentage of caregivers satisfied with kinship services:



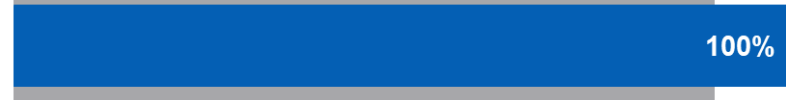
Percentage of caregivers demonstrating acceptable level and/or increase in protective factors:



Percentage of kinship children not requiring foster or institutional care 12 months post program completion:



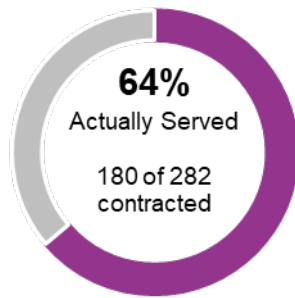
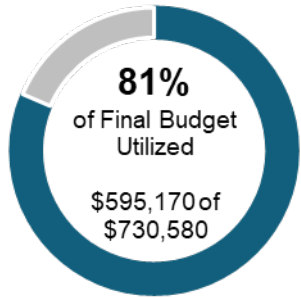
Percentage of kinship children not requiring foster or institutional care while receiving services:





**HOW MUCH DID WE DO?**

**Utilization**



**HOW WELL DID WE DO IT?**

**Financial & Administrative Monitoring** ✓ ✓ ✓

No Findings

**Programmatic Performance** ✓ ✓ ✓

Performing Well

KID, Inc. Kinship Program, in partnership with Memorial Healthcare System, completed its first year providing services under the 2023 Family Supports. The program provides a menu of services, including case management, parenting education, respite, and support group services to kinship families county-wide. Services are provided in the home and group-based for four to six months.

Program review and observation reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

The program has experienced low referrals and staff vacancies, resulting in lower utilization and number served. The vacancies have not all been resolved.

**IS ANYBODY BETTER OFF?**

**Data Integrity & Fully Measured**



Provider met expectations.

**Outcome Measures**

Provider met all Council goals for performance measurements. Note: The outcome measure regarding foster or institutional care is based on the continuation of the model from the previous year's RFP.

■ Goal ■ Measure

Percentage of youth satisfied with kinship services:



Percentage of caregivers satisfied with kinship services:



Percentage of caregivers demonstrating acceptable level and/or increase in protective factors:



Percentage of kinship children not requiring foster or institutional care 12 months post program completion:

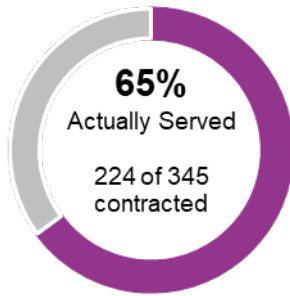
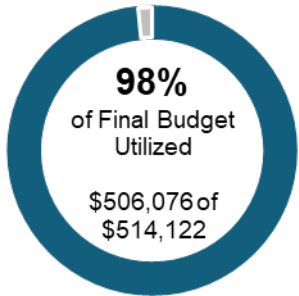


Percentage of kinship children not requiring foster or institutional care while receiving services:



## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



No Findings

### Programmatic Performance



Performing Well

Legal Aid Services of Broward County, Inc., completed its first year providing services under the 2023 Family Supports RFP. Legal Aid's Kinship program provides informal kinship caregivers with legal advocacy services designed to promote safety, permanency, and child well-being. The average program duration is four to six months.

Program review and observation reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

The number of families served was lower than the contracted amount due to a reduction in referrals and serving families with more complex legal needs. The program was fully staffed.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



Provider met expectations.

### Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of kinship families satisfied with Legal Aid services:



Percentage of kinship families whose legal goals were met:

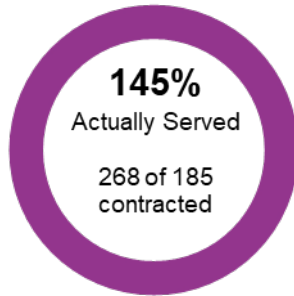
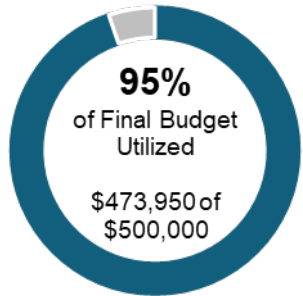


# Broward Behavioral Health Coalition – Trauma Counseling

Family Support – Trauma FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



No Findings

### Programmatic Performance



Performing Well

Broward Behavioral Health Coalition (BBHC) completed its sixth year under CSC funding. BBHC oversees the delivery of county-wide behavioral health services. The services CSC funds include individual and family trauma-focused therapy, group counseling including grief support, outreach, case management, psychiatric evaluations, and non-traditional therapy which includes healing through the arts for families who experienced trauma. Through this funding, BBHC provides the Community Mental Health Worker training and a 500-hour practicum in support of the HEAL Trauma RFP.

The number of individuals served was higher than the contracted amount due to expanding the trauma-focused services to youth and families in need throughout the county and transitioning clients into other funding streams. CSC's funding is utilized when state funding or other funding is unavailable to expeditiously enroll children and families into mental health services. If alternative funding is available, services are billed to the other funder.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



Provider met expectations.

### Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of clients satisfied with services:



Percentage of participants successfully completing treatment:

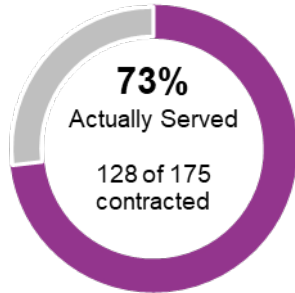
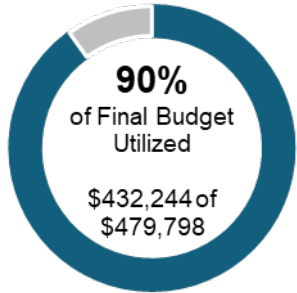


Percentage of participants improving behavioral health functioning:



## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring

No Findings

### Programmatic Performance

Performing Well

JAFCO completed its sixth year of operating the Eagles' Haven Community Wellness Center. The program provides navigation and wellness services to students, staff, first responders, and their families from both Marjory Stoneman Douglas (MSD), West Glades Middle School and the surrounding community.

Provider staff assisted in numerous walk throughs of the 1200 building at MSD to provide support to the families of both the victims and injured, school and police representatives, and elected officials from across the country. Provider staff also provided support to the families of both the victims and injured and community members during the demolition of the 1200 building. JAFCO staff regularly shared their expertise with communities across the nation experiencing similar tragedies.

Program review reflected quality service delivery with essential navigation and engaging wellness services to youth and families in the MSD community. Only navigation services are captured in the numbers served above. Satisfaction surveys reflected a high level of satisfaction with services received.

Utilization and numbers served were lower than expected due to staff vacancies. Vacancies have not been resolved.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured

Provider met expectations.

### Outcome Measures

Provider met all Council goals for performance measurements.

Goal  Measure

Percentage of families satisfied with group services:



Percentage of eligible families linked to desired/necessary services as specified on their wellness plan:



Percentage of families satisfied with case management/navigator services:



Percentage of families reporting the services improved their well-being:

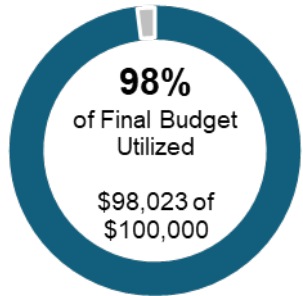


# Junior Achievement of South Florida

Family Support – Trauma FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



No Findings

### Programmatic Performance



Performing Well

Junior Achievement of South Florida (JA) completed its first full year of services under their CSC Leverage Mental Wellness program with the Farris Family Foundation to address youth mental health awareness. JA provides a unique opportunity for 5th and 8th graders in Broward County Public Schools to learn about the mental health field and create awareness of community resources. CSC funds JA staff to provide a one-day simulation experience incorporating work readiness concepts learned in school over 16 weeks leading up to the Biz Town and Finance Park visit.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



Provider met expectations.

After visiting CSC's storefront:



**371** 5th-grade students learned about tools that can help them manage their emotions

**400** 5th-grade students reported knowing who they could talk to for support in their community

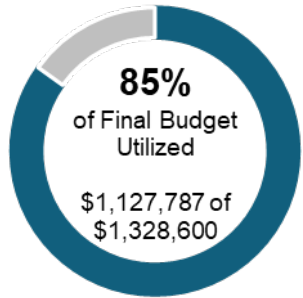
**93%** of 8th-grade students reported increased knowledge about mental health-related careers

# Broward Healthy Start Coalition - IMH

Family Support – Healthy Families FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



No Findings

### Programmatic Performance



Performing Well

Broward Healthy Start Coalition, Inc. (BHSC) completed its first full year of funding by CSC, piggybacking on an Ounce of Prevention procurement designating BHSC as the lead agency to provide the Healthy Families program in Broward County (HFB). As a collaborative funded by CSC and the Ounce of Prevention, HFB provides in-home parent education, case management, and support services to expectant parents and parents with children birth to 5 in 13 Broward County high need zip codes. Families remain in the program for 3 to 5 years.

The program review, service observation, and client satisfaction surveys conducted by the Ounce of Prevention, reflected quality service delivery for this new lead agency.

Utilization was lower than expected due to staff vacancies and extensive training requirements for new hires. The program was able to serve the contracted number of families due to the program model's leveling system with a lower intensity of services as the family progresses through the program, allowing more families to be enrolled. Most of the vacancies have been resolved.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured

These data are collected by a third party. (Ounce of Prevention)

### Outcome Measures

Provider met 3 of 6 Healthy Families Florida goals for performance measurements. Provider did not meet the goals for home visits, self-sufficiency, and well-baby checks due to extensive model training requirements and staff turnover.

■ Goal ■ Measure

Percentage of families receiving at least 75% of home visits as prescribed by the leveling system:



Percentage of focus children enrolled in the project six months or longer were linked to a medical provider:



Percentage of participants improving at least one score on the Healthy Families Parenting Inventory:



Percentage of families completing the program with improved/maintained self-sufficiency:



Percentage of focus children enrolled in program who were up to date with Well Baby Checks by age 2:

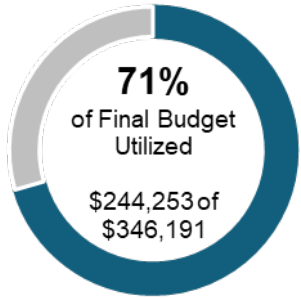


Percentage of families completing the program with no findings of verified child maltreatment within 12 months:



## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring

No Findings

### Programmatic Performance

Too soon to measure

Children's Home Society completed its first year as a new provider under the 2023 Family Supports RFP. This service was requested by the Family Court Division. The program provides supervised visitation services which is defined as contact between a non-custodial parent and one or more children in the presence of a third person to ensure the safety of those involved. Supervised Visitation allows continued contact between a parent and child(ren) in a neutral environment. All referrals come from Broward County Family Court.

After contract execution and the hiring of staff, the program experienced a delay in service provision due to a variety of challenges including difficulties finding an affordable location that fulfilled the precise safety standards required for a Supervised Visitation program, as well as last-minute requirements from Court Administration before the program could begin receiving referrals. A contract extension was approved through January 2025, to foster partnership-building with the Broward County 17th Judicial Court, family law attorneys, and provide additional time to promote program services and increase referrals.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured

Provider met expectations.

### Outcome Measures

Too few participants enrolled in the program to assess outcomes.

Goal  Measure

Percentage of children remaining safe during supervised visitation:

Too soon to measure

Percentage of custodial and non-custodial parents reporting satisfaction with services:

Too soon to measure

Percentage of non-custodial parents reporting that services positively impacted child-parent relationship:

Too soon to measure

Percentage of families with no verified abuse findings while receiving services:

Too soon to measure

# Child Welfare Supports

Annual Performance FY 23-24



## GOAL

Increase the number of children living in safe and nurturing families.

## RESULT

Children live in stable and nurturing families.

## CHILD WELFARE SUPPORT PROGRAMS

### Adoption

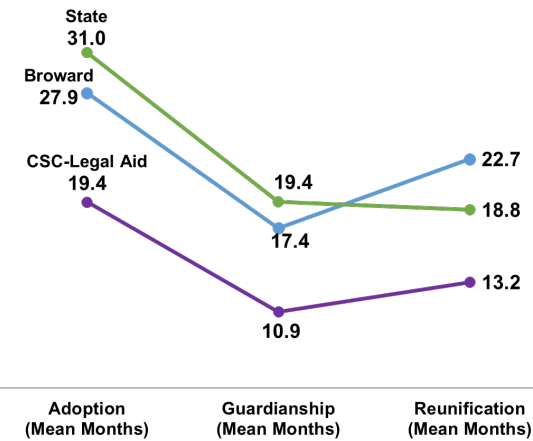
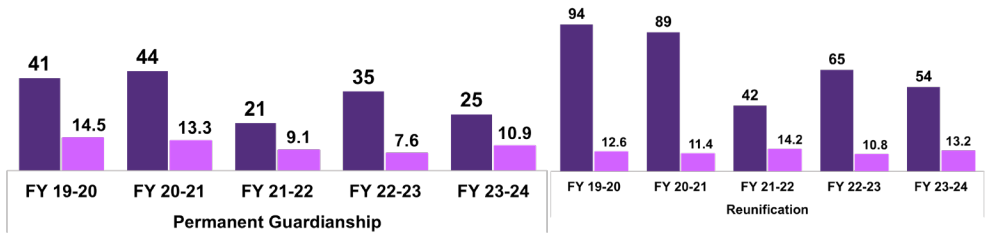
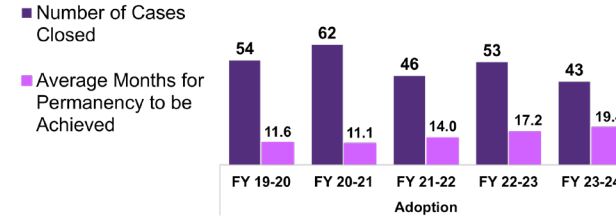
- CSC supports programs that recruit adoptive families for children coming out of the foster care system.
- Programs allow CSC to receive Federal IV-E reimbursement.

### Legal Supports (LS)

- Provides legal advocacy and support for:
  - Children/youth in the dependency system to reduce the length of stay in out-of-home care.
  - Youth with or at risk for involvement in both delinquency and dependency systems to help improve life outcomes.
  - The Legal Helpline, known as LAW Line, connects the community with education about delinquency diversion and support to avoid Failure to Appear pick-up orders.
  - Program allows CSC to receive Federal IV-E reimbursement.

## DATA STORY

Over the past five fiscal years, the **number** of children who reached permanency with the support of CSC-funded legal advocates has **decreased**, and the **time** to reach permanency has generally **increased**, particularly for **Adoption**. We are working to determine the factors underlying these trends so that service can return to pre-COVID rates of completion.



Despite these programmatic trends, CSC's Permanency program still gets children to their permanency goal **faster** than state and county averages (Office of the State Courts Administrator-special data request, 2024).

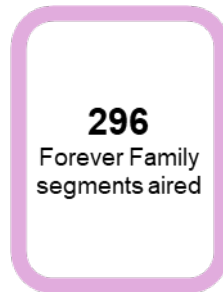
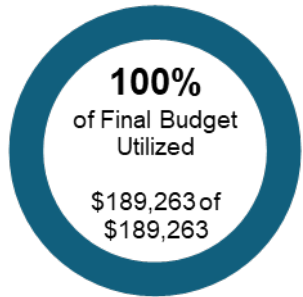


# Forever Family – Gialogic Production

Child Welfare Supports – Adoption Campaign FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



No Findings

### Programmatic Performance



Performing Well

In FY 23-24, Forever Family continued to feature Broward County children available for adoption on television stations in Dade/Broward/ Monroe/Fort Myers/Naples (NBC 6 & NBC 2, which are funded by CSC), with bonus runs in Tampa (10 Tampa Bay), Central Florida (WFTV), Palm Beach/Treasure Coast (CBS 12), and Jacksonville (CBS 47/FOX 30).

Forever Family continues to be a main participant in National Adoption Day activities. This year, there were specials on Child Safety; Foster Care Recruitment; Mentor Recruitment; Youth with Lived Experience; Successful hard-to-place adoptions stories and, Swim Safety. In February, a new 15-second promo spot premiered that highlighted CSC's sponsorship of Forever Family and the long-standing partnership between the two organizations.

On July 1, 2024, House Bill 1083 - Permanency for Children bill, went into effect which prohibits non-adoption entities from placing advertisements or offering to the public that a minor is available for adoption or that someone is seeking a minor for adoption. As a result, all features on children were suspended.

## IS ANYBODY BETTER OFF?

### Outcome Measures

Provider met all performance outputs.



**3** children were adopted.

**28+** million TV impressions.

**421,986** Facebook impressions.

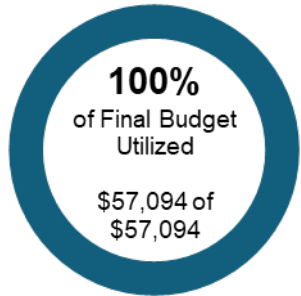
**\$85,009** in Title IV-E Adoption Assistance reimbursement to CSC.

# Heart Gallery of Broward County

Child Welfare Supports – Adoption Campaign FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



No Findings

### Programmatic Performance



Performing Well

The Heart Gallery of Broward (HGOB) continued to be the lead agency responsible for National Adoption Day in Broward County during which 24 adoptions were finalized.

The provider sponsored various events, including: 1. Christmas Party in collaboration with ChildNet - created an opportunity for prospective families to volunteer and meet children waiting to be adopted; 2. Holiday in February with the Young Lawyers Section of Broward; 3. A Day of Bowling; 4. Monster Mini Golf Heart Day; 5. Back to School Shopping Day - foster youth were able to shop for their back-to-school clothes and shoes. Children received a \$500 Amex gift card to use at any store in the mall; 6. Bowling with Forever Family- potential adoptive families, youth awaiting adoption and volunteers from Forever Family had an opportunity to engage in a day of fun.

Heart Galleries were impacted by House Bill 1083 - Permanency for Children bill, which went into effect on July 1, 2024. The Bill prohibits non-adoption entities from placing advertisements or offering to the public that a minor is available for adoption or that someone is seeking a minor for adoption. The HGOB team in partnership with ChildNet devised new forms of representation for the youth to include drawn portraits/caricatures, faceless videos and "heart art" - self portraits drawn by the youth themselves.

## IS ANYBODY BETTER OFF?

### Outcome Measures

Provider met all performance outputs.



**12** children were matched.

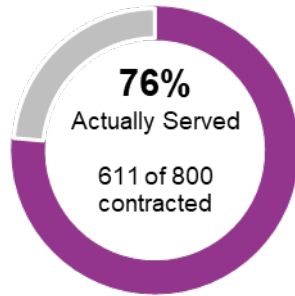
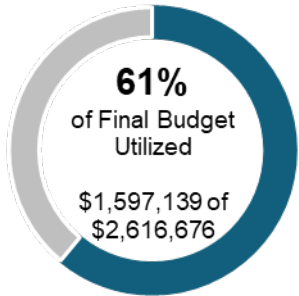
**464** website inquiries for adoption.

**\$97,753** in community donations.

**\$25,644** in Title IV-E Adoption Assistance reimbursement to CSC.

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



No Findings

### Programmatic Performance



Performing Well

Legal Aid Service of Broward County, Inc. completed its fifth year providing services under the 2019 Legal Supports RFP. The program provides in-person and virtual legal advocacy services to youth in the dependency and/or delinquency systems. Additionally, the program offers a legal helpline to address legal questions. A Title IV-E contract with DCF allows CSC to claim Federal IV-E reimbursement.

Program review and observation reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

Utilization was lower than expected due to staff vacancies. Cost of living and higher-paying employers continue to impact staff recruitment and retention.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



Provider met expectations.

### Outcome Measures

Provider met 5 of 6 Council goals for performance measurements. One measure did not meet due to the complex needs of the youth served.

■ Goal ■ Measure

Percentage of youth obtaining no new law violations during the program:



Percentage of youth reducing delinquency risk scores:



Percentage of youth obtaining no law violations 12 months post program completion:



Percentage of youth improving school/employment scores:



Percentage of legal hotline callers reporting satisfaction with services :



Percentage of children meeting legal permanency goals:



# Economic Self-Sufficiency

Annual Performance FY 23-24

## GOAL

Reduce economic deprivation risk factors by increasing prosperity.

## RESULT

Children live in safe and supportive communities.

## PROSPERITY PROGRAMS

### Hunger Initiatives

- The CSC funds an array of year-round hunger relief programs aimed at reducing food insecurity among children and families in Broward. The food insecurity mitigation programs are designed to serve children and their families throughout Broward County. Five agencies were awarded contracts for six programs.

### VITA/EITC

- This initiative promotes prosperity by reaching out into low- and moderate-income communities to provide information about the Earned Income Tax Credit (EITC), the most effective Federal anti-poverty tax program. The Volunteer Income Tax Assistance (VITA) initiative provides no-cost tax preparation and financial literacy coaching from trusted, IRS-trained volunteers.

### Homelessness

- The CSC funds homelessness support initiatives, which include day respite with case management and outreach services to find and support homeless families.
- The CSC participates in a collaborative that supports students experiencing homelessness who have graduated from high school and are going to post-secondary institutions by providing laptops, housing supplies, and other necessities.

## DATA STORIES

Broward residents are facing **increasing financial hardship** due to rising costs of housing and food. The CSC has infused funds into local agencies that **provide relief** to families.



In FY 23-24, The Harvest Drive Team provided food and other necessities to **2,955 families** at Thanksgiving and throughout the year.



Over **40 community partners** and **450 volunteers** have helped **Mobile School Pantry** support **over 3,000 children** to ensure access to nutritious food.



During the 2024 tax season, the VITA Collaborative yielded **\$2.8 million** in federal tax **refunds** and **saved** taxpayers **\$1.2 million** in tax preparation **fees**.



**25 students** experiencing **homelessness** who are going to post-secondary institutions **received supplies** to support their educational endeavors.

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

**Financial & Administrative Monitoring**

No Findings

**Programmatic Performance**

Performing Well

Community Enhancement Collaboration (CEC) completed their second contracted year under the 2022 Food Insecurity Mitigation RFP. The team continued to provide their services in the Southeast part of Broward, supporting families from cities such as Hallandale Beach, Hollywood, Dania Beach, Miramar, and Davie. CEC addressed food insecurity by supporting families through 25 distribution events. During these events, food, toilet paper, and laundry detergent were distributed.

CEC continued to partner with local community serving agencies as well as CSC-funded programs and facilitated their distributions in a mobile drive-thru setting. CEC supported the CSC Back-to-School Extravaganza event held in Miramar as a pop-up event.

Staff participation and observation in the distribution events confirmed families' satisfaction with the process and the resources.

## IS ANYBODY BETTER OFF?

**Data Integrity & Fully Measured**



Provider met expectations.

### Outcome Measures

Provider met all Council goals for performance measurements.



**3,147** Families/Households served.

**109,375** pounds of food distributed.

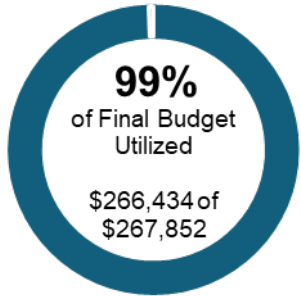
**100%** of partner agencies satisfied.

# FLIPANY

Economic Self-Sufficiency – Hunger FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

**Financial & Administrative Monitoring**

No Findings

**Programmatic Performance**

Performing Well

FLIPANY completed their second contracted year under the 2022 Food Insecurity Mitigation RFP. CSC funding allows them to offer weekly food distributions at three locations - Deerfield Middle and High School and Nina's Place at Zion Lutheran Church. The agency's contract was expanded to include After School Meal (AMP) and summer meal service across Broward County sites. This need arose when the previous USDA sponsor withdrew services leaving a gap in afterschool and summer meal provision for the affected sites.

FLIPANY supported the CSC's Lights On Afterschool Event in October to satisfy their contract's pop-up requirement.

## IS ANYBODY BETTER OFF?

**Data Integrity & Fully Measured**



Provider met expectations.

### Outcome Measures

Provider met all Council goals for performance measurements.



**294** families served.

**221,344** pounds of food distributed.

**98%** of clients satisfied with quality of food.

**98%** of clients satisfied with service provided.

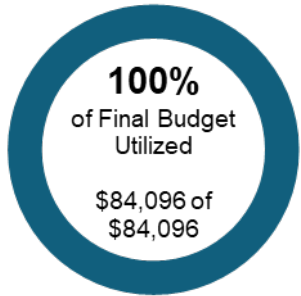
**94%** of clients who indicated the program had a positive impact

# Harvest Drive – Children Helping Children

Economic Self-Sufficiency – Hunger FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

**Financial & Administrative Monitoring**

No Findings

**Programmatic Performance**

Performing Well

The Harvest Drive completed their second contracted year under the 2022 Food Insecurity Mitigation RFP. CSC funds Harvest Drive for the purchase of food where the majority was utilized during the Harvest Drive's annual Thanksgiving Drive. In addition, students from public and private schools, churches, temples, and neighborhoods held food drives and supplied the Harvest Drive with nonperishable food that was distributed to households in need. In addition to helping others, the purpose of the drives has been to provide philanthropic experiences for youth and show them how their volunteer efforts can make a difference in the lives of others.

Throughout the year, food bags were distributed with the support of school social workers under the Harvest Helping Hands Food Bag and Box Program. In March, Harvest Drive provided bags of food on behalf of the CSC for the Florida Department of Health's Spring into Health event.

## IS ANYBODY BETTER OFF?

**Data Integrity & Fully Measured** 

Provider met expectations.

## Outcome Measures

Provider met all Council goals for performance measurements.



**2,955** Families Served with CSC Funding.

**9,597** bags of food distributed.

**88%** of school social workers satisfied with services.

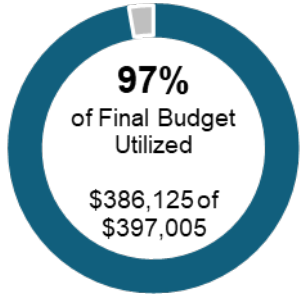
# Hispanic Unity – Volunteer Income Tax Assistance (VITA & EITC) Program

Economic Self-Sufficiency – EITC FY 23-24



## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

**Financial & Administrative Monitoring** ✓ ✓ ✓

No Findings

**Programmatic Performance** ✓ ✓ ✓

Performing Well

Hispanic Unity of Florida (HUF) completed its first year of providing services under the 2023 Volunteer Income Tax Assistance (VITA) RFP. HUF manages the Broward VITA Collaborative (BVC), and CSC provides funding to coordinate logistics, marketing, training of volunteers recruited through HandsOn South Florida, and the operations of free tax preparation services throughout the county. IRS-certified volunteer tax preparers and paid staff process tax returns to maximize claiming Earned Income Tax Credit (EITC), a federal anti-poverty program that provides financial assistance for working families. HUF operated 19 sites: 13 in-person, 5 mobile sites and 1 virtual.

During the 2024 tax season, the program helped clients submit 3,397 tax returns which yielded \$2.8 million in federal tax refunds and saved taxpayers approximately \$1.2 million in tax preparation fees. The VITA hotline answered general program questions and received approximately 3,629 calls.

## IS ANYBODY BETTER OFF?

### Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of tax return submissions that were accepted:  
\*Average refund amount was \$1,354.14



Percentage of VITA clients reporting satisfaction with their overall experience:



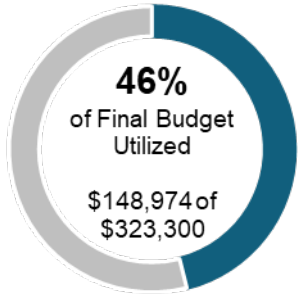


# HOPE South Florida Homeless Outreach

Economic Self-Sufficiency – Homeless FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

**Financial & Administrative Monitoring**

Finding Addressed

**Programmatic Performance**

Program Sunsetting

HOPE South Florida is in its final year of leverage funding for the Family Outreach Team. The Family Outreach Team engages families experiencing homelessness who may be disconnected from services and supports them by meeting them “where they are staying” in the community. Services include information and referrals, and crisis intervention.

The program was on a corrective action plan to address significant challenges related to documentation, billing/invoicing, data integrity, staffing and adequate service delivery. The number of families served was unclear due to inconsistent data collection.

The County procurement occurred in summer 2024 and the provider was not selected to continue offering outreach services. The program sunset September 30, 2024.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



Provider met expectations.

### Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Number of outreach contacts made and accepted/completed referrals:



Percentage of clients placed in approved shelter/housing options:

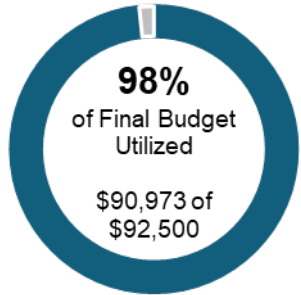


# HOPE South Florida Homeless Support

Economic Self-Sufficiency – Homeless FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

**Financial & Administrative Monitoring**

Finding Addressed

**Programmatic Performance**

On Improvement or Correction Plan

HOPE South Florida completed its fourth year of leverage funding services for the Family Day Respite Center. The Day Center offers internet access on computers, enrichment activities for children, nutritious meals, transportation, access to showers, case management, linkage to housing and other community resources primarily for women and children.

The program was on a corrective action plan to address significant challenges related to documentation, billing/invoicing, data integrity and adequate service delivery. Ongoing technical assistance was provided, improvements were made towards the corrective action plan, and the FY 24-25 program was renewed.

The number of families to be served is unable to be determined due to inconsistent data collection.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



Provider met expectations.

### Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of participants indicating satisfaction with services:



Percentage of participants placed in approved shelter/housing options:

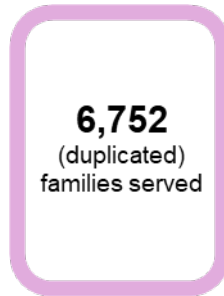
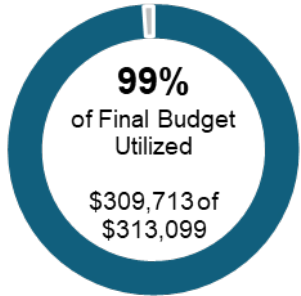


Percentage of participants referred for services based on needs and barriers identified during assessment:



## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



Finding Addressed

### Programmatic Performance



Performing Well

LifeNet4Families (LN4F) completed their second contracted year under the 2022 Food Insecurity Mitigation RFP. They have been providing services to the hungry and homeless in Broward County since 1985. LN4F partners with other local community agencies to expand their reach and access to the hungry and homeless. CSC funding has afforded the agency the ability to provide families boxes of food through LN4F's pantry and food distributions. The agency also supported the homeless by providing hygiene care kits, clothing, and shoes when possible and by providing other supports such as housing assistance and mail collection.

LifeNet4Families underwent significant leadership changes mid-year but was able to maintain their momentum with service to the community. They provided bags of food in December for the Markham Winterfest community event and, supported the CSC's inaugural Summer Resource Fair in May. During the summer, out-of-school boxes were provided to children and their families which contained pull-tab meals that children can easily prepare themselves (i.e., cereal, instant oatmeal, canned meat, etc.) and families received a special Thanksgiving Food box along with a \$20 Publix gift card in November 2023.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



Provider met expectations.

### Outcome Measures

Provider met all Council goals for performance measurements.



**6,752** duplicated families served.

**20,354** food boxes distributed.

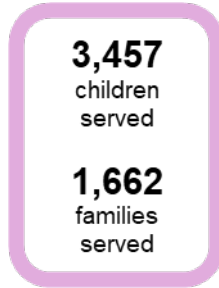
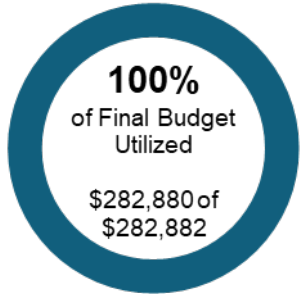
**90%** of families satisfied with services provided.

# South Florida Hunger Coalition – Mobile School Pantry

Economic Self-Sufficiency – Hunger FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



No Findings

### Programmatic Performance



Performing Well

Mobile School Pantry Program (MSP) under the umbrella of the South Florida Hunger Coalition completed their second contracted year under the 2022 Food Insecurity Mitigation RFP. CSC funds the distribution of monthly provision of nutritious food to children and their families from 15 Title I Schools at six distribution sites. An increased need in the surrounding communities that MSP operated within, justified a mid-year adjustment to their budget to allow them to provide support to families from two additional schools.

Families "shopped" for their items at the market-style setup and had access to fresh fruits and vegetables as well as up to 10 nonperishables, bread, and dairy products. The program served families monthly across their sites (excluding July) and was supported by volunteers recruited through HandsOn South Florida, various colleges and high schools and community partners. The MSP team also provided support to one of the CSC's signature campaigns, Broward AWARE by providing fruits and healthy snacks for children.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



Provider met expectations.

### Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of parents indicating the program had a positive impact:



Percentage of families reporting satisfaction with service provided:



Percentage of families reporting satisfaction with quality of food:

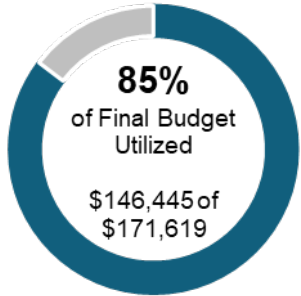


# South Florida Hunger Coalition – Summer BreakSpot

Economic Self-Sufficiency – Hunger FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



No Findings

### Programmatic Performance



Performing Well

South Florida Hunger Coalition-Summer BreakSpot completed their second contracted year under the 2022 Food Insecurity Mitigation RFP. CSC funding supported staff, food and enrichment activities. The team successfully navigated the challenge of securing a new provider for meals and snacks following the sudden notification of the discontinuation of services from their multi-year partner and subcontractor, Meals on Wheels of South Florida.

The program was operated at nine super sites - four Housing Authority complexes, three community partner offices and two faith-based organizations. Children benefitted from a variety of enrichment activities including "Cooks and Books" - an educational program designed to boost family literacy and nutrition education, performing arts and STEAM-based education and SMART MOVES - education on healthy lifestyle practices and physical exercise. WaterSmart coupons and SWIM Central opportunities to learn water safety skills at community pools were also an integral part of the program. Other enrichment partners included Coral Spring Center of the Arts, Hip Hop Kidz, Museum of Discovery & Science, HandsOn South Florida, The Literacy Connection/Literacy Bus and Holy Cross Health among others.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



Provider met expectations.

### Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of adults indicating that the Summer BreakSpot Project had a positive impact:



Percentage of children indicating that the Summer BreakSpot Project had a positive impact:



Percentage of adults reporting satisfaction with the services provided by Summer BreakSpot:



Percentage of children reporting satisfaction with the services provided by Summer BreakSpot:



## GOAL

Safeguard the physical health of children.

## RESULT

Children are physically and mentally healthy.

## WATER SAFETY PROGRAMS

### Swim Central

- A partnership between the County, Broward County Public Schools, and CSC that provides water safety instruction and parent education for preschool and school-aged children.
- The success of this model has gained national attention and is being replicated in other communities.
- The eligible age for the coupon program remained up to eight years of age to serve children who did not have access to water safety classes in pools during the pandemic.

### Drowning Prevention Initiative

- A partnership between the Health Department and CSC to provide leadership, coordination, and large-scale drowning prevention education, marketing, and service initiatives that focus on families with young children aged years and under, the population most at risk for drowning.

## DATA STORIES



Water safety lessons through SWIM Central have had a long-term impact on children and families in Broward County. From **FY 19-20 through FY 23-24**, **none** of the children who have participated in the **SWIM Central** program have been involved in **any drowning incidents**.



In FY 23-24, the **Water Smart Broward/Drowning Prevention Task Force** continued to support several community initiatives to protect children from water-related injuries and promote safer behaviors. Through the program's **SPUD Club initiative (Students Preventing Unintentional Drownings)**, **13 club sites** were established at various **middle and high schools**. The clubs are **student-led** and help youth gain leadership skills as they work to educate their peers on the importance of water safety.

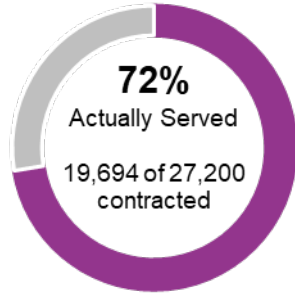
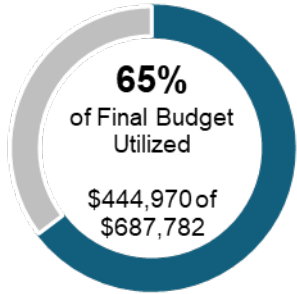
# Broward County Board of County Commissioners – SWIM Central

Water Safety – Drowning Prevention FY 23-24



## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



Finding Addressed

### Programmatic Performance



Performing Well

SWIM Central is a collaboration between the Broward County Board of County Commissioners, School Board of Broward County, and CSC to prevent children from drowning. The curriculum-based program is taught by certified water safety instructors and coordinated through SWIM Central. Water safety instruction and in-pool group lessons are delivered to children attending Broward County Schools during the school year and to CSC-funded MOST, Youth FORCE, and Summer BreakSpot participants and children participating in elementary 21st Century programs during the summer.

Through a concerted effort to improve the drowning prevention system, SWIM Central has successfully expanded its list of participating pool vendors.

Program utilization and numbers served were lower primarily due to the national lifeguard shortages. The program's pool partners continue to onboard lifeguards/swim instructors to address the staff shortage and address learning loss to inexperienced swimmers.

Satisfaction surveys reflected high levels of satisfaction with program services. To address the rising operational costs associated with maintaining quality instruction and facilities, which has impacted utilization, CSC substantially increased the reimbursement rates for FY 24-25 for the first time since 2002.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



Provider met expectations.

### Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

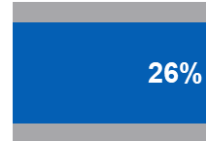
Percentage of participants completing between 3-6 lessons who improved at least 1 level on the Water Safety Skills Checklist:



Percentage of participants completing between 7-10 lessons who improved at least 1 level on the Water Safety Skills Checklist:



Percentage of participants completing between 7-10 lessons who improved at least 2 levels on the Water Safety Skills Checklist:



Percentage of children participating in the program who have not drowned 3 years post program completion:



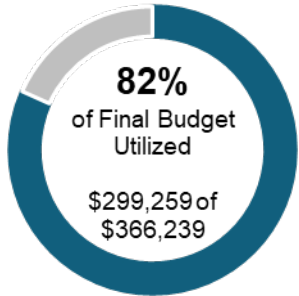
# Florida Department of Health – Infant/Toddler Drowning Prevention Initiative

Water Safety – Drowning Prevention FY 23-24



## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

**Financial & Administrative Monitoring**

No Findings

**Programmatic Performance**

Performing Well

The Broward County Drowning Prevention Task Force, overseen by the Florida Department of Health (DOH) in Broward County, provides strategic community-wide Water Smart education for children under five. Through the "Water Smart" training module, staff in Family Strengthening programs and Child Protective Investigators (CPIS) received instruction on conducting drowning hazard assessments and discussing appropriate protective interventions with families during home visitations.

Students Preventing Unintentional Drowning (SPUD) teaches secondary school youth water safety practices and proactive strategies to prevent drowning. The SPUD program was delivered in-person, twice monthly, to students from five high schools and eight middle schools, with high levels of client satisfaction.

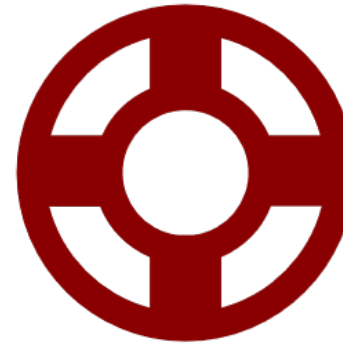
Collaborative efforts with SWIM Central introduced the lifeguard scholarship initiative to high school students to address the lifeguard and water safety instructor shortages, improve water safety outcomes and promote aquatics professions. As of October 2024, 19 lifeguard certifications and 7 water safety instructor certifications were redeemed.

The underutilized funds were carried forward to promote the Water Watchers campaign.

## IS ANYBODY BETTER OFF?

### Outcome Measures

Provider met all Council goals for performance measurements.



**12** Water Smart Broward/Drowning Prevention Task Force meetings hosted.

**92** Train the Trainer attendees representing Family Strengthening Agencies and Child Protective Investigators.

**1,180** Door alarms distributed to agencies.

**71** Community outreach events attended with Drowning Prevention information disseminated.

**75** Community outreach trainings provided to general public.

**100%** of Train-the-Trainer participants increased knowledge of drowning risks and prevention strategies.



## GOAL

Improve children's educational success.

## RESULT

Children are ready to succeed in school.

## LITERACY & EARLY EDUCATION PROGRAMS

### Subsidized Child Care

- Provides childcare slots for eligible low-income families.
- Used as match funds for additional State and Federal funding.
- The Vulnerable Populations contract provides immediate placement in quality childcare for specialized populations, such as children of Transitional Independent Living (T.I.L.) Youth, children of caregivers receiving substance abuse treatment, and Kinship families until subsidized care eligibility is approved or reinstated.

### Broward Reads: Campaign for Grade Level Reading

- Community collaborative focusing on ensuring that all children can read on grade level by 3rd grade, which includes the funding of supplies, books, and literacy activities.
- Provides early literacy interventions for students and training for teachers in Pre-K to 2nd grade.
- Volunteer hub for recruitment, training, and deployment of volunteers for literacy-oriented volunteer opportunities, including literacy tutors and coaches.
- Broward: Read for the Record is the flagship literacy volunteer recruitment and marketing campaign event each year.

## DATA STORIES

Fostering literacy and a love of reading is infused among many of CSC's programs, events, and volunteer opportunities. Broward children have been making **important gains in reading** this year. Importantly, **reading scores** for third-grade students in Broward have started to return to **pre-COVID** levels (The Florida Scorecard, 2024). Continued support for literacy initiatives will help Broward children achieve academic success.



The 9th annual Broward: Read for the Record event took place on October 26, 2023. This year's chosen book was "With Lots of Love" by Jenny Torres Sanchez and illustrated by André Ceolin. Through a joint effort by the CSC, Early Learning Coalition of Broward County, and staff at BCPS's Gulfstream Academy, **36,500 English and 2,500 Spanish copies of the book** were distributed to four and five-year-old children across the county. Over **1,200 volunteers** were recruited by HandsOn South Florida to read to participants from **213 public schools, 322 private schools and community early childhood providers, and 44 library programs.**



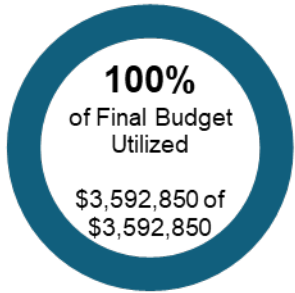
In FY 23-24, HandsOn South Florida also recruited **935 volunteers** to serve as **reading coaches** and participate in literacy events.

# Early Learning Coalition – Subsidized Child Care Slots

Literacy & Early Education FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring

No Findings

### Programmatic Performance

Performing Well

Early Learning Coalition (ELC) completed its 20th year of funding for financially assisted childcare services for income-eligible families in Broward. ELC is the state-established local agency responsible for managing federal and state childcare funding. By funding through the ELC, CSC leverages state and federal childcare dollars to increase services. CSC staff continues to work closely with ELC to monitor ongoing community needs and inform funding recommendations.

Federal funds for subsidized childcare have increased dramatically over the last two years, allowing for an increase in slots and a reduction of the waitlist. This resulted in increased numbers served.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



Provider met expectations.

### Outcome Measures

Provider met all Council goals for performance measures.

■ Goal ■ Measure

Percentage of clients reporting that they were treated with respect and in a caring manner by staff:



Percentage of clients reporting that the information received was helpful/easy to understand:



Percentage of clients reporting overall satisfaction with the services provided by ELC of Broward County:



Percentage of clients reporting having a better understanding of child care options and choosing a quality child care provider:

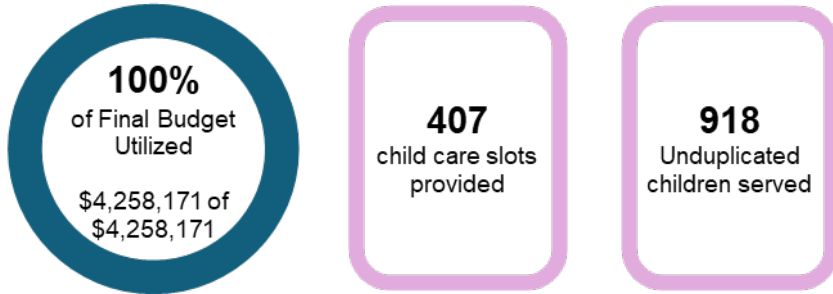


# Early Learning Coalition – Vulnerable Populations Child Care Slots

Literacy & Early Education FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring

No Findings

### Programmatic Performance

Performing Well

ELC Vulnerable Population contract provides immediate placement in quality childcare for vulnerable children ages birth to 5. The eligible families receive child care to prevent further breakdown of complex family situations and support their efforts towards self-sufficiency. These populations include Transitional Independent Living (T.I.L.) parenting youth, Kinship caregivers, domestic violence survivors, families receiving services through CSC's Family Supports programs, and substance abuse recovery programs.

Due to a decline in the ability to transition children into federally subsidized child care and the active promotion of vulnerable population services, the demand for vulnerable population child care grew exponentially. In response, at the April 2024 meeting, the Council approved an additional \$824,000 (included in the budget number above) to address the increased demand and the higher cost of care due to the younger age of children being served and the differential paid for higher quality care. This resulted in increased numbers served.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured

Provider met expectations.

### Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of parents/caregivers reporting benefits by receiving child care services (e.g., respite, pursue/maintain opportunities for employment, therapeutic treatment, etc.):



Percentage of families having no verified abuse findings during program participation:

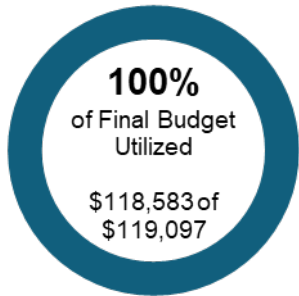


# HandsOn Broward – Grade Level Reading

Literacy & Early Education FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



No Findings

### Programmatic Performance



Performing Well

HandsOn Broward's Literacy League hosted bi-weekly virtual Zoom meetings to engage teams of volunteers for literacy-focused initiatives. Through these efforts, local members of the community have contributed 18,290 volunteer hours. Program impact areas included:

- Broward Read for the Record - Coordinated and managed over 1,000 volunteers which translated to 3,159 service hours.
- DIY Volunteering (Superhero Capes/book bundles) – These projects remain popular. A total of 410 book bundles were distributed to preschools, elementary schools, and community centers, which distributed them to children in their programs.
- Literacy League Program Summer Book Drive/Library Book Bins Initiative - Volunteers donated grade-level children's books to replenish personally decorated wooden Library Book Bins that are placed throughout the community. Library Book Bins allow children to take a book or leave a book to build their home library and encourage them to read.
- Summer BreakSpot Reading Ambassador Program - The Program enhanced Summer BreakSpot distributions by providing Reading Ambassadors at eight housing authority locations.

## IS ANYBODY BETTER OFF?

### Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of volunteers and agencies reporting their needs were met by HandsOn Broward services and coordination:



Percentage of reading coaches and mentors reporting satisfaction with HandsOn Broward training and coordination services:

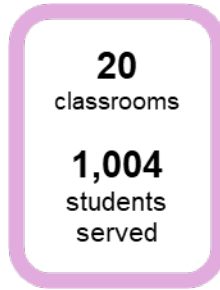
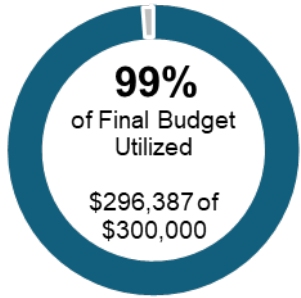


Percentage of participating agencies reporting satisfaction with HandsOn Broward coordination services:



## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



No Findings

### Programmatic Performance



Performing Well

The Reading & Math program completed its third year under a "piggyback" from the Children's Trust RFP. The program provides tutors to selected Pre-K classrooms to support teachers with early literacy and math interventions and provide individualized attention to lower-performing students.

The program review reflected high-quality service delivery and effective and high-quality literacy and math interventions. Teacher surveys consistently indicated a high level of satisfaction with the program.

## IS ANYBODY BETTER OFF?

### Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of children completing family literacy and numeracy activities at home with a parent or guardian:



Percentage of 4-5 year olds meeting or exceeding their target growth in literacy and early numeracy skills needed for Kindergarten:



Percentage of students demonstrating an improvement in Counting, Number Identification, Comparing Quantities, Number After Knowledge, Comparing Numerals, and Number After Equals One More (Numeracy):



Percentage of children achieving "at or above" or "close to" target performance on measures of Vocabulary/Oral Language, Comprehension, Phonological Awareness, and Alphabet Knowledge by their Spring assessment.:



# School Health

Annual Performance FY 23-24

## GOAL

Safeguard the physical health of children.

## RESULT

Children are mentally and physically healthy.

## SCHOOL HEALTH PROGRAM

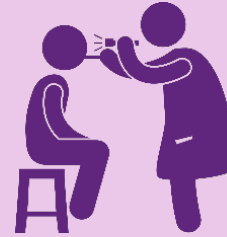
### School Health

- School Health Services are the responsibility of Broward County Public Schools (BCPS) and the Florida Department of Health in Broward County (FLDOHBC). FLDOHBC subcontracts with Team Select Homecare for Registered nurses (RNs) to cover clinics at 23 schools with students with moderate levels of medical need.
- RNs provide health instruction through a comprehensive health education curriculum delivered to students to increase their understanding of health principles and modify health-related risks.
- Individual health care plans and emergency care plans are written for students with chronic conditions.

### Children's Eye Health

- This leverage contract funds the expansion of a FLDOHBC initiative to enhance the lives of children by delivering mobile eye care services at BCPS and covering the cost of glasses to underserved children from Pre-K through grade 12.

## DATA STORY



During SY 23-24, **32,301 students** across **23 elementary, middle, and high schools** received first aid, emergency, and prevention services from CSC's School Health program. **70% of the students who visited the clinic were able to return to class** after receiving School Health Services.

### Top 5 Reasons for Clinic Visits



**Gastrointestinal**  
**Other**  
**Musculoskeletal**  
**Headache/Neuro**  
**Ear/Nose/Throat**

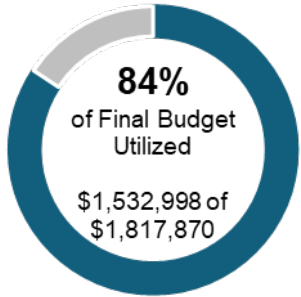
### Top 5 Reasons to be Sent Home



**Gastrointestinal**  
**Ear/Nose/Throat**  
**Other**  
**Headache/Neuro**  
**Musculoskeletal**

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

**Financial & Administrative Monitoring**

No Findings

**Programmatic Performance**

Performing Well

Florida Department of Health in Broward County (FLDOH), in partnership with BCPS, completed its first year providing school health services for CSC at 23 BCPS sites. Utilizing a subcontracted nurse staffing vendor, the school health program prioritizes preventive care and healthy behaviors to enhance student well-being using a Registered Nurse (RN) model to provide health services and create care plans, as needed.

This program provides quality, in-person, and accessible medical services to a variety of students. RNs guide and help the students with their medical conditions, teach them to make good choices per their health needs and aid them in becoming more independent in caring for themselves.

Due to ongoing staffing challenges with their vendor, FLDOH made the decision to change their nurse staffing vendor twice during the fiscal year which resulted in underutilization.

The CSC allocation for schools in Coral Springs was included and met the Coral Springs CRA TIF payment.

The underutilized funds were carried forward to purchase privacy screens and medical supplies.

## IS ANYBODY BETTER OFF?

### Outcome Measures

Provider met all performance outputs.



**32,301** Total number of clinic visits by students who received first aid, emergency, prevention, and health care services.

**22,739** Number of students who returned to class after receiving services.

**1528** Number of unduplicated students who received health services based on Individualized Health Care Plans.

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



No Findings

### Programmatic Performance



Performing Well

Miami Lighthouse for the Blind and Visually Impaired completed its third year providing services through a leveraged partnership with the Florida Department of Health in Broward County. Pre-K to grade 12 children are provided eye care in a mobile optometric van that travels to the schools. The children receive a comprehensive dilated eye examination provided by a licensed optometrist and prescription eyeglasses, as needed.

Individual Vision Health Care Plans are developed for students with vision conditions, resulting in increased access to medical care.

Monitoring results reflected that Miami Lighthouse for the Blind provided valuable optometry services.

## IS ANYBODY BETTER OFF?

### Outcome Measures

Provider met all performance outputs.



**637** Comprehensive eye exams  
(with and without eye dilation).

**395** Eyeglasses prescribed.



# Elementary School Initiatives Out-of-School Time (Inclusion)

Annual Performance FY 23-24

## GOAL

Improve the availability and quality of out-of-school time programs for typically developing children who are economically disadvantaged and inclusion programs, which integrate children with special needs with their typically developing peers.

## RESULT

Children are ready to succeed in school.

## ELEMENTARY SCHOOL INITIATIVES GENERAL POPULATION PROGRAMS

### Out-of-School Time (MOST)

- Offers a safe, positive environment for children in economically disadvantaged neighborhoods who attend Title 1 schools with 86% or higher Free/Reduced Lunch (FRL) participation. These programs support academic achievement, social and physical development, and provide educational field trips and cultural arts opportunities.

### Inclusion Supports

- Provides Americans with Disabilities Act (ADA) training to all MOST providers, assesses inclusion needs of MOST sites, and delivers technical assistance and coaching as needed.

### Reading Explorers

- During the summer, provides rising kindergarteners, first and second graders who are reading at or below reading level, teacher-led small group tutoring services. During the school year, provides afterschool providers consultations to improve their literacy instruction strategies for all children.

**Note: Although staff recruitment and retention have improved for the MOST programs, challenges continue to exist. Inconsistent daily school attendance impacted school-year utilization. The BCPS summer academies and starting school one week earlier (shortening the summer calendar) impacted some providers' ability to fully enroll the contracted number of youth and offer the contracted number of days during the summer.**

## DATA STORIES

One of the primary goals of MOST programs is to promote children's success in school. While school grades are one measure of success, parents' and caregivers' perceptions of the value of afterschool activities on their children's school performance are also important. **Parents** have expressed that they **feel supported** by MOST programs, which they believe is essential for their children's academic success.



Agree that MOST programs help their child complete homework.



Agree that MOST programs provide an environment where their child can have fun.



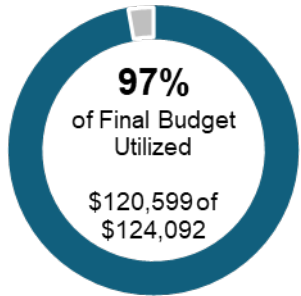
Believe that MOST programs help maintain parental employment.

# Advocacy Network on Disabilities aka CCDH, Inc.

Elementary School Initiatives Out-of-School Time (Inclusion) FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



No Findings

### Programmatic Performance



Performing Well

Advocacy Network on Disabilities, (AND) completed its second year providing services under the 2022 MOST RFP. The provider works collaboratively with MOST providers to increase their capacity to create positive, nurturing, and developmentally appropriate programs that welcome all children. The provider offers training and mentoring to assist staff in finding pathways to inclusion.

The program review reflected quality service delivery. Virtual and in-person training opportunities were well attended by MOST providers and the community.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



Provider met expectations.

### Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of participants attending ADA training demonstrated knowledge about curriculum content:



Percentage of providers receiving individualized coaching and technical assistance that achieved their goals:



Percentage of providers satisfied with coaching:



# After School Programs, Inc.

Elementary School Initiatives Out-of-School Time (Inclusion) FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



Finding Addressed

### Programmatic Performance



Performing Well

After School Programs, Inc. (ASP) completed its second year providing services under the 2022 MOST RFP. The program provides out-of-school time services at nine year-round school-based sites and two school-year-only school-based sites.

Program reviews and site visits reflected quality service delivery. Family satisfaction surveys reflected high levels of satisfaction with the program.

BCPS's decision to shorten the summer calendar by starting school one week earlier reduced the number of program days the provider could offer. Also, the BCPS competing summer academies prevented the provider from offering services at four of the nine summer sites. This negatively impacted utilization and the number of children served.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



Provider met expectations.

### Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

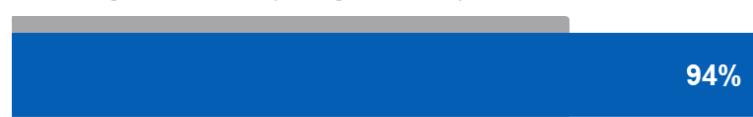
Percentage of classrooms meeting quality standards for Project Based Learning. (Summer Only):



Percentage of children demonstrating acceptable levels of social interactions. (child-staff, child-child). (2 point in-time observations):



Percentage of children improving academic performance and/or skills:



Percentage of children improving homework completion. (School Year):



Percentage of children remaining safe:

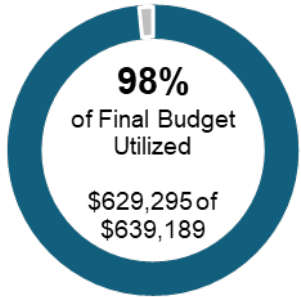


# Boys & Girls Clubs of Broward County (Summer Only)

Elementary School Initiatives Out-of-School Time (Inclusion) FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



No Findings

### Programmatic Performance



Performing Well

Boys & Girls Clubs of Broward County completed its second year providing services under the 2022 MOST RFP. The program provides summer-only services at eight community sites.

Program reviews and site visits reflected quality service delivery. Family satisfaction surveys reflected high levels of satisfaction with the program.

The provider's exceptional utilization and numbers served were a testament to the provision of essential services for children and families in high-need communities.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



Provider met expectations.

### Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of classrooms meeting quality standards for Project Based Learning. (Summer Only):



Percentage of children demonstrating acceptable levels of social interactions. (child-staff, child-child). (2 point in-time observations):



Percentage of children improving academic performance and/or skills:



Percentage of children remaining safe:



### HOW MUCH DID WE DO?

#### Utilization



### HOW WELL DID WE DO IT?

#### Financial & Administrative Monitoring

No Findings

#### Programmatic Performance

Performing Well

The City of Hallandale Beach completed its second year providing services under the 2022 MOST RFP. The program provides out-of-school time services at one year-round community site.

Program reviews and site visits reflected quality services. Family satisfaction surveys reflected high levels of satisfaction with the program.

### IS ANYBODY BETTER OFF?

#### Data Integrity & Fully Measured

Provider met expectations.

#### Outcome Measures

Provider met all Council goals for performance measurements.

Goal  Measure

Percentage of classrooms meeting quality standards for Project Based Learning. (Summer Only):



Percentage of children demonstrating acceptable levels of social interactions. (child-staff, child-child). (2 point in-time observations):



Percentage of children improving academic performance and/or skills:



Percentage of children improving homework completion. (School Year):

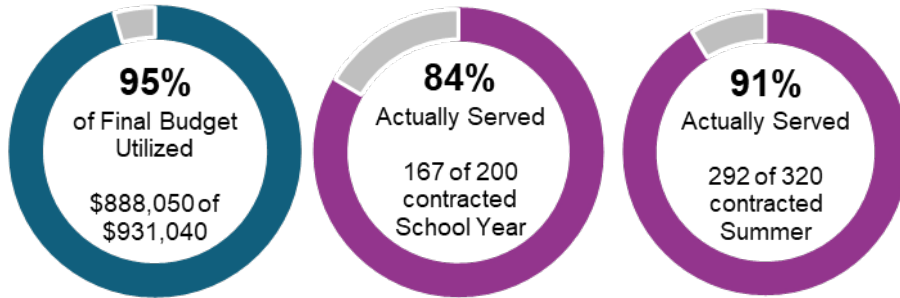


Percentage of children remaining safe:



### HOW MUCH DID WE DO?

#### Utilization



### HOW WELL DID WE DO IT?

#### Financial & Administrative Monitoring

Finding Addressed

#### Programmatic Performance

Performing Well

The City of Hollywood completed its second year providing services under the 2022 MOST RFP. The program provides out-of-school time services at four year-round community sites.

Program reviews and site visits reflected quality services. Family satisfaction surveys reflected high levels of satisfaction with the program.

School-year enrollment was lower than anticipated due to staff vacancies and families keeping their children at their school-based aftercare program.

### IS ANYBODY BETTER OFF?

#### Data Integrity & Fully Measured

Provider met expectations.

#### Outcome Measures

Provider met all Council goals for performance measurements.

Goal  Measure

Percentage of classrooms meeting quality standards for Project Based Learning. (Summer Only):



Percentage of children demonstrating acceptable levels of social interactions. (child-staff, child-child). (2 point in-time observations):



Percentage of children improving academic performance and/or skills:



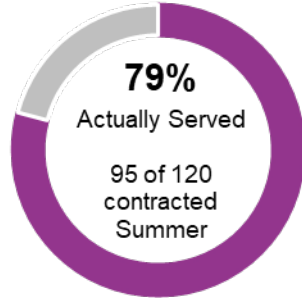
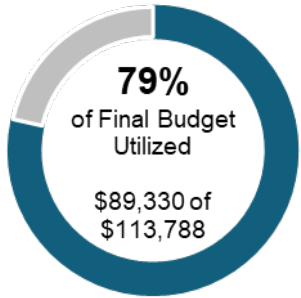
Percentage of children improving homework completion. (School Year):



Percentage of children remaining safe:



**How Much Did We Do?**  
**Utilization**



**How Well Did We Do It?**  
**Financial & Administrative Monitoring**     
 Finding Addressed

**Programmatic Performance**     
 Performing Well

The City of Lauderdale Lakes completed its second year providing services under the 2022 MOST RFP. The program provides summer-only services at one community site.

Program review and site visit reflected quality services. Family satisfaction surveys reflected high levels of satisfaction with the program.

Utilization and numbers served were lower than the contracted amount due to BCPS competing summer academies.

**Is Anybody Better Off?**  
**Data Integrity & Fully Measured**   
 Provider met expectations.

**Outcome Measures**  
 Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of classrooms meeting quality standards for Project Based Learning. (Summer Only):



Percentage of children demonstrating acceptable levels of social interactions (child-staff, child-child). (1 point in-time observation):



Percentage of children improving academic performance and/or skills:

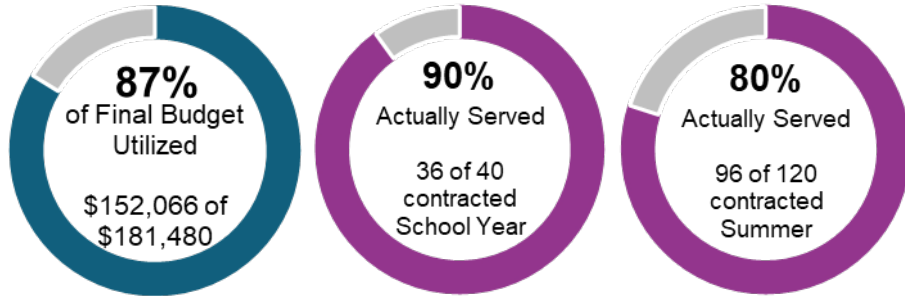


Percentage of children remaining safe:



**HOW MUCH DID WE DO?**

**Utilization**



**HOW WELL DID WE DO IT?**

**Financial & Administrative Monitoring**

No Findings

**Programmatic Performance**

Performing Well

The City of Miramar completed its second year providing services under the 2022 MOST RFP. The program provides out-of-school time services at one year-round community site and one summer-only community site.

Program review and site visits reflected quality services. Family satisfaction surveys reflected high levels of satisfaction with the program.

The provider experienced low enrollment and attendance at one of the sites in the summer which impacted utilization and number served.

**IS ANYBODY BETTER OFF?**

**Data Integrity & Fully Measured**



Provider met expectations.

**Outcome Measures**

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of classrooms meeting quality standards for Project Based Learning. (Summer Only):



Percentage of children demonstrating acceptable levels of social interactions. (child-staff, child-child). (2 point in-time observations):



Percentage of children improving academic performance and/or skills:



Percentage of children improving homework completion. (School Year):



Percentage of children remaining safe:





### How Much Did We Do? Utilization



### How Well Did We Do It?

**Financial & Administrative Monitoring**

Finding Addressed

**Programmatic Performance**

Performing Well

The City of Oakland Park completed its second year providing services under the 2022 MOST RFP. The program provides out-of-school time services at one year-round school site.

Program reviews and site visits reflected quality services. Family satisfaction surveys reflected high levels of satisfaction with the program.

BCPS's decision to shorten the summer calendar by starting school one week earlier reduced the number of program days the provider could offer. This decrease in available days and the BCPS's competing summer academies further impacted program utilization and numbers served.

### Is Anybody Better Off? Data Integrity & Fully Measured

Provider met expectations.

### Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of classrooms meeting quality standards for Project Based Learning. (Summer Only):



Percentage of children demonstrating acceptable levels of social interactions. (child-staff, child-child). (2 point in-time observations):



Percentage of children improving academic performance and/or skills:



Percentage of children improving homework completion. (School Year):



Percentage of children remaining safe:

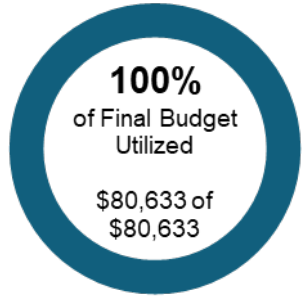


# City of West Park (Summer Only)

Elementary School Initiatives Out-of-School Time (Inclusion) FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



No Findings

### Programmatic Performance



Performing Well

The City of West Park completed its second year providing services under the 2022 MOST RFP. The program provides summer services at one community site.

Program review and site visits reflected quality services. Family satisfaction surveys reflected high levels of satisfaction with the program.

The provider's exceptional utilization and the significant numbers served are a testament to the delivery of vital services for children and families in this high-need community.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



Provider met expectations.

### Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of classrooms meeting quality standards for Project Based Learning. (Summer Only):



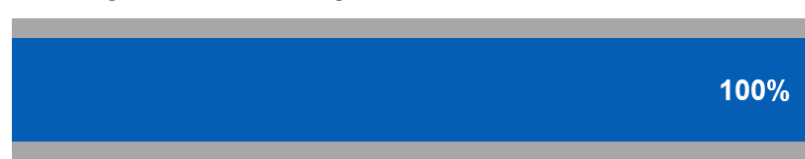
Percentage of children demonstrating acceptable levels of social interactions (child-staff, child-child). (1 point in-time observation):



Percentage of children improving academic performance and/or skills:



Percentage of children remaining safe.



# Community After School

Elementary School Initiatives Out-of-School Time (Inclusion) FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring

No Findings

### Programmatic Performance

Performing Well.

Community After School completed its second year providing services under the 2022 MOST RFP. The program provides out-of-school time services at three year-round BCPS sites.

Program review and site visits reflected quality services. Family satisfaction surveys reflected satisfaction with the program.

BCPS's decision to shorten the summer calendar by starting school one week earlier reduced the number of program days the provider could offer. This decrease in available days and the BCPS's competing summer academies further impacted program utilization and numbers served.

The CSC allocation for Liberty and Atlantic West Elementary sites were included and met the Margate CRA TIF payment.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured

Provider met expectations.

### Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

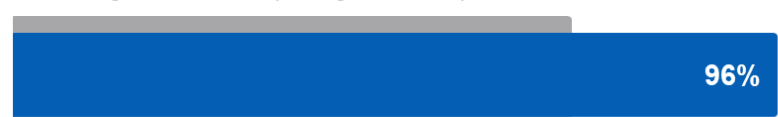
Percentage of classrooms meeting quality standards for Project Based Learning. (Summer Only):



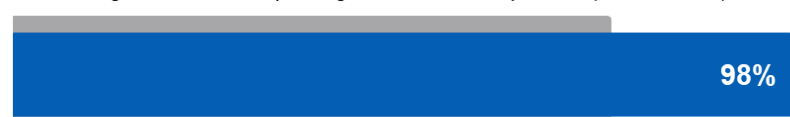
Percentage of children demonstrating acceptable levels of social interactions. (child-staff, child-child). (2 point in-time observations):



Percentage of children improving academic performance and/or skills:



Percentage of children improving homework completion. (School Year):



Percentage of children remaining safe:

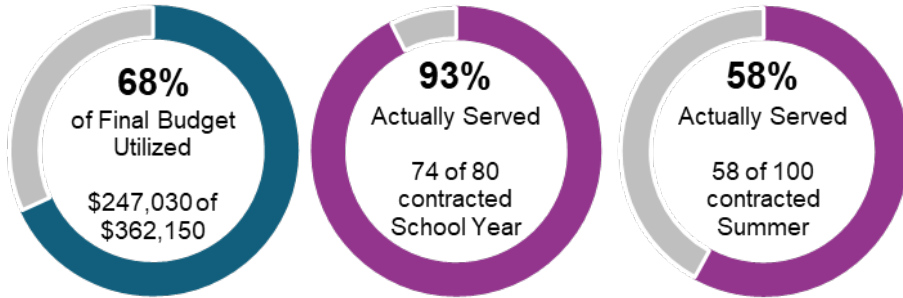


# Community Based Connections, Inc.

Elementary School Initiatives Out-of-School Time (Inclusion) FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring

No Findings

### Programmatic Performance

Technical Assistance Provided

Community Based Connections, Inc. completed its second year providing services under the MOST 2022 RFP. The program provides out-of-school time services at one year-round school site.

Program reviews and site visits reflected quality services. Family satisfaction surveys reflected high levels of satisfaction with the program.

Approximately six weeks before the end of the 22-23 school year, the program was directed to discontinue services by BCPS's Before and After School Child Care Office (BASCC) due to not being authorized to operate an afterschool program under the BASCC RFP. The program resumed programming in January 2024.

BCPS's decision to shorten the summer calendar by starting school one week earlier reduced the number of program days the provider could offer. This decrease in available days and the BCPS's competing summer academies further impacted program utilization and numbers served.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured

Provider met expectations.

### Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of classrooms meeting quality standards for Project Based Learning. (Summer Only):



Percentage of children demonstrating acceptable levels of social interactions. (child-staff, child-child). (2 point in-time observations):



Percentage of children improving academic performance and/or skills:



Percentage of children improving homework completion. (School Year):

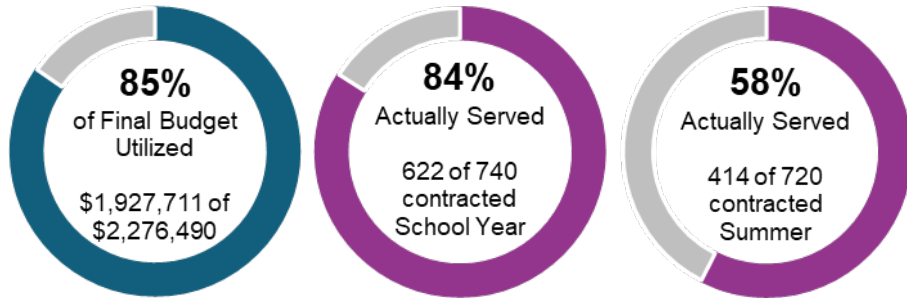


Percentage of children remaining safe:



### HOW MUCH DID WE DO?

#### Utilization



### HOW WELL DID WE DO IT?

#### Financial & Administrative Monitoring



No Findings

#### Programmatic Performance



Technical Assistance Provided

Firewall completed its second year providing services under the 2022 MOST RFP. The program provides out-of-school time services at six year-round school-based sites and one school-year-only school-based site.

Program reviews and site visits reflected quality services. Family satisfaction surveys reflected high levels of satisfaction with the program.

Approximately six weeks before the end of the 22-23 school year, the program was directed to discontinue services by Before and After School Child Care (BASCC) due to not being authorized to operate an afterschool program under the BASCC RFP. This created staff retention challenges. The program was not allowed to resume programming until October 2023.

BCPS's decision to shorten the summer calendar by starting school one week earlier reduced the number of program days the provider could offer. Also, the BCPS competing summer academies prevented the provider from offering services at one summer site. This negatively impacted utilization and the number of children served.

### IS ANYBODY BETTER OFF?

#### Data Integrity & Fully Measured



Provider met expectations.

#### Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of classrooms meeting quality standards for Project Based Learning. (Summer Only):



Percentage of children demonstrating acceptable levels of social interactions. (child-staff, child-child). (2 point in-time observations):



Percentage of children improving academic performance and/or skills:



Percentage of children improving homework completion. (School Year):



Percentage of children remaining safe:



# FLIPANY - CATCH

Elementary School Initiatives Out-of-School Time (Inclusion) FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



No Findings

### Programmatic Performance



Performing Well

Florida Introduces Physical Activity and Nutrition to Youth, Inc. (FLIPANY) completed its second year providing services under the 2022 MOST RFP. The program provides Coordinated Approach to Child Health (CATCH) Kids Club training to out-of-school time providers for the physical fitness component to increase capacity to create an active, healthy, and fun environment for all children in their programs.

Program reviews and site visits reflected that the program provided essential trainings and technical assistance to MOST providers serving high-need communities. Satisfaction surveys reflected high levels of satisfaction with the program.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



Provider met expectations.

### Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of participants demonstrating knowledge about CATCH curriculum content:



Percentage of providers reporting satisfaction with CATCH training:

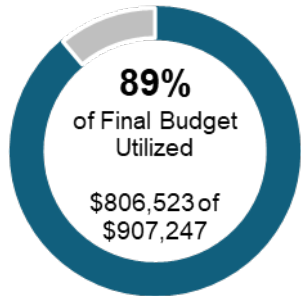


# Florida International University - Reading Explorers

Elementary School Initiatives Out-of-School Time (Inclusion) FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



No Findings

### Programmatic Performance



Performing Well

Florida International University's Reading Explorers Program completed its third year of services under a "piggyback" from the Children's Trust RFP. During the summer, rising kindergarteners, first and second graders who are reading at or below reading level will receive small group tutoring services provided by teachers. During the school year, afterschool providers are afforded consultations to improve their literacy instruction strategies for all children. Parent involvement activities are offered, which engage families to support reading and other academic skills. Book giveaways (multiple languages) and resource connections occur at these events.

The program review reflected quality service delivery and effective literacy interventions. Parents report high levels of satisfaction with various aspects of the program, including recommending it to other families and increasing the child's enthusiasm for reading.

During this third year, the provider continued to gain momentum and made significant gains in the number of children served and in the recruitment of sites. 1,169 children completed assessments, 951 children were eligible for services due to being at or below reading level, and 749 children received small group tutoring up to four times a week. Due to BCPS shortening their summer calendar (starting school one week earlier) the provider was unable to offer the number of days contracted which impacted utilization.

## IS ANYBODY BETTER OFF?

### Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of children improving in Oral Reading Fluency:



Percentage of parents satisfied with services provided:



Percentage of sites reporting children benefited from the program:



Percentage of sites reporting they would recommend the program:

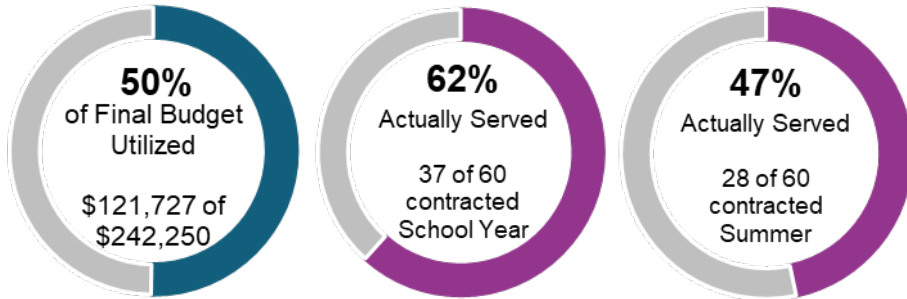


# Jack and Jill Children's Center, Inc.

Elementary School Initiatives Out-of-School Time (Inclusion) FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



No Findings

### Programmatic Performance



Technical Assistance Provided

Jack and Jill Children's Center completed its second year providing services under the 2022 MOST RFP. The program provides out-of-school time services at one year-round community site.

Program reviews and site visits reflected that this provider experienced some issues with program implementation. Technical assistance was provided, but the provider is still struggling with staffing vacancies. Family satisfaction surveys reflected satisfaction with the program.

The charter school experienced lower enrollment than expected, which led to low program enrollment. There are also several children attending that receive funding through school readiness. All these items impacted utilization.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



Provider met expectations.

### Outcome Measures

Provider met 4 of 5 Council goals for performance measurements. Improvement in academics did not have enough data to be measured.

■ Goal ■ Measure

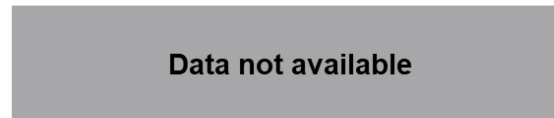
Percentage of classrooms meeting quality standards for Project Based Learning. (Summer Only):



Percentage of children demonstrating acceptable levels of social interactions. (child-staff, child-child). (2 point in-time observations):



Percentage of children improving academic performance and/or skills:



Percentage of children improving homework completion. (School Year):



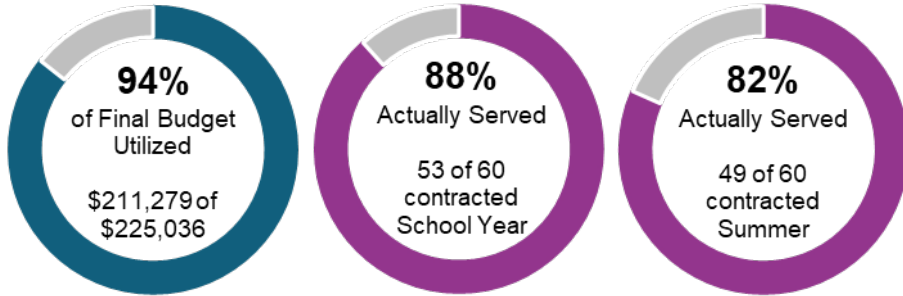
Percentage of children remaining safe:





**HOW MUCH DID WE DO?**

**Utilization**



**HOW WELL DID WE DO IT?**

**Financial & Administrative Monitoring**

No Findings

**Programmatic Performance**

Performing Well

KID completed its second year providing services under the 2022 MOST RFP. The program provides out-of-school time services at one year-round community site.

Program reviews and site visits reflected quality services. Family satisfaction surveys reflected high levels of satisfaction with the program.

Numbers to be served lower than contracted because several families have moved out of the area.

**IS ANYBODY BETTER OFF?**

**Data Integrity & Fully Measured**



Provider met expectations.

**Outcome Measures**

Provider met all Council goals for performance measurement.

■ Goal ■ Measure

Percentage of classrooms meeting quality standards for Project Based Learning. (Summer Only):



Percentage of children demonstrating acceptable levels of social interactions. (child-staff, child-child). (2 point in-time observations):



Percentage of children improving academic performance and/or skills:



Percentage of children improving homework completion. (School Year):



Percentage of children remaining safe:

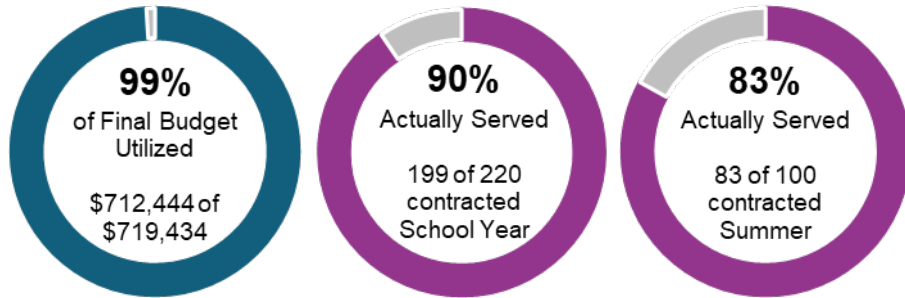


# Samuel M. and Helene Soref Jewish Community Center, Inc.

Elementary School Initiatives Out-of-School Time (Inclusion) FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



No Findings

### Programmatic Performance



Performing Well

The Samuel M. and Helene Soref Jewish Community Center completed its second year providing services under the MOST 2022 RFP. The program provides out-of-school time services at one year-round school site and one school-year only school site.

Program reviews and site visits reflected quality services. Family satisfaction surveys reflected high levels of satisfaction with the program.

Lower school year number served was due to a competing 21st Century Learning Center Community program at the year-round site. In response, the provider overenrolled at the other site in the school year which improved overall numbers served. Higher than anticipated average daily attendance of enrolled youth resulted in full utilization, but lower overall numbers served. BCPS's decision to shorten the summer calendar by starting school one week earlier reduced the number of program days the provider could offer. This decrease in available days further impacted the number served in the summer.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



Provider met expectations.

### Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of classrooms meeting quality standards for Project Based Learning. (Summer Only):



Percentage of children demonstrating acceptable levels of social interactions. (child-staff, child-child). (2 point in-time observations):



Percentage of children improving academic performance and/or skills:



Percentage of children improving homework completion. (School Year):



Percentage of children remaining safe:

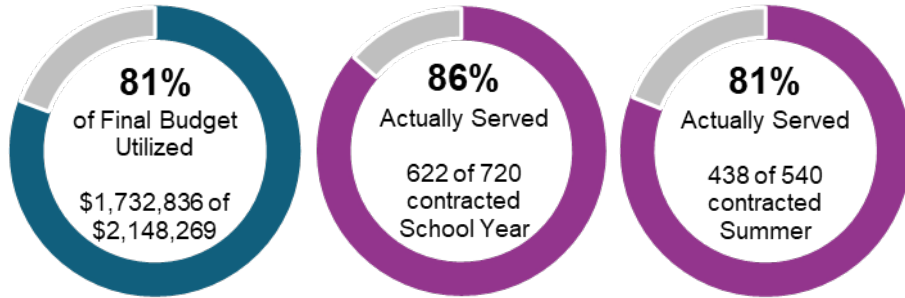


# Sunshine After School Child Care, Inc.

Elementary School Initiatives Out-of-School Time (Inclusion) FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



No Findings

### Programmatic Performance



Performing Well

Sunshine After School Child Care completed its second year providing services under the 2022 MOST RFP. The program provides out-of-school time services at four year-round school-based sites and three school year-only school-based sites.

Program reviews and site visits reflected quality services. Family satisfaction surveys reflected high levels of satisfaction with the program.

Enrollment was lower than expected in the school year due to school enrollment being significantly lower at some sites, which led to a reduction of numbers served in the school year for the 24-25 fiscal year.

BCPS's decision to shorten the summer calendar by starting school one week earlier reduced the number of program days the provider could offer. Also, the BCPS competing summer academies prevented the provider from offering services at one summer site. This negatively impacted utilization and the number of children served.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



Provider met expectations.

### Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of classrooms meeting quality standards for Project Based Learning. (Summer Only):



Percentage of children demonstrating acceptable levels of social interactions. (child-staff, child-child). (2 point in-time observations):



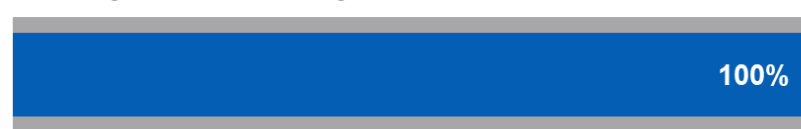
Percentage of children improving academic performance and/or skills:



Percentage of children improving homework completion. (School Year):



Percentage of children remaining safe:

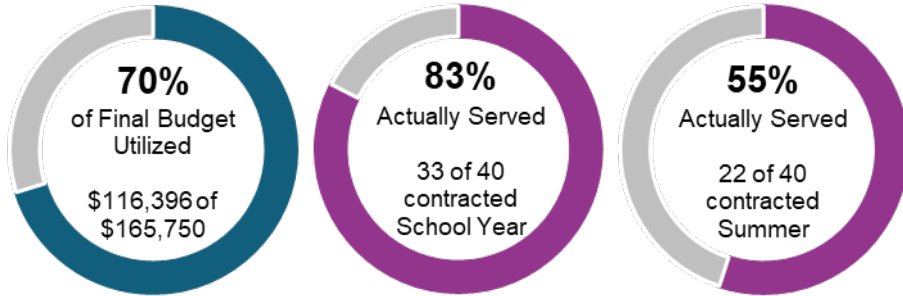


# United Community Options

Elementary School Initiatives Out-of-School Time (Inclusion) FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring

No Findings

### Programmatic Performance

On Improvement or Correction Plan

United Community Options completed its second year providing services under the 2022 MOST RFP. The program provides out-of-school time services at one year-round community site in Fort Lauderdale.

Program reviews and site visits reflected that overall service delivery was on track during the school year. However, during the summer, the provider was placed on a Performance Improvement Plan to address safety concerns observed by CSC staff and MOST consultants. Family satisfaction surveys reflected satisfaction with the program.

Low utilization was due to inconsistent school-year attendance and summer staff vacancies, which impacted enrollment efforts and number served. Ongoing staff recruitment efforts aim to address staffing vacancies and improve numbers served.

CSC Staff is continuing to follow up with the provider to ensure that safety concerns and the ongoing staff recruitment and retention issues are addressed.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



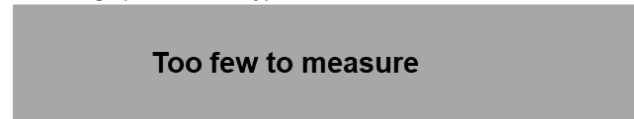
Provider met expectations.

### Outcome Measures

Provider met 3 of 5 Council goals for performance measurements. Provider did not meet Council goals for social interaction due to one out of two classrooms not meeting the goal. Provider did not meet Council goal for project-based learning (PBL) due to insufficient quality content for PBL.

Goal  Measure

Percentage of classrooms meeting quality standards for Project Based Learning. (Summer Only):



Percentage of children demonstrating acceptable levels of social interactions. (child-staff, child-child). (2 point in-time observations):



Percentage of children improving academic performance and/or skills:



Percentage of children improving homework completion. (School Year):



Percentage of children remaining safe:

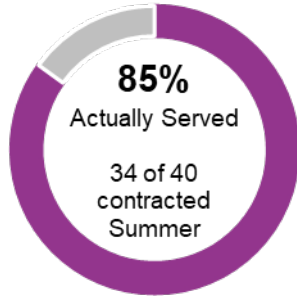
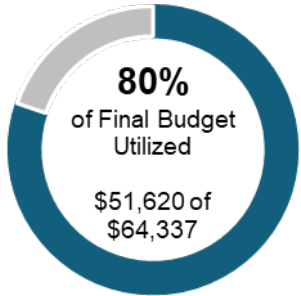


# Urban League of Broward County (Summer Only)

Elementary School Initiatives Out-of-School Time (Inclusion) FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



No Findings

### Programmatic Performance



Performing Well

The Urban League of Broward County completed its second year providing services under the 2022 MOST RFP. The program provides out-of-school time services at one summer-only BCPS site.

Program reviews and site visits reflected quality services. Family satisfaction surveys reflected high levels of satisfaction with the program.

BCPS's decision to shorten the summer calendar by starting school one week earlier reduced the number of program days the provider could offer. This decrease in available days further impacted program utilization and the number of children served.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



Provider met expectations.

### Outcome Measures

Provider met all Council goals for performance measures.

■ Goal ■ Measure

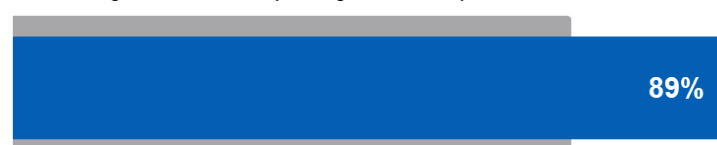
Percentage of classrooms meeting quality standards for Project Based Learning. (Summer Only):



Percentage of children demonstrating acceptable levels of social interactions (child-staff, child-child). (1 point in-time observation):



Percentage of children improving academic performance and/or skills:



Percentage of children remaining safe:

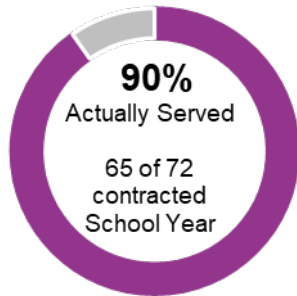


# Volta Music Foundation

Elementary School Initiatives Out-of-School Time (Inclusion) FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



No Findings

### Programmatic Performance



Performing Well

Volta Music Foundation (Volta) completed its first year of leverage funding providing weekly out-of-school time music lessons at five community sites. Volta engages elementary-age children with music education opportunities, including instrument-specific classes, foundational music theory and history courses, master classes with professional artists from the United States and Latin America, community-building sessions, creative performances and donations of instruments.

Program site visits reflected highly interactive quality services for children in under-resourced communities during the school year. Youth satisfaction surveys reflected high levels of satisfaction with the program.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



Provider did not meet expectations.

### Outcome Measures

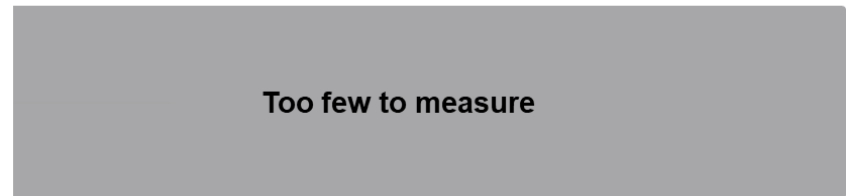
Provider met 2 of 3 Council goals for performance measurements. Provider did not capture enough surveys to measure satisfaction of families. Technical assistance will be provided to improve family survey return rates.

■ Goal ■ Measure

Percentage of youth who increased their music performance, reading, and writing ability:



Percentage of families who were satisfied with their experience in the program:

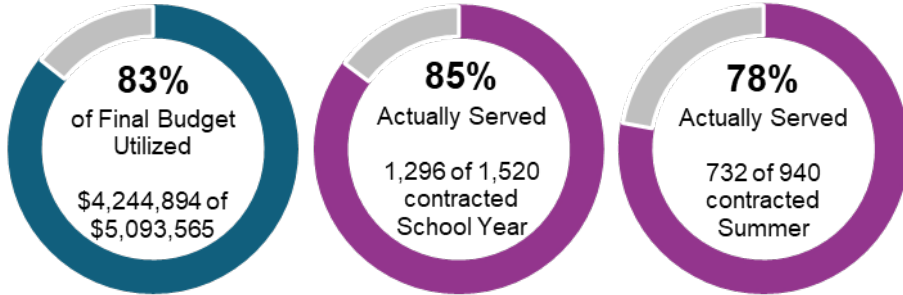


Percentage of youth who were satisfied with their experience in the program:



**HOW MUCH DID WE DO?**

**Utilization**



**HOW WELL DID WE DO IT?**

**Financial & Administrative Monitoring**

No Findings

**Programmatic Performance**

Performing Well

The YMCA completed its second year providing services under the 2022 MOST RFP. The program provides out-of-school time services at nine year-round BCPS sites, ten school-year-only BCPS sites, and one summer-only BCPS site.

Program review and site visits reflected quality services. Family satisfaction surveys reflected high levels of satisfaction with the program.

BCPS's decision to shorten the summer calendar by starting school one week earlier reduced the number of program days the provider could offer. This decrease in available days further impacted program utilization and the number of children served. Families have also expressed challenges with transportation and illnesses, which also impacted the number served.

The CSC allocation for the Deerfield Park Elementary site was included and partially met the required Deerfield CRA TIF payment.

**IS ANYBODY BETTER OFF?**

**Data Integrity & Fully Measured**



Provider met expectations.

**Outcome Measures**

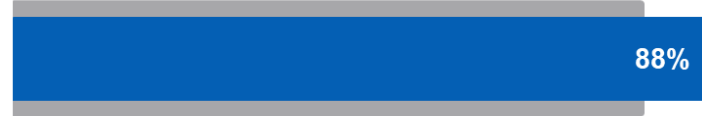
Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of classrooms meeting quality standards for Project Based Learning. (Summer Only):



Percentage of children demonstrating acceptable levels of social interactions. (child-staff, child-child). (2 point in-time observations):



Percentage of children improving academic performance and/or skills:



Percentage of children improving homework completion. (School Year):



Percentage of children remaining safe:



# Out-of-School Time (Special Needs) & Respite Initiatives

Annual Performance FY 23-24

## GOAL

Strengthen the continuum of out-of-school time care for children and youth with special physical, developmental, and behavioral needs.

## RESULT

Children are ready to succeed in school.

## OUT-OF-SCHOOL TIME SPECIAL NEEDS PROGRAMS

### Out-of-School Time

- Offers a safe, positive environment for children and youth with special physical, developmental, and behavioral conditions. These programs enhance academic achievement, support social, developmental, and physical activities, and provide educational field trips and cultural arts opportunities.
- Provides flexible and individualized staff-to-child ratios to ensure adequate support for children and their unique needs.

### Respite

- Provides facility-based care and supervised activities to support parents and caregivers of children with emotional and behavioral health challenges that disrupt daily functioning.

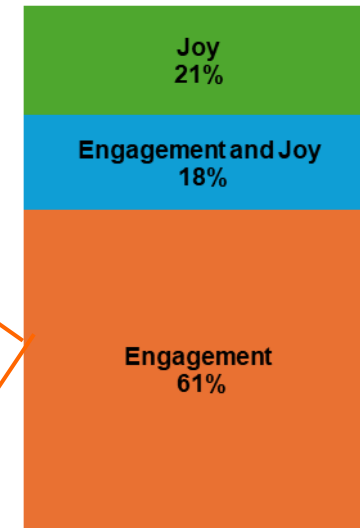
**Note: Although staff recruitment and retention have improved for the MOST programs, challenges continue to exist. Inconsistent daily school attendance impacted school-year utilization. The BCPS summer academies and starting school one week earlier (shortening the summer calendar) impacted some providers' ability to fully enroll the contracted number of youth and offer the contracted number of days during the summer.**

## DATA STORY

Music therapy (MT) is a program component in MOST-Special Needs (SN). Staff completed surveys and provided observations of children's behavior in the MT session. These were coded into two categories: **Engagement (speaking, playing instruments, singing)** and **Joy (excitement, happiness, fun)**. Our Music Therapy survey highlighted that **61% of students showed engagement, 21% expressed joy, and 18% showed both engagement and joy**. The data shows that MT continues to be a valuable component of MOST SN Programs.

"One child who is primarily non-vocal started singing along to a song during music therapy and also answered a question about the weather during one of the songs."

"We have a few students who are nonverbal and they are able to communicate through instruments. They really are completely different people when we're doing music."

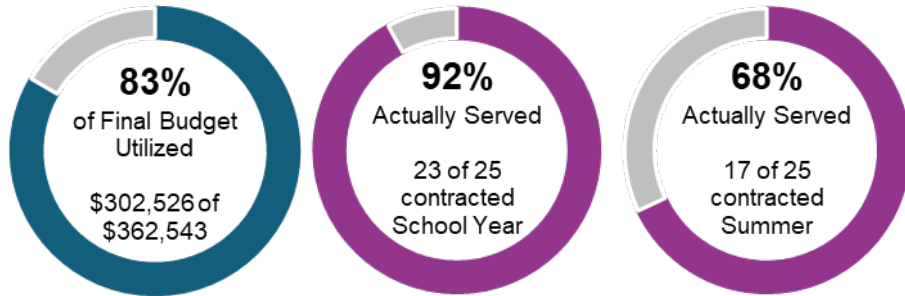


"The children gets excited to join music therapy and play with musical instruments. They actually enjoy being on camera and show off their musical instruments."

"There was one instance where a child was crying and whining for majority of the day but as down as music started that child was happy and singing. Her whole mood changed."



## How Much Did We Do? Utilization



## How Well Did We Do It?

**Financial & Administrative Monitoring**     
No Findings

**Programmatic Performance**     
Performing Well

After School Programs, Inc. completed its second year providing services under the 2022 MOST RFP. The program provides out-of-school time services at two year-round BCPS sites in Dania Beach and Hollywood. The provider serves children ages 3 to 22 with various disabilities, including autism, physical and intellectual disabilities, and developmental delays.

Program review and site visits reflected quality services. Family satisfaction surveys reflected high levels of satisfaction with the program.

Utilization and enrollment were on track during the school year. However, during the summer, programming was limited to half-day operations at one site due to overlap with the BCPS Extended School Year (ESY) program, resulting in low utilization and numbers served.

## Is Anybody Better Off?

**Data Integrity & Fully Measured** 

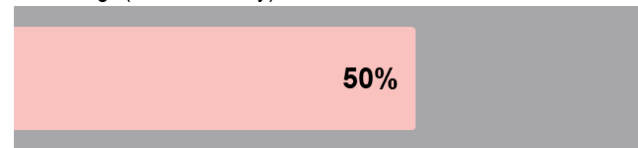
Provider met expectations.

### Outcome Measures

Provider met 3 of 4 Council goals for performance measurements. Provider did not meet Council goal for project-based learning due to insufficient quality content for Project Based Learning (PBL)

■ Goal ■ Measure

Percentage of classrooms meeting quality standards for Project Based Learning. (Summer Only):



Percentage of children demonstrating acceptable levels of social interactions (child-staff, child-child). (2 point in-time observations):



Percentage of children improving academic performance and/or skills:



Percentage of children remaining safe:



### HOW MUCH DID WE DO?

#### Utilization



### HOW WELL DID WE DO IT?

#### Financial & Administrative Monitoring

No Findings

#### Programmatic Performance

Performing Well

The Ann Storck Center completed its second year providing services under the 2022 MOST RFP. The program provides out-of-school time services at one year-round community site in Fort Lauderdale. The provider serves children ages 3 to 12 with various disabilities, including autism, physical and intellectual disabilities, and developmental delays.

Program reviews and site visits reflected quality services. Family satisfaction surveys reflected high levels of satisfaction with the program.

A robust program and high service demand resulted in a contract expansion in April 2024 and over enrollment contributed to a higher number served during the summer.

### IS ANYBODY BETTER OFF?

#### Data Integrity & Fully Measured

Provider met expectations.

#### Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of classrooms meeting quality standards for Project Based Learning. (Summer Only):



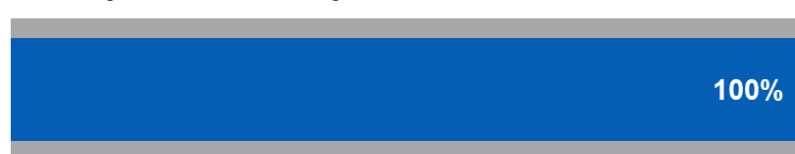
Percentage of children demonstrating acceptable levels of social interactions (child-staff, child-child). (2 point in-time observations):



Percentage of children improving academic performance and/or skills:

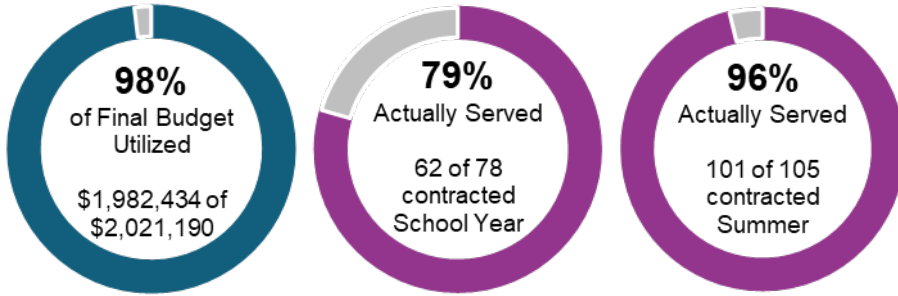


Percentage of children remaining safe:



### HOW MUCH DID WE DO?

#### Utilization



### HOW WELL DID WE DO IT?

#### Financial & Administrative Monitoring

No Findings

#### Programmatic Performance

Performing Well

Arc Broward, Inc. completed its second year providing services under the 2022 MOST RFP. The program provides out-of-school time services at one year-round community site in Sunrise. The provider serves children and youth ages 3 to 22 with various disabilities, including autism, physical and intellectual disabilities, and developmental delays.

Program review and site visits reflected quality services. Family satisfaction surveys reflected satisfaction with the program.

The program experienced extended staff vacancies during the school year, resulting in lower utilization and lower enrollment. However, staff recruitment and numbers served improved over the summer after re-allocating budget funds to increase staff wages. As a result, the program was able to improve enrollment during the summer resulting in increased utilization.

### IS ANYBODY BETTER OFF?

#### Data Integrity & Fully Measured

Provider met expectations.

#### Outcome Measures

Provider met 3 of 4 Council goals for performance measurements. Provider did not meet the Council goal for improved academic performance.

■ Goal ■ Measure

Percentage of classrooms meeting quality standards for Project Based Learning. (Summer Only):



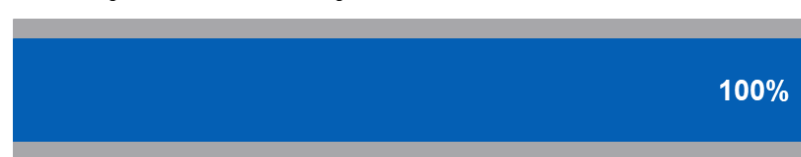
Percentage of children demonstrating acceptable levels of social interactions (child-staff, child-child). (2 point in-time observations):



Percentage of children improving academic performance and/or skills:

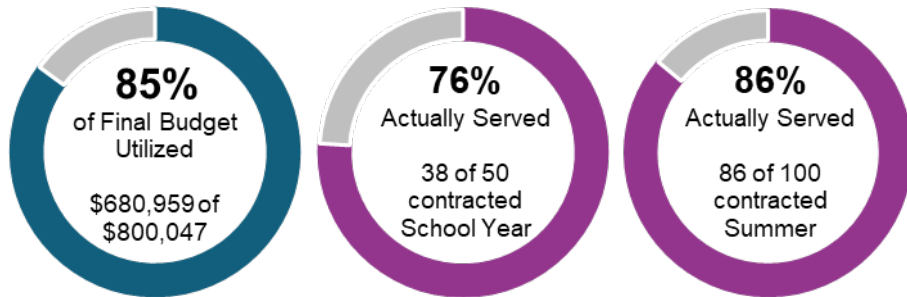


Percentage of children remaining safe:



## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



Finding Addressed

### Programmatic Performance



Performing Well

The Broward Children's Center completed its second year providing services under the 2022 MOST RFP. The program provides out-of-school time services at two year-round community sites in Pompano and Dania Beach. The provider serves children and youth ages 3 to 22 with various disabilities, including autism, physical and intellectual disabilities, and developmental delays.

Program reviews and site visits reflected quality services. Family satisfaction surveys reflected satisfaction with the program.

Enrollment and average daily attendance were lower than expected due to extended staff vacancies. Additionally, many enrolled children are medically complex and often leave during the program for essential medical appointments and therapies, further impacting program utilization and numbers served.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



Provider met expectations.

### Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

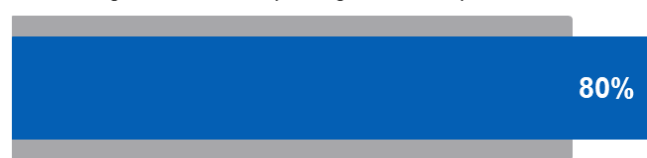
Percentage of classrooms meeting quality standards for Project Based Learning. (Summer Only)



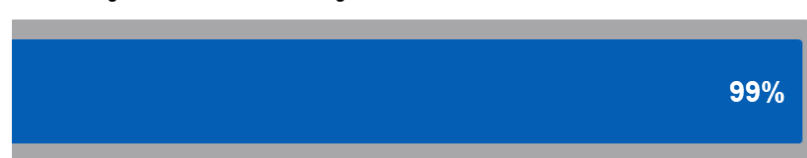
Percentage of children demonstrating acceptable levels of social interactions (child-staff, child-child). (2 point in-time observations):



Percentage of children improving academic performance and/or skills.



Percentage of children remaining safe.



### HOW MUCH DID WE DO?

#### Utilization



### HOW WELL DID WE DO IT?

#### Financial & Administrative Monitoring

No Findings

#### Programmatic Performance

Performing Well

The Center for Hearing and Communication completed its second year providing services under the 2022 MOST RFP. The program provides out-of-school time services at one school year-only BCPS site and one summer-only BCPS site, both in Plantation. The provider serves children ages 5 to 12 who experience deafness or hearing loss, their siblings, and children of deaf adults.

Program reviews and site visits reflected quality services. Family satisfaction surveys reflected satisfaction with the program.

Summer enrollment was affected by families' transportation challenges and the overlap with the BCPS Extended School Year (ESY) program, which resulted in half-day programming and lower utilization. Additionally, BCPS's decision to shorten the summer calendar by starting school one week earlier reduced the number of program days the provider could offer. This decrease in available days further impacted utilization and number served.

### IS ANYBODY BETTER OFF?

#### Data Integrity & Fully Measured

Provider met expectations.

#### Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

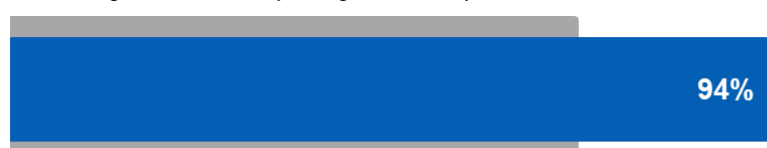
Percentage of classrooms meeting quality standards for Project Based Learning. (Summer Only):



Percentage of children demonstrating acceptable levels of social interactions (child-staff, child-child). (2 point in-time observations):



Percentage of children improving academic performance and/or skills:



Percentage of children remaining safe:

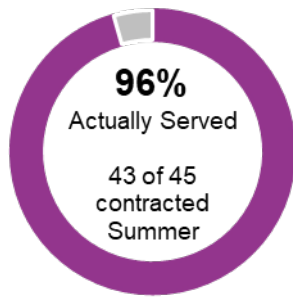
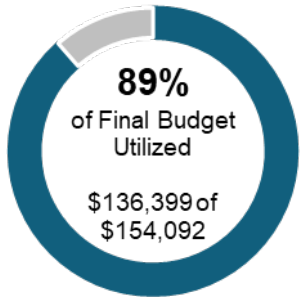


# City of Pembroke Pines (Summer Only)

Special Needs – Out-of-School Time FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



No Findings

### Programmatic Performance



Performing Well

The City of Pembroke Pines completed its second year providing services under the 2022 MOST RFP. The program provides services at one community site during the summer.

Program review and site visits reflected quality services. Family satisfaction surveys reflected satisfaction with the program.

BCPS's decision to shorten the summer calendar by starting school one week earlier reduced the number of program days the provider could offer. This decrease in available days further impacted program utilization and limited the number of children served. Additionally, lower than expected daily attendance also impacted the utilization.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



Provider met expectations.

### Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of classrooms meeting quality standards for Project Based Learning. (Summer Only):



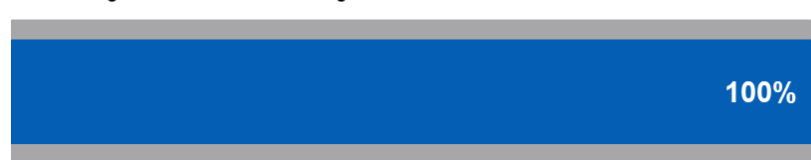
Percentage of children demonstrating acceptable levels of social interactions (child-staff, child-child). (2 point in-time observations):



Percentage of children improving academic performance and/or skills:



Percentage of children remaining safe:

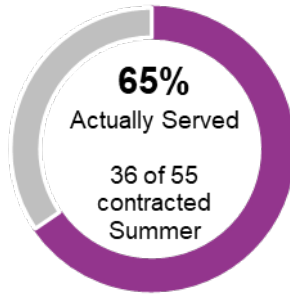
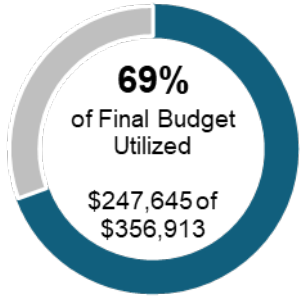


# Jewish Adoption and Foster Care Option, Inc. (Summer Only)

Special Needs – Out-of-School Time FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



No Findings

### Programmatic Performance



Performing Well

JAFCO, Inc. completed its second year providing services under the 2022 MOST RFP. The program provides summer services at one community site in Sunrise for children with complex developmental needs ages 3 to 22.

Program review and site visits reflected quality services. Family satisfaction surveys reflected high levels of satisfaction with the program. Staff recruitment challenges impacted youth enrollment, which led to low utilization and numbers served.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



Provider met expectations.

### Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of classrooms meeting quality standards for Project Based Learning. (Summer Only):



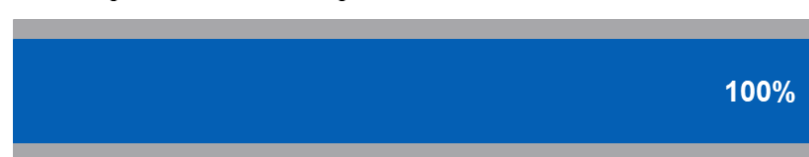
Percentage of children demonstrating acceptable levels of social interactions (child-staff, child-child). (2 point in-time observations):



Percentage of children improving academic performance and/or skills:

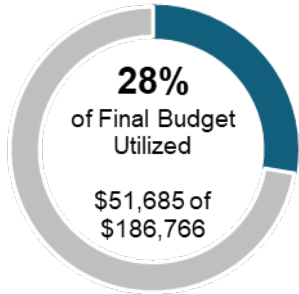


Percentage of children remaining safe.



### HOW MUCH DID WE DO?

#### Utilization



### HOW WELL DID WE DO IT?

#### Financial & Administrative Monitoring

Finding Addressed

#### Programmatic Performance

Technical Assistance Provided

The David Posnack Jewish Community Center of South Broward completed its first year providing in-hospital enrichment, as well as winter and spring break camps through a leverage partnership with The Sunrise Association, a nationwide organization dedicated to supporting children with cancer and their families.

Site visits reflected quality in-hospital enrichment services. Family and client satisfaction surveys were not completed due to hospital/client confidentiality restrictions.

Through the Sunrise on Wheels program, 80 in-hospital enrichment events were provided to 192 participants at Joe DiMaggio Children's Hospital. However, staffing challenges and caregiver concerns prevented the implementation of traditional winter and spring camps. The program instead offered an expanded in-hospital enrichment option, which reduced the staffing need, leading to budget underutilization. The program sunsetted on September 30, 2024, and the provider was advised that they could reapply for leverage funding with a revised program model.

### IS ANYBODY BETTER OFF?

#### Data Integrity & Fully Measured

Provider did not meet expectations.

#### Outcome Measures

Provider did not deliver the program as contracted, therefore the Council goals for performance measurements could not be measured. The following outputs relate to in-hospital enrichment option.



**148** unduplicated patients visited by David Posnack Jewish Community Center staff.

**48** siblings participated in activities.

**80** sessions included family supports, children's games and activities, and special events.

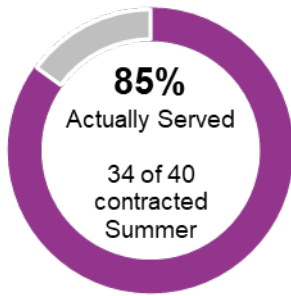
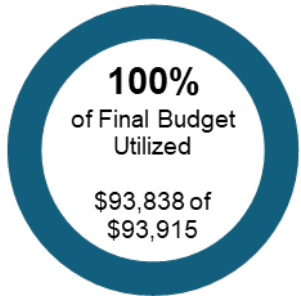


# Memorial Healthcare System (Summer Only)

Special Needs – Out-of-School Time FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



No Findings

### Programmatic Performance



Performing Well

Memorial Healthcare System completed its second year providing services under the 2022 MOST RFP. The program provides summer services at one early childhood center for children with developmental delays or disabilities ages 3 through 5 years old.

Program review and site visits reflected quality services. Family satisfaction surveys reflected high levels of satisfaction with the program.

Higher than anticipated average daily attendance of enrolled youth resulted in full utilization, but lower overall numbers enrolled in the program.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



Provider met expectations.

### Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of classrooms meeting quality standards for Project Based Learning. (Summer Only):



Percentage of children demonstrating acceptable levels of social interactions (child-staff, child-child). (2 point in-time observations):



Percentage of children remaining safe:

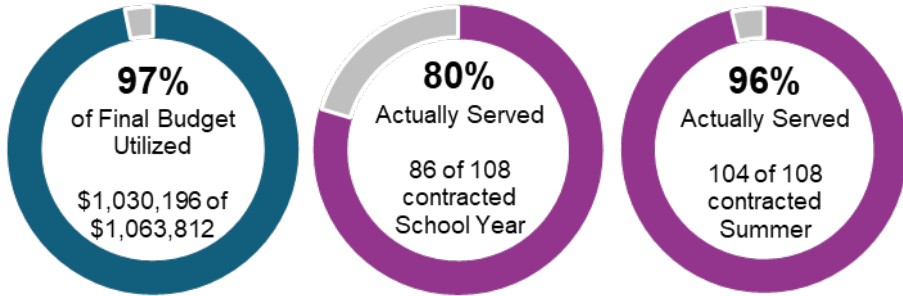


# Smith Mental Health Associates, LLC

Special Needs – Out-of-School Time FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



No Findings

### Programmatic Performance



Performing Well

Smith Mental Health, LLC completed its second year providing services under the 2022 MOST RFP. The program provides out-of-school time services at one year-round BCPS site, one year-round community site, and one school year-only BCPS site. The provider serves children ages 5 to 12 with moderate to severe behavioral health needs.

Program reviews and site visits reflected quality services. Family satisfaction surveys reflected satisfaction with the program.

Lower attendance during the school year due to high numbers of youth living in unstable housing arrangements, which led to inconsistent attendance and relocation out of the service areas. Increased summer enrollment and additional program enrichments resulted in full utilization.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



Provider met expectations.

### Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of classrooms meeting quality standards for Project Based Learning. (Summer Only):



Percentage of children demonstrating acceptable levels of social interactions (child-staff, child-child). (2 point in-time observations):



Percentage of children improving academic performance and/or skills:



Percentage of children remaining safe:

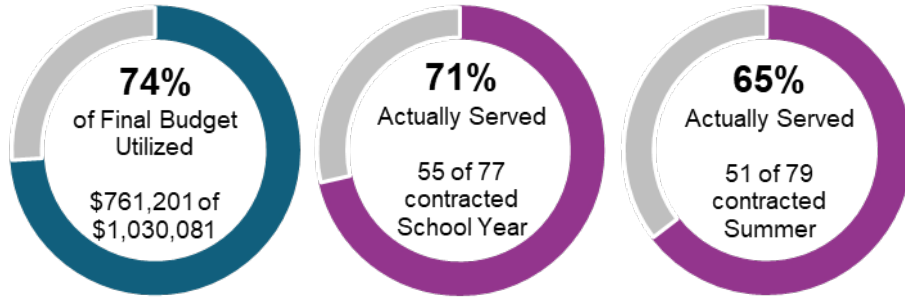


# United Community Options of Broward, Palm Beach and Mid Coast Counties

Special Needs – Out-of-School Time FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

**Financial & Administrative Monitoring**

No Findings

**Programmatic Performance**

On Improvement or Correction Plan

United Community Options completed its second year providing services under the 2022 MOST RFP. The program provides out-of-school time services at one year-round BCPS site in Pompano and one year-round community site in Fort Lauderdale. The provider offers services to children ages 3 to 22 with various disabilities, including autism, physical and intellectual disabilities, and developmental delays.

Program reviews and site visits reflected that overall service delivery was on track during the school year. However, during the summer, the provider was placed on a Performance Improvement Plan to address safety concerns observed by CSC staff and MOST consultants. Family satisfaction surveys reflected satisfaction with the program.

Low school year enrollment and summer staff vacancies contributed to low utilization. Preliminary fall program review results demonstrated program improvement, and fewer staff vacancies.

## IS ANYBODY BETTER OFF?

**Data Integrity & Fully Measured** 

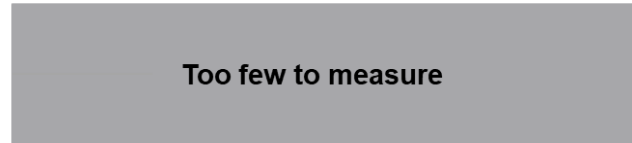
Provider met expectations.

### Outcome Measures

Provider met 4 of 5 Council goals for performance measurements. Provider did not meet Council goal for project-based learning (PBL) due to insufficient quality content for PBL.

■ Goal ■ Measure

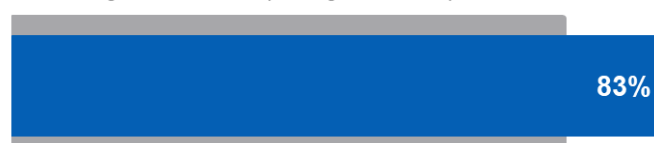
Percentage of classrooms meeting quality standards for Project Based Learning. (Summer Only):



Percentage of children demonstrating acceptable levels of social interactions (child-staff, child-child). (2 point in-time observations):



Percentage of children improving academic performance and/or skills:

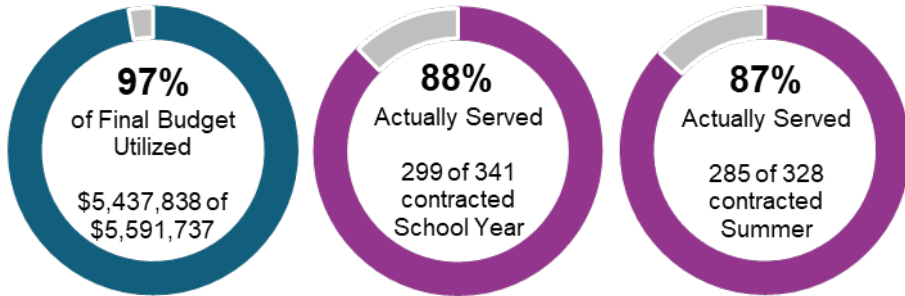


Percentage of children remaining safe:



**HOW MUCH DID WE DO?**

**Utilization**



**HOW WELL DID WE DO IT?**

**Financial & Administrative Monitoring**

No Findings

**Programmatic Performance**

Performing Well

The YMCA completed its second year providing services under the 2022 MOST RFP. The program provides out-of-school time services at eight year-round BCPS sites, 14 school year-only BCPS sites, 2 school year-only community sites, and 2 summer-only BCPS sites. The provider serves children and youth with special needs ages 3 to 22 with various disabilities, including autism, physical and intellectual disabilities, and developmental delays.

Program review and site visits reflected quality services. Family satisfaction surveys reflected satisfaction with the program.

Higher than anticipated average daily attendance for more children/youth resulted in high utilization, but there were children/youth who did not attend often, which resulted in lower numbers served.

**IS ANYBODY BETTER OFF?**

**Data Integrity & Fully Measured**



Provider met expectations.

**Outcome Measures**

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of classrooms meeting quality standards for Project Based Learning. (Summer Only):



Percentage of children demonstrating acceptable levels of social interactions (child-staff, child-child). (2 point in-time observations):



Percentage of children improving academic performance and/or skills:



Percentage of children remaining safe:

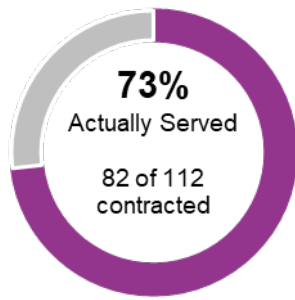


# Memorial Healthcare System

Special Needs – Respite for Youth with Behavioral Health Conditions FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



No Findings

### Programmatic Performance



Performing Well

Memorial Healthcare System completed its third year providing services under the 2021 Respite RFP. The program offered weekend respite services for caregivers residing in Broward County. Services take place at one community-based site located in Hollywood.

Program review reflected quality service delivery. Program staff provided a variety of highly creative and engaging community-based and on-site experiences for the children. Family satisfaction surveys reflected high levels of satisfaction with the program.

Consistently high program attendance resulted in full utilization, but fewer children enrolled in services. Provider partnering with BCPS to receive referrals and other community agencies.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



Provider met expectations.

### Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of children expressing/verbalize positive experience in the Respite Program:



Percentage of caregivers experiencing reduced stress:



Percentage of caregivers experiencing improved familial relationships:



Percentage of caregivers reporting improvement in children's behaviors:

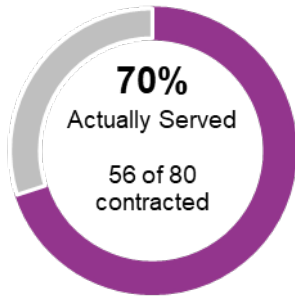
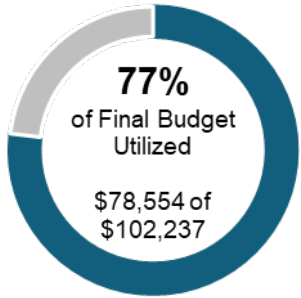


# Smith Mental Health Associates, LLC

Special Needs – Respite for Youth with Behavioral Health Conditions FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

**Financial & Administrative Monitoring**

No Findings

**Programmatic Performance**

Performing Well

Smith Mental Health Associates, LLC completed its third year providing services under the 2021 Respite RFP. The program offered weekend respite services for caregivers residing in Broward County. The program operates one community-based site in Plantation.

Program review reflected quality service delivery. Program staff provided a variety of highly creative and engaging community-based and on-site experiences for the children. Family satisfaction surveys reflected high levels of satisfaction with the program.

Utilization and numbers served were lower than expected due to fewer families engaging in services. Provider partnering with BCPS to receive referrals and other community agencies.

## IS ANYBODY BETTER OFF?

**Data Integrity & Fully Measured** 

Provider met expectations.

### Outcome Measures

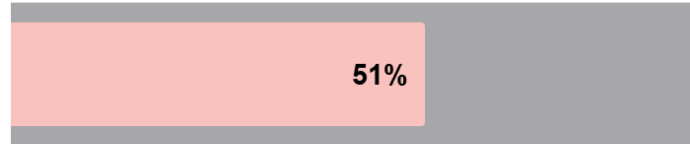
Provider met 2 of 4 Council goals for performance measurements. Due to caregivers with high stress, caregivers experiencing reduced stress and caregivers experiencing improved familial relationships did not meet.

Goal  Measure

Percentage of children expressing/verbalize positive experience in the Respite Program:



Percentage of caregivers experiencing reduced stress:



Percentage of caregivers experiencing improved familial relationships:



Percentage of caregivers reporting improvement in children's behaviors:



# Middle School Initiatives

Annual Performance FY 23-24

## GOAL

Increase protective/resiliency factors and reduce risk factors associated with delinquency, teen pregnancy, and other risky behaviors.

## RESULT

Children are ready to succeed in school.

## MIDDLE SCHOOL INITIATIVES PROGRAMS

### Youth FORCE

- Provides year-round programming that serves students attending high-need middle schools to promote positive youth development and school and community attachment. They include counseling, academic supports, community service learning, career exploration, and the Teen Outreach Program (TOP), a nationally recognized social skills curriculum.

### PEACE

- This was the last year of this year-round programming that serves middle school-age youth identified as "at-risk" with culturally responsive, holistic services designed to assist youth in developing competencies to assist with academic subjects, address social-emotional learning through art and music, and expose youth to potential career and technical occupations.

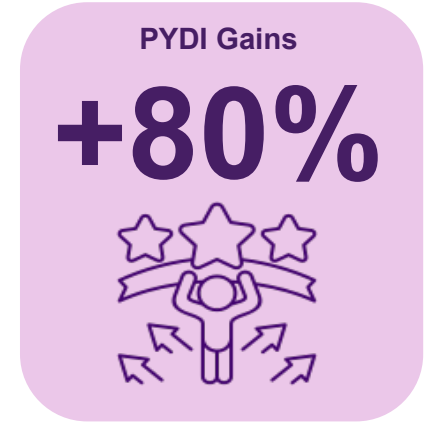
### Choose Peace/Stop Violence Initiative

- Choose Peace/Stop Violence is a school-based community collaborative (CSC, BCPS, and United Way) to educate, engage, and empower youth to take action to prevent bullying, youth crime, and violence.

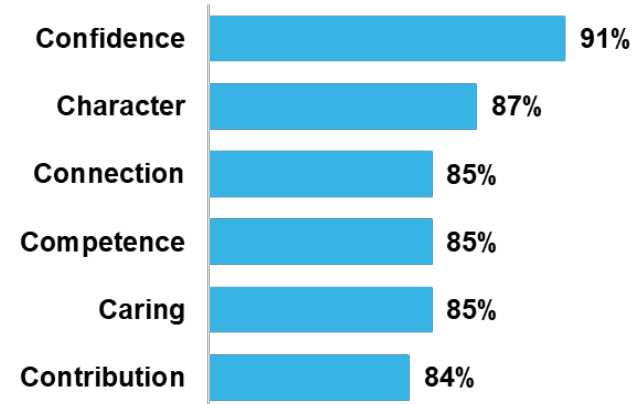
**Note: Although staff recruitment and retention have improved for the Youth FORCE programs in the new RFP cycle, which began in August 2024, challenges continue to exist. Inconsistent daily school attendance impacted school-year utilization. The BCPS summer academies and starting school one week earlier (shortening the summer calendar) impacted some providers' ability to fully enroll the contracted number of youth and offer the contracted number of days during the summer.**

## DATA STORIES

The **Positive Youth Development Inventory (PYDI)** is designed to measure changes in levels of youth development across six competencies. Overall, in SY 23-24, over **80% of Youth FORCE students achieved gains** across all areas of youth development competencies (scoring a 3 or greater across all domain areas or improving at any point in time in at least three domains from quarter to quarter).

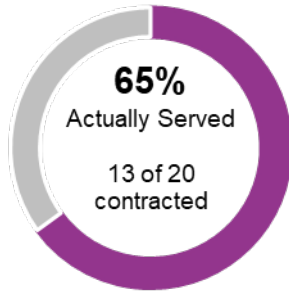
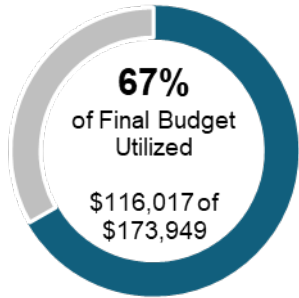


The competency areas with the **highest gains** were **Character and Confidence**, indicating that youth demonstrated **leadership** and civic engagement with a focus on positive behaviors and future goals, and an increase in **self-worth, self-esteem** and the **belief** in their capacity to **succeed**.



## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



No Findings

### Programmatic Performance



Performing Well

The Center for Hearing and Communication completed its final year providing services under the 2020 PYD RFP. The program provides out-of-school time services at one year-round BCPS site primarily to youth who are deaf/hard of hearing.

Program review and site visit reflected that the program provided quality services, and youth satisfaction surveys reflected high levels of satisfaction with the program.

Challenges with recruitment resulted in low summer enrollment and under-utilization.

This contract sunset on August 31, 2024.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



Provider did not meet expectations but provided sufficient data for assessment.

### Outcome Measures

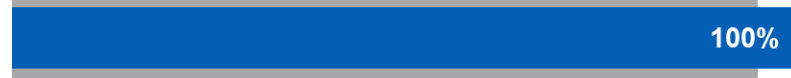
Provider met all Council goals for performance measurements.

■ Goal ■ Measure

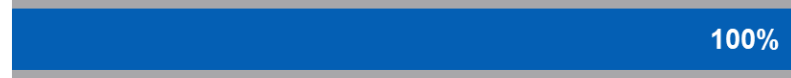
Percentage of youth demonstrating gains in Youth Development competencies:



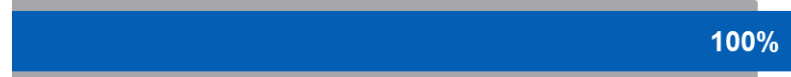
Percentage of youth not using alcohol, drugs, or vape:



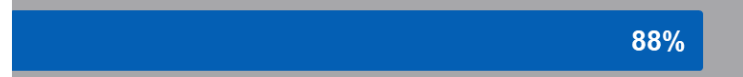
Percentage of youth not becoming or causing a pregnancy:



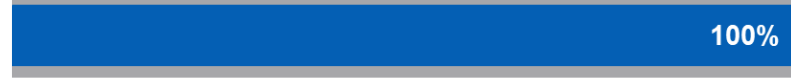
Percentage of youth promoted to the next grade:



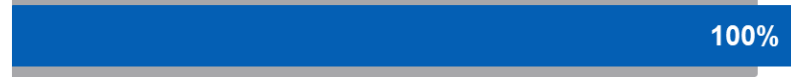
Percentage of youth attending school regularly:



Percentage of youth not experiencing bullying or bullying experiences were resolved:

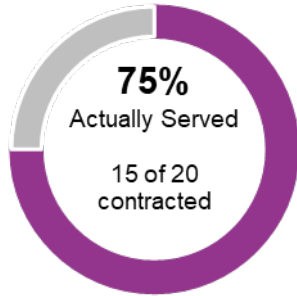
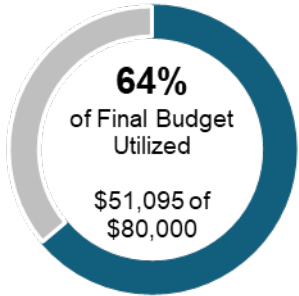


Percentage of youth not obtaining any new law violations during the program:





**HOW MUCH DID WE DO?**  
**Utilization**



**HOW WELL DID WE DO IT?**

**Financial & Administrative Monitoring**     
 Finding Addressed

**Programmatic Performance**     
 Performing Well

The City of Miramar completed its first and final year of the Honey Shine program under a leverage contract with an October 2023 start date. The program provides out-of-school time programming for middle school girls who attend New Renaissance Middle School.

Program review and site visit reflected quality services, and youth satisfaction surveys reflected high satisfaction with the program.

Utilization and numbers served was lower than expected due to inconsistent attendance and unspent value-added dollars.

This contract sunset on August 31, 2024.

**IS ANYBODY BETTER OFF?**  
**Data Integrity & Fully Measured** 

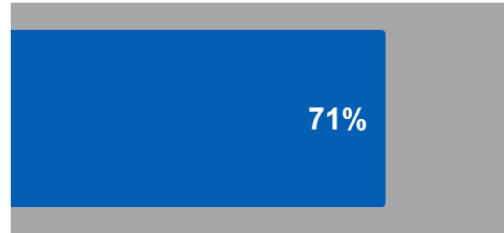
Provider met expectations.

**Outcome Measures**

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of youth increasing their knowledge in STEAM (Science, Technology, Engineering, Arts, and Math), College and career options:

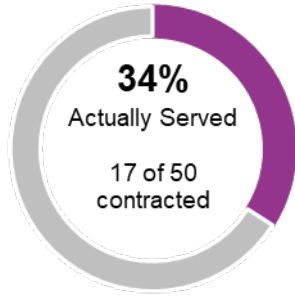
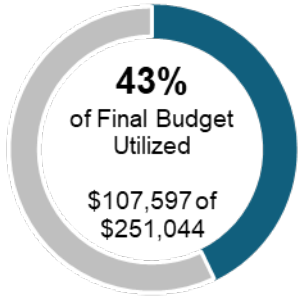


Percentage of youth satisfied with their experience in the program:



## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring

No Findings

### Programmatic Performance

Technical Assistance Provided

The City of West Park completed its final year providing services under the 2020 PYD RFP. The program provides out-of-school time services at one year-round community site.

Program reviews and site visits reflected quality services, and youth satisfaction surveys reflected high levels of satisfaction with the program.

The program was underutilized due to consistently low enrollment during the school year. Enrollment numbers increased during summer resulting in a higher utilization for the summer months.

This contract sunset on August 31, 2024. This provider was funded under the 2024 PYD RFP, with services to begin in August 2024

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured

Provider did not meet expectations but provided sufficient data for assessment.

### Outcome Measures

Provider met 6 of 7 Council goals for performance measurements. Provider did not meet the goal for gains in Youth Development competencies due to staffing issues that affected the quality and quantity of assessment administration.

Goal  Measure

Percentage of youth demonstrating gains in Youth Development competencies:



Percentage of youth not using alcohol, drugs, or vape:



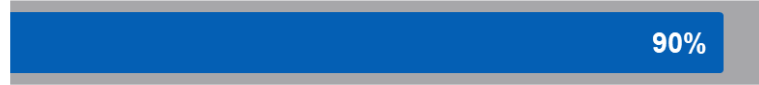
Percentage of youth not becoming or causing a pregnancy:



Percentage of youth promoted to the next grade:



Percentage of youth attending school regularly:



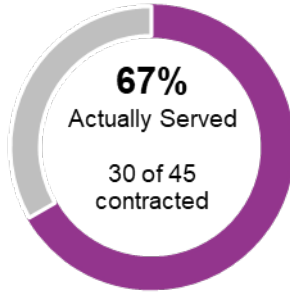
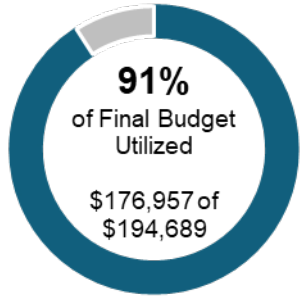
Percentage of youth not experiencing bullying or bullying experiences were resolved:



Percentage of youth not obtaining any new law violations during the program:



## How Much Did We Do? Utilization



## How Well Did We Do It?

**Financial & Administrative Monitoring**

No Findings

**Programmatic Performance**

Performing Well

The Community Access Center completed its last year providing services under the 2020 PYD RFP. The program provides out-of-school time services at one year-round community site.

Program reviews and site visits reflected quality services, and youth satisfaction surveys reflected high levels of satisfaction with the program.

Higher than anticipated average daily attendance of enrolled youth resulted in high utilization, but low overall numbers served.

This contract sunset on August 31, 2024. This provider was funded under the 2024 PYD RFP, with services to begin in August 2024.

## Is Anybody Better Off?

### Data Integrity & Fully Measured

Provider did not meet expectations but provided sufficient data for assessment.

### Outcome Measures

Provider met 6 of 7 Council goals for performance measurements. Provider did not meet the goal for gains in Youth Development competencies due to staffing issues that affected the quality and quantity of assessment administration.

■ Goal ■ Measure

Percentage of youth demonstrating gains in Youth Development competencies:



Percentage of youth not using alcohol, drugs, or vape:



Percentage of youth not becoming or causing a pregnancy:



Percentage of youth promoted to the next grade:



Percentage of youth attending school regularly:



Percentage of youth not experiencing bullying or bullying experiences were...



Percentage of youth not obtaining any new law violations during the program:

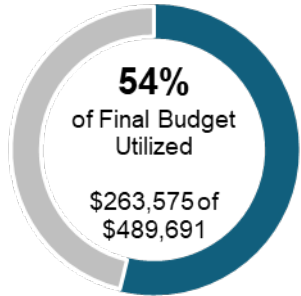


# Community Reconstruction, Inc.

Middle School Initiatives – Youth FORCE FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



No Findings

### Programmatic Performance



Technical Assistance Provided

Community Reconstruction, Inc. completed its final year providing services under the 2020 PYD RFP. The program provides out-of-school time services at two year-round BCPS sites to high-risk male youth in need of support.

Program reviews and site visits reflected that the program provided quality services and youth satisfaction surveys reflected high levels of satisfaction with services received.

Staff vacancies and inconsistent attendance challenges resulted in lower utilization and numbers served. The provider has received technical assistance to address these challenges.

This contract sunset on August 31, 2024. This provider was funded under the 2024 PYD RFP, with services which started on August 2024.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



Provider did not meet expectations but provided sufficient data for assessment.

### Outcome Measures

Provider met 6 of 7 Council goals for performance measurements due to provider not meeting the goal for school attendance.

■ Goal ■ Measure

Percentage of youth demonstrating gains in Youth Development competencies:



Percentage of youth not using alcohol, drugs, or vape:



Percentage of youth not becoming or causing a pregnancy:



Percentage of youth promoted to the next grade:



Percentage of youth attending school regularly:



Percentage of youth not experiencing bullying or bullying experiences were resolved:

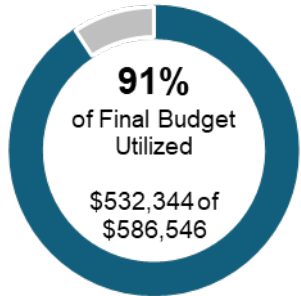


Percentage of youth not obtaining any new law violations during the program:



## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



No Findings

### Programmatic Performance



Performing Well

Crockett Foundation, Inc., completed its final year providing services under the 2020 PYD RFP and the 2021 Youth FORCE Expansion RFP. The program provides out-of-school time services at one year-round BCPS site.

Program reviews and site visits reflected that the program provided quality services and youth satisfaction surveys reflected high levels of satisfaction with the program.

Lower than expected consistent summer attendance resulted in lower utilization.

This contract sunset on August 31, 2024. This Provider was funded under the 2024 PYD RFP, with services which began in August 2024.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



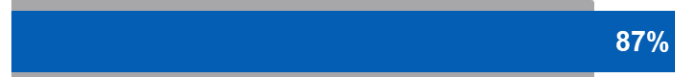
Provider met expectations.

### Outcome Measures

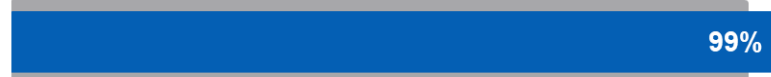
Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of youth demonstrating gains in Youth Development competencies:



Percentage of youth not using alcohol, drugs, or vape:



Percentage of youth not becoming or causing a pregnancy:



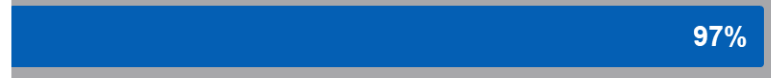
Percentage of youth promoted to the next grade:



Percentage of youth attending school regularly:



Percentage of youth not experiencing bullying or bullying experiences were resolved:



Percentage of youth not obtaining any new law violations during the program:

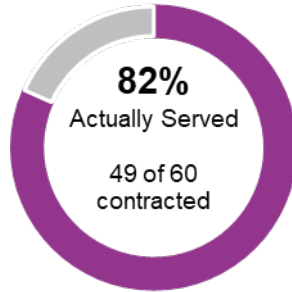
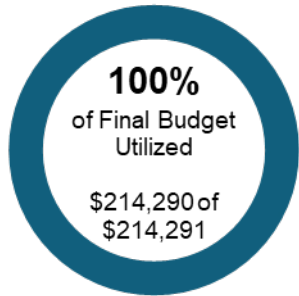


# Crockett Foundation, Inc. with DeLuca Foundation Funding

Middle School Initiatives – Youth FORCE FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



No Findings

### Programmatic Performance



Performing Well

Crockett Foundation, Inc., completed its final year providing services under the 2020 PYD RFP. The program was contracted to provide out-of-school time services at one year-round, charter school site.

Program reviews and site visits reflected that the program provided quality services and youth satisfaction surveys reflected high levels of satisfaction with the program.

Higher than anticipated average daily attendance and robust value-added expenditures resulted in full utilization. Number served was lower than contracted due to under-enrollment.

This contract sunset on July 31, 2024.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



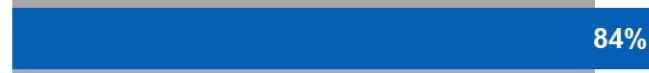
Provider met expectations.

### Outcome Measures

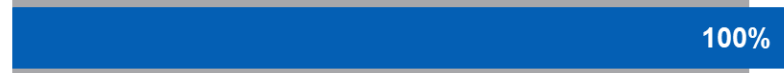
Provider met all Council goals for performance measurements.

■ Goal ■ Measure

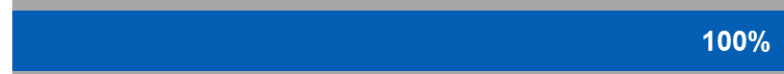
Percentage of youth demonstrating gains in Youth Development competencies:



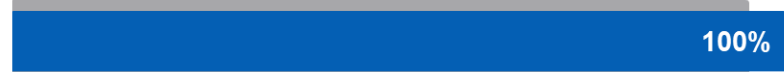
Percentage of youth not using alcohol, drugs, or vape:



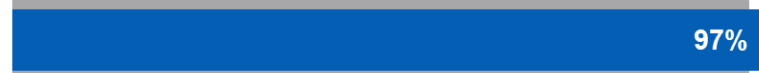
Percentage of youth not becoming or causing a pregnancy:



Percentage of youth promoted to the next grade:



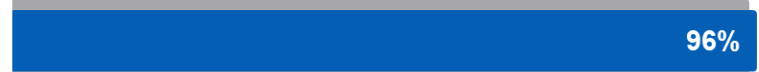
Percentage of youth attending school regularly:



Percentage of youth not experiencing bullying or bullying experiences were resolved:

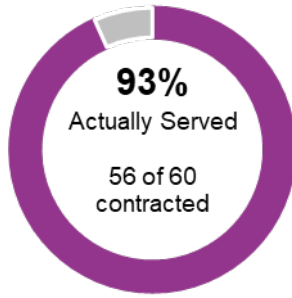
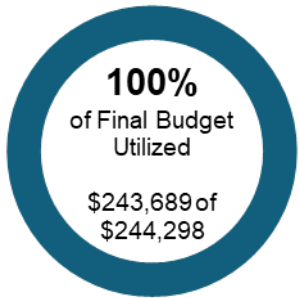


Percentage of youth not obtaining any new law violations during the program:



## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



No Findings

### Programmatic Performance



Performing Well

Firewall Centers, Inc. completed its final year providing services under the 2020 PYD RFP. The program provided out-of-school time services at one year-round BCPS site.

Program reviews and site visits reflected quality services, and youth satisfaction surveys reflected high levels of satisfaction with the program.

Provider utilized the federal AmeriCorps contract to augment service delivery and provided lower student to staff ratios, which positively impacted youth enrollment and retainment.

Higher than anticipated average daily attendance of enrolled youth resulted in full utilization and high number of youth served.

This contract sunset on August 31, 2024. The provider was funded under the 2024 PYD RFP, with services which began in July 2024.

This program serves as match to a Broward UP federal grant. CSC receives a portion of the federal grant to expand our Youth FORCE services which is accounted for separately.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



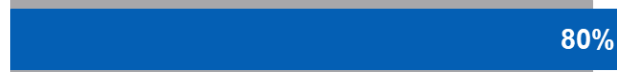
Provider met expectations.

### Outcome Measures

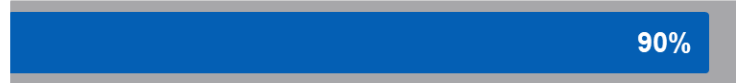
Provider met 6 of 7 Council goals for performance measurements due to provider not meeting the goal for school attendance.

■ Goal ■ Measure

Percentage of youth demonstrating gains in Youth Development competencies:



Percentage of youth not using alcohol, drugs, or vape:



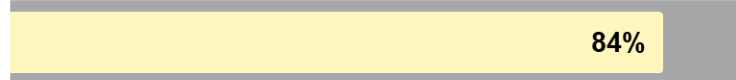
Percentage of youth not becoming or causing a pregnancy:



Percentage of youth promoted to the next grade:



Percentage of youth attending school regularly:



Percentage of youth not experiencing bullying or bullying experiences were resolved:



Percentage of youth not obtaining any new law violations during the program:

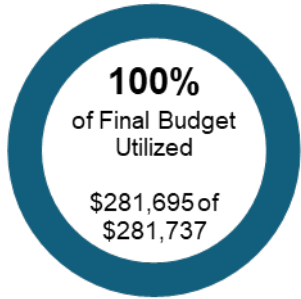


# Firewall Centers, Inc. with DeLuca Foundation Funding

Middle School Initiatives – Youth FORCE FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



Finding Addressed

### Programmatic Performance

Performing Well



Firewall Centers, Inc. completed its final year providing services under the 2020 PYD RFP. The program provides out-of-school time services at one year-round BCPS site.

Program reviews and site visits reflected that the program provided quality services and youth satisfaction surveys reflected high levels of satisfaction with the program.

Provider utilized the federal AmeriCorps contract to augment service delivery and lower student to staff ratios, which positively impacted youth enrollment and retainment.

This contract sunset on July 31, 2024.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



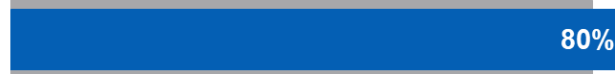
Provider met expectations.

### Outcome Measures

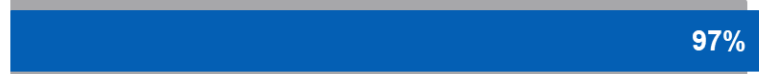
Provider met all Council goals for performance measurements.

■ Goal ■ Measure

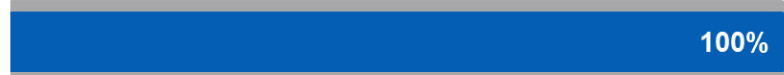
Percentage of youth demonstrating gains in Youth Development competencies:



Percentage of youth not using alcohol, drugs, or vape:



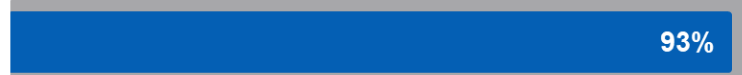
Percentage of youth not becoming or causing a pregnancy:



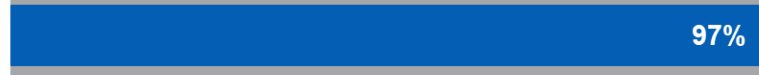
Percentage of youth promoted to the next grade:



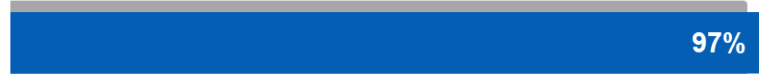
Percentage of youth attending school regularly:



Percentage of youth not experiencing bullying or bullying experiences were resolved:



Percentage of youth not obtaining any new law violations during the program:



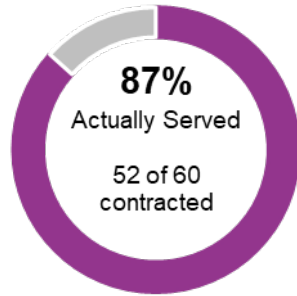
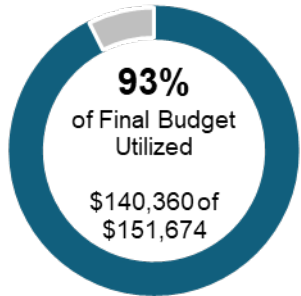


# Firewall Centers, Inc. - Leverage

Middle School Initiatives – Youth FORCE FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



No Findings

### Programmatic Performance



Performing Well

Firewall Centers, Inc. completed its only year of leverage funding to provide out-of-school time services at one year-round BCPS site.

Program reviews and site visits reflected quality services, and youth satisfaction surveys reflected high levels of satisfaction with the program.

Provider utilized the federal AmeriCorps contract to augment service delivery and provided lower student to staff ratios, which positively impacted youth retainment. Number served was lower than contracted due to under-enrollment.

This contract sunset on August 31, 2024.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



Provider met expectations.

### Outcome Measures

Provider met 6 of 7 Council goals for performance measurements due to provider not meeting the goal for school attendance.

■ Goal ■ Measure

Percentage of youth demonstrating gains in Youth Development competencies:



Percentage of youth not using alcohol, drugs, or vape:



Percentage of youth not becoming or causing a pregnancy:



Percentage of youth promoted to the next grade:



Percentage of youth attending school regularly:



Percentage of youth not experiencing bullying or bullying experiences were resolved:

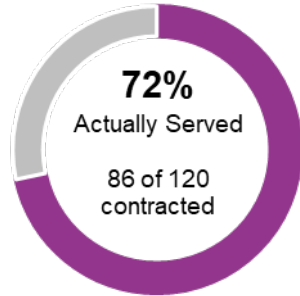


Percentage of youth not obtaining any new law violations during the program:



## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring

No Findings

### Programmatic Performance

Performing Well

Harmony Development Center, Inc. completed its final year providing services under the 2020 PYD RFP. The program provides out-of-school time services at one year-round community site and one year-round BCPS site.

Program reviews and site visits reflected high-quality services, and youth satisfaction surveys reflected high levels of satisfaction with the program.

Higher than anticipated average daily attendance of enrolled youth resulted in full utilization. Number served was lower than contracted due to under-enrollment.

This contract sunset on August 31, 2024. This provider was funded under the 2024 PYD RFP, with services which began in July 2024.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured

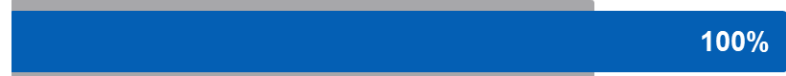
Provider met expectations.

### Outcome Measures

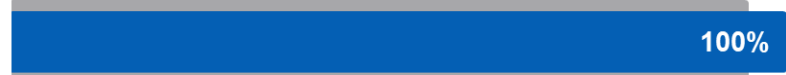
Provider met all council goals for performance measurements.

Goal  Measure

Percentage of youth demonstrating gains in Youth Development competencies:



Percentage of youth not using alcohol, drugs, or vape:



Percentage of youth not becoming or causing a pregnancy:



Percentage of youth promoted to the next grade:



Percentage of youth attending school regularly:



Percentage of youth not experiencing bullying or bullying experiences were resolved:



Percentage of youth not obtaining any new law violations during the program:

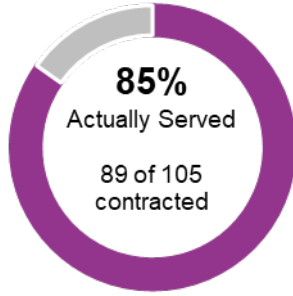
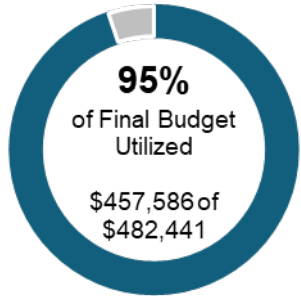


# Helping Abused Neglected and Disadvantaged Youth, Inc.

Middle School Initiatives – Youth FORCE FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



No Findings

### Programmatic Performance



Performing Well

Helping Abused Neglected and Disadvantaged Youth, Inc. (HANDY) completed its last year providing services under the 2020 PYD RFP. The program provides out-of-school time services at two year-round BCPS sites.

Program reviews and site visits reflected quality services, and youth satisfaction surveys reflected high levels of satisfaction with the program.

Higher than anticipated average daily attendance of enrolled youth resulted in full utilization. Number served was lower than contracted due to under-enrollment.

This contract sunset on August 31, 2024. This provider was funded under the 2024 PYD RFP, with services which began in August 2024.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



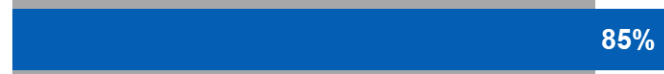
Provider met expectations.

### Outcome Measures

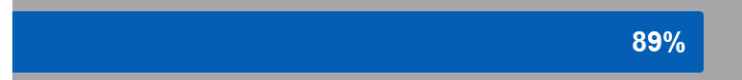
Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of youth demonstrating gains in Youth Development competencies:



Percentage of youth not using alcohol, drugs, or vape:



Percentage of youth not becoming or causing a pregnancy:



Percentage of youth promoted to the next grade:



Percentage of youth attending school regularly:



Percentage of youth not experiencing bullying or bullying experiences were resolved:

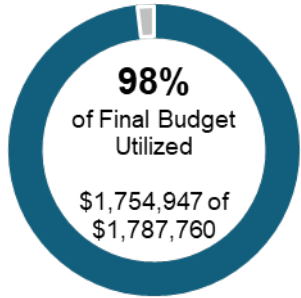


Percentage of youth not obtaining any new law violations during the program:



## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



Finding Addressed

### Programmatic Performance



Performing Well

Hispanic Unity of Florida, Inc. completed its final year providing services under the 2020 PYD RFP. The program provides out-of-school time services at five year-round BCPS sites.

Program reviews and site visits reflected quality services and youth satisfaction surveys reflected high levels of satisfaction with the program.

This contract sunset on August 31, 2024. This provider was funded under the 2024 PYD RFP, with services which began in August 2024.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



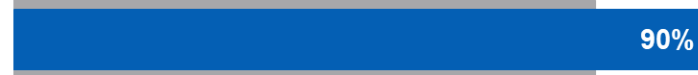
Provider did not meet expectations but provided sufficient data for assessment.

### Outcome Measures

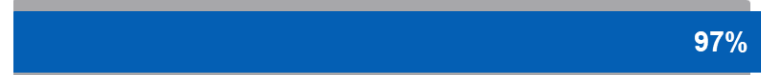
Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of youth demonstrating gains in Youth Development competencies:



Percentage of youth not using alcohol, drugs, or vape:



Percentage of youth not becoming or causing a pregnancy:



Percentage of youth promoted to the next grade:



Percentage of youth attending school regularly:



Percentage of youth not experiencing bullying or bullying experiences were resolved:



Percentage of youth not obtaining any new law violations during the program:

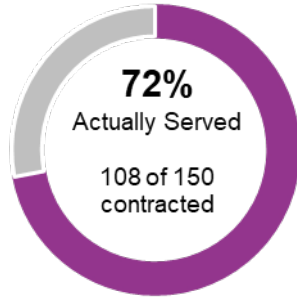
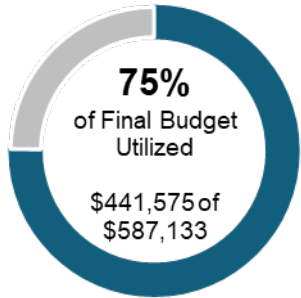


# Memorial Healthcare System

Middle School Initiatives – Youth FORCE FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



No Findings

### Programmatic Performance



Performing Well

Memorial Healthcare System completed its final year providing services under the 2020 PYD RFP. The program provides out-of-school time services at two year-round BCPS sites.

Program reviews and site visits reflected that the program provided quality services and youth satisfaction surveys reflected high levels of satisfaction with the program.

Utilization and numbers served were both impacted by lower than anticipated enrollment and average daily attendance.

This contract sunset on August 31, 2024. This provider was funded under the 2024 PYD RFP, with services which began in August 2024.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



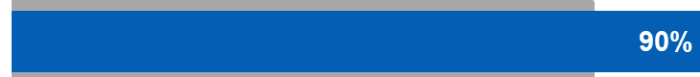
Provider met expectations.

### Outcome Measures

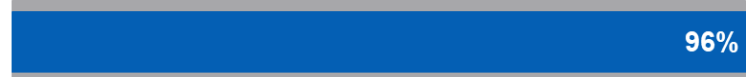
Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of youth demonstrating gains in Youth Development competencies:



Percentage of youth not using alcohol, drugs, or vape:



Percentage of youth not becoming or causing a pregnancy:



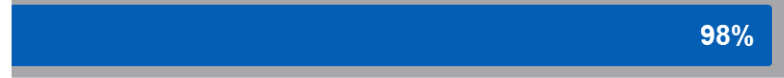
Percentage of youth promoted to the next grade:



Percentage of youth attending school regularly:



Percentage of youth not experiencing bullying or bullying experiences were resolved:



Percentage of youth not obtaining any new law violations during the program:

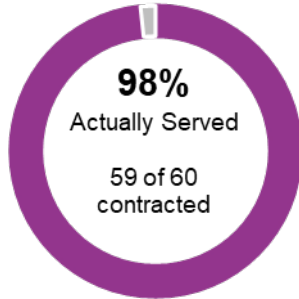
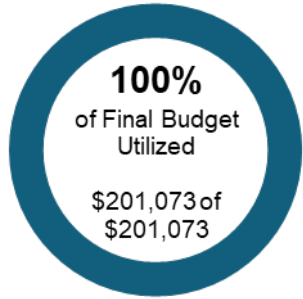


# Memorial Healthcare System with DeLuca Foundation Funding

Middle School Initiatives – Youth FORCE FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



No Findings

### Programmatic Performance



Performing Well

Memorial Healthcare System completed its final year providing services under the 2020 PYD RFP. The program provides out-of-school time services at one year-round BCPS site.

Program reviews and site visits reflected that the program provided quality services and youth satisfaction surveys reflected high levels of satisfaction with the program.

This contract sunset on July 31, 2024.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



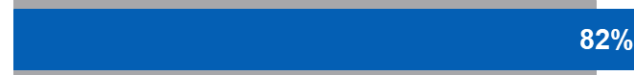
Provider met expectations.

### Outcome Measures

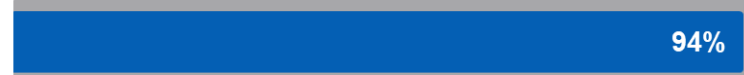
Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of youth demonstrating gains in Youth Development competencies:



Percentage of youth not using alcohol, drugs, or vape:



Percentage of youth not becoming or causing a pregnancy:



Percentage of youth promoted to the next grade:



Percentage of youth attending school regularly:



Percentage of youth not experiencing bullying or bullying experiences were resolved:



Percentage of youth not obtaining any new law violations during the program:

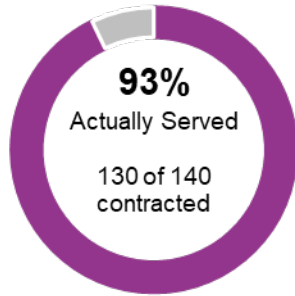
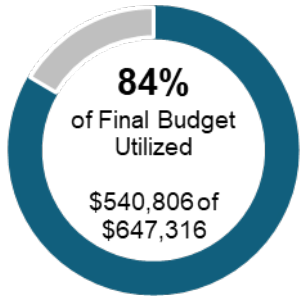


# OIC - Opportunities Industrialization Center of South Florida

Middle School Initiatives – Youth FORCE FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



Finding Addressed

### Programmatic Performance



On Improvement or Correction Plan

OIC of South Florida completed its final year providing services under the 2020 PYD RFP and the second year under the 2021 Youth FORCE Expansion RFP. The program provides out-of-school time services at two year-round BCPS sites.

Program reviews and site visits reflected that the program provided quality services. The Provider remained on a Performance Improvement Plan for program implementation challenges. Youth satisfaction surveys reflected high levels of satisfaction with the program.

The program sunset on August 31, 2024. This provider was funded under the 2024 PYD RFP; however, CSC was unable to execute the PYD contract because OIC was not authorized to provide services on a BCPS site by the deadline.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



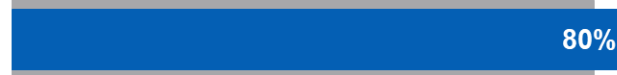
Provider met expectations.

### Outcome Measures

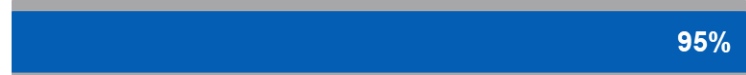
Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of youth demonstrating gains in Youth Development competencies:



Percentage of youth not using alcohol, drugs, or vape:



Percentage of youth not becoming or causing a pregnancy:



Percentage of youth promoted to the next grade:



Percentage of youth attending school regularly:



Percentage of youth not experiencing bullying or bullying experiences were resolved:



Percentage of youth not obtaining any new law violations during the program:

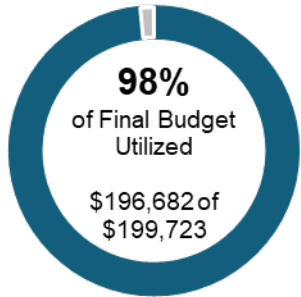


# Our Children, Our Future, Inc.

Middle School Initiatives – Youth FORCE FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



No Findings

### Programmatic Performance



Performing Well

Our Children, Our Future, Inc completed its final year providing services under the 2020 PYD RFP. The program provides out-of-school time services at one year-round community site.

Program reviews and site visits reflected quality services and youth satisfaction surveys reflected high levels of satisfaction with the program.

This contract sunset on August 31, 2024. This provider was funded under the 2024 PYD RFP, with services which began in August 2024 but due to low enrollment, requested to end the contract effective September 31, 2024.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



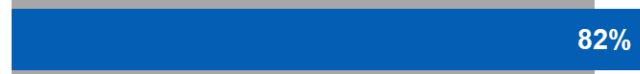
Provider met expectations.

### Outcome Measures

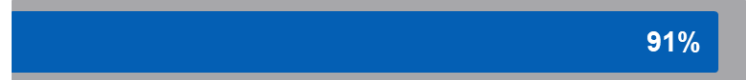
Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of youth demonstrating gains in Youth Development competencies:



Percentage of youth not using alcohol, drugs, or vape:



Percentage of youth not becoming or causing a pregnancy:



Percentage of youth promoted to the next grade:



Percentage of youth attending school regularly:



Percentage of youth not experiencing bullying or bullying experiences were resolved:



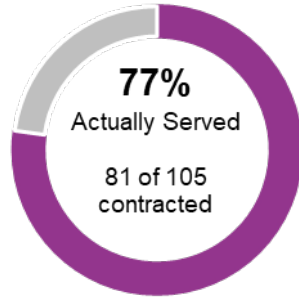
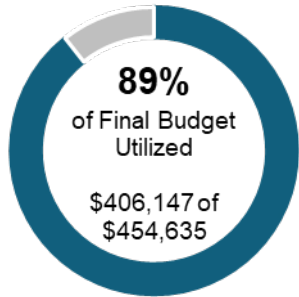
Percentage of youth not obtaining any new law violations during the program:





## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



No Findings

### Programmatic Performance



Performing Well

Urban League of Broward County, Inc. completed its final year providing services under the 2020 PYD RFP and the second year under the 2021 Youth FORCE Expansion RFP. The program provides out-of-school time services at two year-round BCPS sites.

Program reviews and site visits reflected quality services and youth satisfaction surveys reflected high levels of satisfaction with the program.

Utilization and numbers served was lower than contracted due to staff turnover and competing afterschool activities.

This contract sunset on August 31, 2024. The provider was funded under the 2024 PYD RFP, with services which began in August 2024.

\*This program serves as a match to a Broward UP federal grant. CSC receives a portion of the federal grant to expand our Youth FORCE services, which is accounted for separately.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



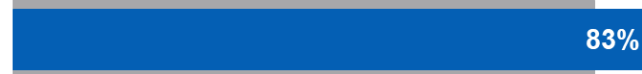
Provider met expectations.

### Outcome Measures

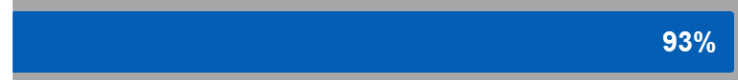
Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of youth demonstrating gains in Youth Development competencies:



Percentage of youth not using alcohol, drugs, or vape:



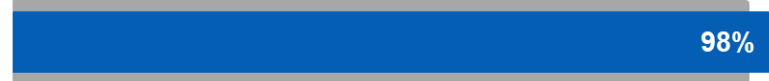
Percentage of youth not becoming or causing a pregnancy:



Percentage of youth promoted to the next grade:



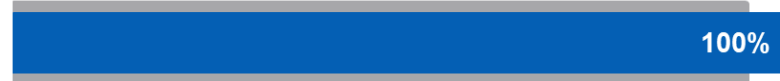
Percentage of youth attending school regularly:



Percentage of youth not experiencing bullying or bullying experiences were resolved:

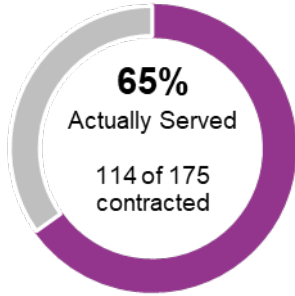
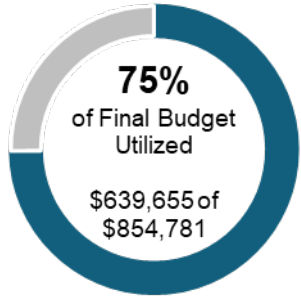


Percentage of youth not obtaining any new law violations during the program:



**HOW MUCH DID WE DO?**

**Utilization**



**HOW WELL DID WE DO IT?**

**Financial & Administrative Monitoring**

No Findings

**Programmatic Performance**

Performing Well

YMCA South Florida, Inc. completed its final year providing services under the 2020 PYD RFP and the first year under the 2021 Youth FORCE Expansion RFP. The program provides out-of-school time services at four year-round BCPS sites.

Program reviews and site visits reflected quality services and youth satisfaction surveys reflected high levels of satisfaction with the program.

Extended staff turnover/vacancies, and competing BCPS after school activities affected youth recruitment and engagement. Additionally, due to BCPS summer academies, the provider was unable to offer service at all school-based sites, which also impacted utilization and numbers served.

This contract sunset on August 31, 2024. The provider was funded under the 2024 PYD RFP, with services which began in July 2024.

\*This program serves as a match to a Broward UP federal grant. CSC receives a portion of the federal grant to expand our Youth FORCE services, which is accounted for separately.

**IS ANYBODY BETTER OFF?**

**Data Integrity & Fully Measured**



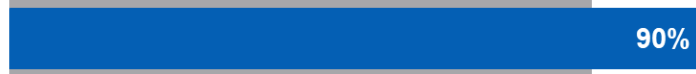
Provider met expectations.

**Outcome Measures**

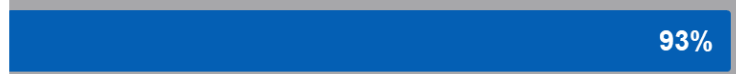
Provider met all Council goals for performance measurements.

■ Goal ■ Measure

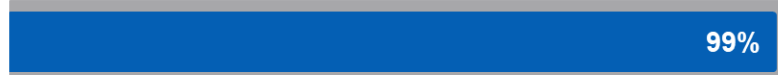
Percentage of youth demonstrating gains in Youth Development competencies:



Percentage of youth not using alcohol, drugs, or vape:



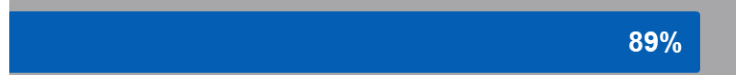
Percentage of youth not becoming or causing a pregnancy:



Percentage of youth promoted to the next grade:



Percentage of youth attending school regularly:



Percentage of youth not experiencing bullying or bullying experiences were resolved:

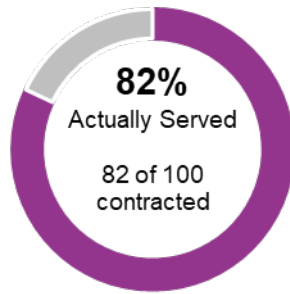
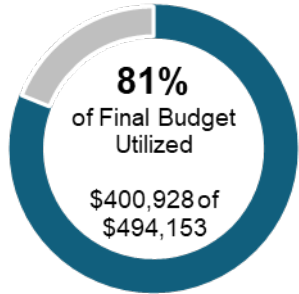


Percentage of youth not obtaining any new law violations during the program:



## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



No Findings

### Programmatic Performance



Performing Well

Community Based Connections, Inc. completed its final year providing services under the 2020 PYD RFP. The program provides out-of-school time services at one year-round BCPS site.

Program reviews and site visits reflected quality services and youth satisfaction surveys reflected high levels of satisfaction with the program.

Lower enrollment and under-utilization were due to inconsistent year-round attendance.

This contract sunset on August 31, 2024. This provider was funded under the 2024 PYD RFP, with services to begin in August 2024.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



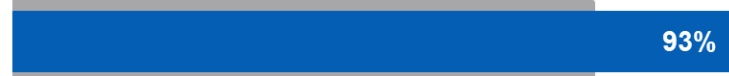
Provider met expectations.

### Outcome Measures

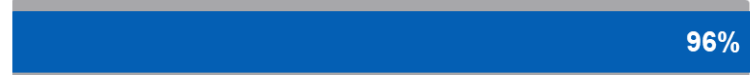
Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of youth demonstrating gains in Youth Development competencies:



Percentage of youth not using alcohol, drugs, or vape:



Percentage of youth not becoming or causing a pregnancy:



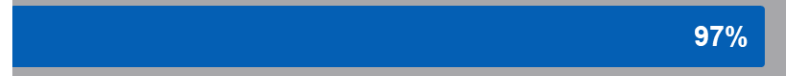
Percentage of youth promoted to the next grade:



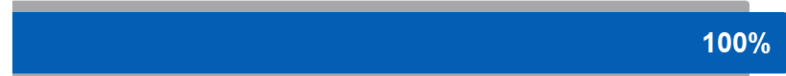
Percentage of youth attending school regularly:



Percentage of youth not experiencing bullying or bullying experiences were resolved:

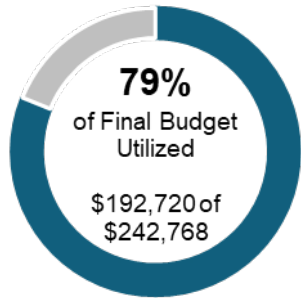


Percentage of youth not obtaining any new law violations during the program:



## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



No Findings

### Programmatic Performance



Performing Well

Crockett Foundation, Inc. completed its final year providing services under the 2020 PYD RFP. The program provides out-of-school time services at one year-round BCPS site.

Program reviews and site visits reflected that the program provided quality services and youth satisfaction surveys reflected high levels of satisfaction with the program.

Lower than expected afterschool attendance affected utilization, but provider was able to enroll fully during summer to increase the numbers served.

This contract sunset on August 31, 2024.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



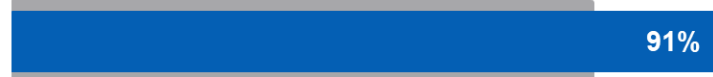
Provider met expectations.

### Outcome Measures

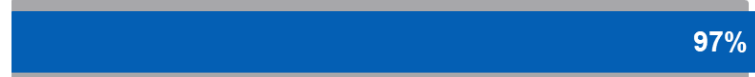
Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of youth demonstrating gains in Youth Development competencies:



Percentage of youth not using alcohol, drugs, or vape:



Percentage of youth not becoming or causing a pregnancy:



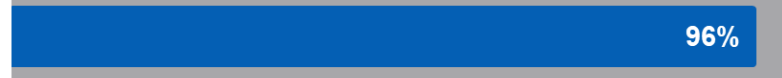
Percentage of youth promoted to the next grade:



Percentage of youth attending school regularly:



Percentage of youth not experiencing bullying or bullying experiences were resolved:



Percentage of youth not obtaining any new law violations during the program:



## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



No Findings

### Programmatic Performance



Performing Well

Harmony Development Center, Inc. completed its final year providing services under the 2020 PYD RFP. The program provides out-of-school time services at one year-round BCPS site.

Program reviews and site visits reflected quality services and youth satisfaction surveys reflected high levels of satisfaction with the program.

This contract sunset on August 31, 2024.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



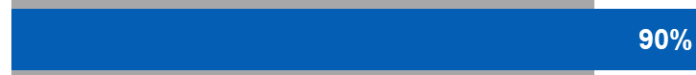
Provider met expectations.

### Outcome Measures

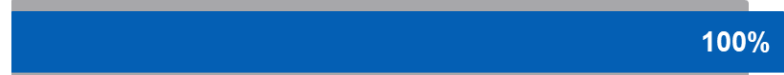
Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of youth demonstrating gains in Youth Development competencies:



Percentage of youth not using alcohol, drugs, or vape:



Percentage of youth not becoming or causing a pregnancy:



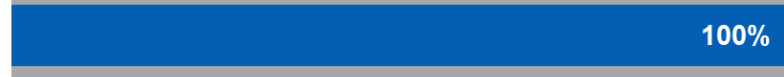
Percentage of youth promoted to the next grade:



Percentage of youth attending school regularly:



Percentage of youth not experiencing bullying or bullying experiences were resolved:

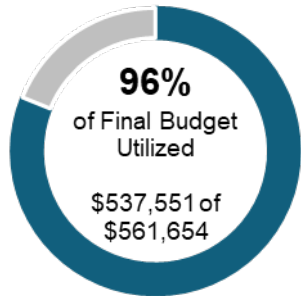


Percentage of youth not obtaining any new law violations during the program:



## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



No Findings

### Programmatic Performance



Performing Well

Smith Mental Health Associates, LLC completed its final year providing services under the 2020 PYD RFP. The program provides out-of-school time services at one year-round BCPS site, one year-round community site, and one school year-only BCPS site.

Program reviews and site visits reflected quality services and youth satisfaction surveys reflected high levels of satisfaction with the program.

This contract sunset on August 31, 2024.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



Provider met expectations.

### Outcome Measures

Provider met 6 of 7 Council goals for performance measurements. Provider did not meet the goal for school attendance.

■ Goal ■ Measure

Percentage of youth demonstrating gains in Youth Development competencies:



Percentage of youth not using alcohol, drugs, or vape:



Percentage of youth not becoming or causing a pregnancy:



Percentage of youth promoted to the next grade:



Percentage of youth attending school regularly:



Percentage of youth not experiencing bullying or bullying experiences were resolved:



Percentage of youth not obtaining any new law violations during the program:

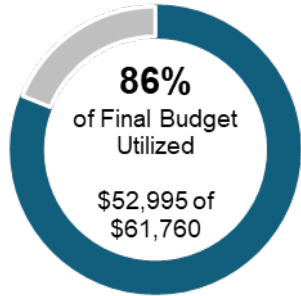


# United Way of Broward County – Choose Peace Initiative

Middle School Initiatives - FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



No Findings

### Programmatic Performance



Performing Well

Choose Peace Stop Violence, a tri-party community collaborative program between the School District, the CSC, and United Way, completed its fourteenth year of funding. The initiative provides violence prevention programming that is school, and community based. The program activities educate and empower youth and their families to address bullying, affirm cultural differences, and make healthier, drug-free lifestyle choices. The Agents of Change peer-led clubs are formed under the leadership of students and supervised by a school-based facilitator with the support of the School District's Choose Peace Facilitator. These clubs operate in 15 middle schools and high schools and set the tone for cultural change and inspire and empower the student population to be compassionate leaders and role models for peace and kindness.

Program review reflected highly interactive in-person service delivery and engaging youth development activities.

Low utilization was due to staff vacancies which have since been resolved and utilization increased towards the end of the contract year.

## IS ANYBODY BETTER OFF?

### Outcome Measures

Provider met all performance outputs.



**30,000+** educational materials on youth violence, prevention, and bullying were distributed at school and community events.

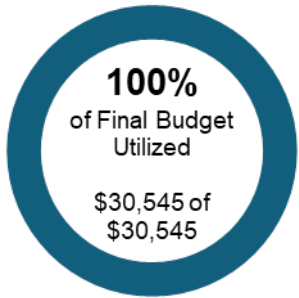
**525** youth participated in Agents of Change school based programs.

# Hanley Center Foundation, Inc. - Leverage

Middle School Initiatives – Substance Abuse Prevention FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



No Findings

### Programmatic Performance



Performing Well

Hanley Center Foundation, Inc. is in its final year of a 3-year leveraged partnership with a match from the Department of Children and Families' Prevention Partnership Grant, offering the Alcohol Literacy Challenge and the Active Parenting Program to Broward County students and their families with the goal of reducing underage drinking, while promoting positive youth development and effective parenting.

Program review reflected highly interactive quality services.

The number of participants was higher than the contracted amount because of outstanding community collaborations.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



Provider met expectations.

### Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of participants successfully completing a prevention program:



Percentage of participants increasing knowledge of alcohol use prevention:





# High School Initiatives

Annual Performance FY 23-24

## GOAL

Reduce risk factors associated with delinquency, teen pregnancy, and other risky behaviors.

## RESULT

Young people successfully transition to adulthood.

## HIGH SCHOOL PROGRAMS

### High School Initiatives

- CSC's LEAP High programs provide academic and personal enrichment services at 15 Title 1 high schools designed to help youth graduate on time. The programs provide tiered case management services to help youth graduate and achieve their post-secondary aspirations.
- Youth Leadership Initiatives provide opportunities for arts-based self-advocacy, legislative advocacy, work experience, and career exploration.
- Some enhancement programs focus on improving the post-secondary transition of high school graduates and GED earners by increasing awareness of meaningful career pathways and navigating college applications, including financial aid.

### Summer Youth Employment Program (SYEP)

- The SYEP provides economically disadvantaged youth ages 16-18 the opportunity to gain employability skills and paid work experience.

## DATA STORY

In FY 23-24, the LEAP High Afterschool Program survey results showed that these programs have a **strong positive influence** on youth by providing a **supportive, fair, and welcoming environment**. Young people not only enjoy attending but also agree that the program helps them address challenges and fosters personal growth.

91% of youth expressed that they enjoy attending the LEAP High program



95% of youth reported the staff treat them with fairness.



87% of youth said there is someone in the program to help them address problems



94% of youth felt the LEAP program has helped them



# Broward Education Foundation (BEF) - Bridge 2 Life

High School Initiatives – Youth Leadership FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

**Financial & Administrative Monitoring**     
Not Applicable

**Programmatic Performance**     
Performing Well

BEF - Bridge 2 Life, Broward County's Local College Access Network (B2L), is responsible for helping graduating high school students and their families successfully transition to post-secondary educational opportunities and/or employment. B2L focuses on career pathways exploration, increasing college affordability knowledge, and implementing a permanent peer-to-peer process for youth engagement that enables young people to improve college and career opportunities for other youth in Broward County.

Through their one-on-one guidance and support, B2L has continued to help families complete the Free Application for Federal Student Aid (FAFSA) while helping students complete their college admissions and/or Bright Futures applications. B2L offers stipends to youth who implement social media engagement campaigns that promote career pathway exploration opportunities.

## IS ANYBODY BETTER OFF?

### Outcome Measures

Provider met all Council goals for performance measurements.

**42.3%** of youth completed their FAFSA in the previous year.

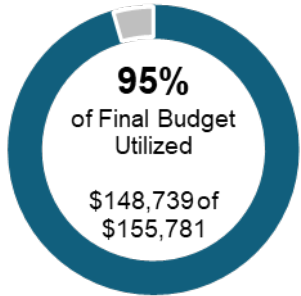


**1,071** of youth and parents scheduled one-on-one support to complete their college applications and financial aid forms.

**8,799** of graduating seniors completed their Bright Futures application.

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



Finding Addressed

### Programmatic Performance



Performing Well

Community-Based Connections, Inc. completed its final year providing services under the 2021 PYD RFP. The program provides out-of-school time services at one year-round alternative charter school site.

Program reviews and site visits reflected high-quality services, and youth satisfaction surveys reflected high levels of satisfaction with the program. While the program did not meet the Council's outcome measures compared to the prior year, they demonstrated significant gains with this challenging population.

The number of youth served was higher than the contracted amount because the provider over-enrolled, anticipating attrition, which did not occur at the expected level.

This contract sunset on August 31, 2024. This provider was funded under the 2024 PYD RFP, with services which began in July 2024.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



Provider met expectations.

### Outcome Measures

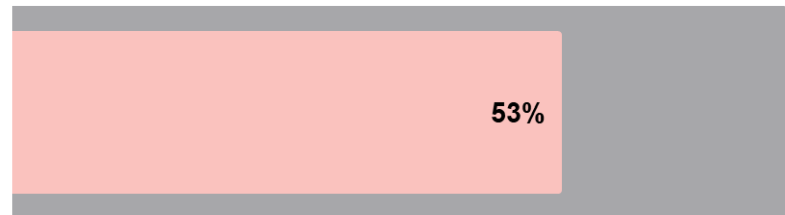
Provider did not meet Council goals for 2 of 2 performance measurements. Due to challenging circumstances at the alternative charter high school, the program was not able to meet the Attendance and Credit Recovery performance measures. **Note:** This Provider's outcomes are customized to the unique needs of the population served.

■ Goal ■ Measure

Percentage of youth enrolled in credit recovery achieving gains in focus subject:

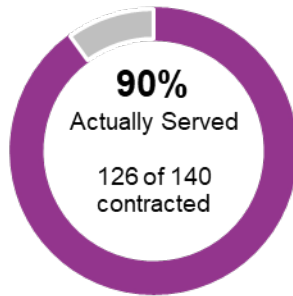
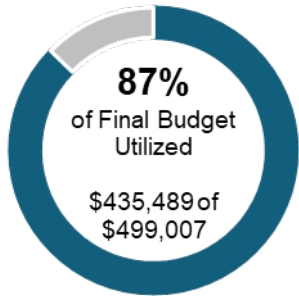


Percentage of youth attending school regularly:



## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



Finding Addressed

### Programmatic Performance



Performing Well

Firewall Centers, Inc. completed its final year providing services under the 2020 PYD RFP. The program provides out-of-school time services at two year-round BCPS sites.

Program reviews and site visits reflected quality services, and youth satisfaction surveys reflected high levels of satisfaction with the program. This provider utilized the federal AmeriCorps contract to augment service delivery and provided lower student-to-staff ratios, which positively impacted youth enrollment and retention.

Lower than anticipated summer attendance, due in part to the BCPS summer experience, affected utilization and overall numbers served.

This contract sunset on August 31, 2024. This provider was funded under the 2024 PYD RFP, with services which began in August 2024.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



Provider met expectations.

### Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of youth improving their science grade:



Percentage of youth improving their math grade:



Percentage of youth improving their Language/Reading grade:



Percentage of youth decreasing external suspensions:



Percentage of youth attending school regularly:

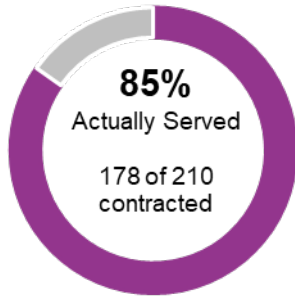
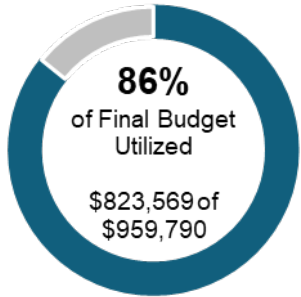


# Hispanic Unity of South Florida, Inc.

High School Initiatives – LEAP High FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



Finding Addressed

### Programmatic Performance



Performing Well

Hispanic Unity of Florida, Inc. completed its final year providing services under the 2020 PYD RFP. The program provides out-of-school time services at three year-round BCPS sites.

Program reviews and site visits reflected quality services and youth satisfaction surveys reflected high satisfaction with the program.

The provider experienced significant staff retention challenges resulting in lower utilization and number served.

This contract sunset on August 31, 2024. This provider was funded under the 2024 PYD RFP, with services which began in August 2024.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



Provider met expectations.

### Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of youth improving their science grade:



Percentage of youth improving their math grade:



Percentage of youth improving their Language/Reading grade:



Percentage of youth decreasing external suspensions:

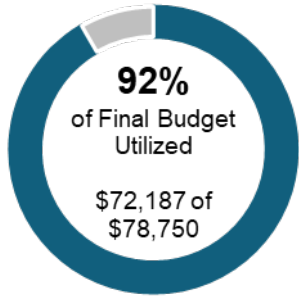


Percentage of youth attending school regularly:



## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

**Financial & Administrative Monitoring**

Finding Addressed

**Programmatic Performance**

Performing Well

Fort Lauderdale Independence Training & Employment Center (FLITE) Youth System Organizing (YSO) program is in its fourth and final year. The YSO provides a framework for youth Transitioning to Independent Living (TIL) and supportive system professionals to co-identify and co-create solutions that improve Broward's Child Welfare System and outcomes for TIL youth. The YSO teaches TIL youth community organizing and advocacy skills so they can be authentically engaged in the governance of Broward's Child Welfare System (CWS).

Through their engagement, the YSO have continued to build relationships with TIL youth and system professionals, which has helped improve the CWS, while improving the chance that the YSO will successfully transition to independence. One result was the creation and administration of one system of care quality and accountability survey, which was presented CFLA. Two YSOs gained meaningful full-time employment supporting FLITE TIL outreach efforts

## IS ANYBODY BETTER OFF?

### Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of youth advocacy campaigns implemented with fidelity:



Percentage of youth attendance at meetings and events:



Percentage of youth improving organizing and leadership competencies:

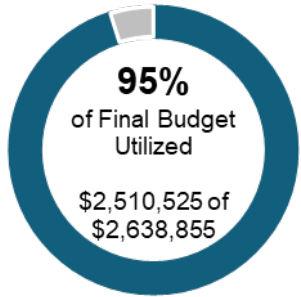


Percentage of youth satisfied with YSO trainings and events:



## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



No Findings

### Programmatic Performance



Performing Well

YMCA of South Florida, Inc. completed its final year providing services under the 2020 PYD RFP. The program provides out-of-school time services at nine year-round BCPS sites.

Program reviews and site visits reflected quality services, and youth satisfaction surveys reflected high levels of satisfaction with the program.

The provider was able to serve additional youth because of staggered attendance. On some days, youth have extra-curricular activities that preclude program attendance, thereby making room for additional youth to participate in the program.

This contract sunset on August 31, 2024. This provider was funded under the 2024 PYD RFP, with services which began in July 2024.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



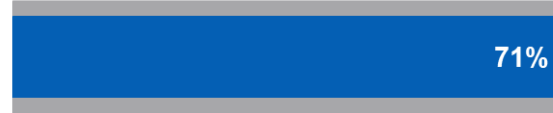
Provider met expectations.

### Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of youth improving their science grade:



Percentage of youth improving their math grade:



Percentage of youth improving their Language/Reading grade:



Percentage of youth decreasing external suspensions:

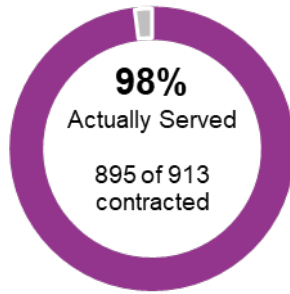
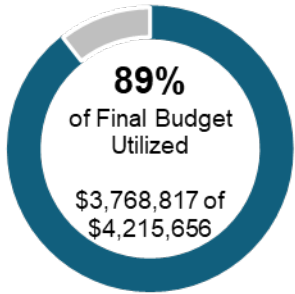


Percentage of youth attending school regularly:



### HOW MUCH DID WE DO?

#### Utilization



### HOW WELL DID WE DO IT?

#### Financial & Administrative Monitoring

No Findings

#### Programmatic Performance

Performing Well

CareerSource Broward completed its 20th year of CSC funding for the Summer Youth Employment Program (SYEP). This collaborative summer work experience program provides paid employability skills training and employment opportunities for 16 to 18-year-olds at worksites across Broward County.

Program review reflected a thorough intake and assessment process, informative orientations for staff and employers, quality employability skills training for youth, an efficient job placement process, and meaningful 7-week summer work experiences. Both employer and youth surveys reflected a high level of satisfaction with the program.

Lower utilization was due to two of the three days of employability skills training being virtual rather than in person because of inclement weather resulting in flooding. Monies were not spent for the usage of the schools, lunches for the youth, trainers' salaries, and a portion of youth wages for those who were unable to complete all of the online modules.

### IS ANYBODY BETTER OFF?

#### Data Integrity & Fully Measured

Provider met expectations.

#### Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of youth were satisfied with their work experience:



Percentage of employers indicating high satisfaction with the program support and youth employee(s):



Percentage of youth demonstrating proficiency in employability and job retention skills:



Percentage of youth successfully completing the program:



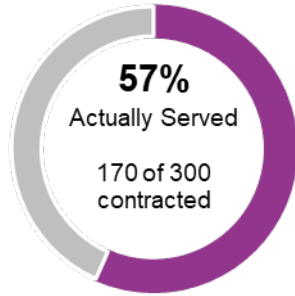
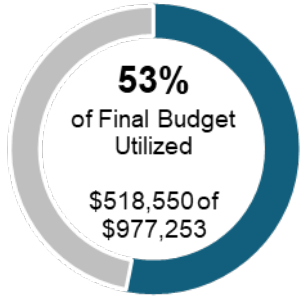


# Junior Achievement of South Florida

High School Initiatives – Summer Youth Employment Program (SYEP) FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring

Finding Addressed

### Programmatic Performance

Technical Assistance Provided

Junior Achievement of South Florida completed its first year of the Junior Achievement Career Bound program under a leverage contract with a January 2024 start date. The program provides a 10-month youth employability skills program and a paid summer work experience to youth ages 15 to 18 at select Broward County schools. CSC funds the summer employment component of the program.

Program reviews and site visits reflected that the program provided needed services for youth and families in high-need communities. Extensive technical assistance was provided to address concerns with recruitment, monthly invoicing, and accurate data entry. Both employer and youth surveys reflected a high level of satisfaction with the program.

Challenges with recruitment resulted in low enrollment and under-utilization.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured

Provider met expectations.

### Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of youth demonstrating work readiness:



Percentage of employers reporting satisfaction with interns:



Percentage of youth reporting satisfaction with internship:



Percentage of youth successfully completing program requirements:



**HOW MUCH DID WE DO?**  
 Utilization



**HOW WELL DID WE DO IT?**

**Financial & Administrative Monitoring** ✓ ✓ ✓  
 No Findings

**Programmatic Performance** ✓ ✓ ✓  
 Performing Well

The Museum of Discovery and Science completed its fourth year of the Everglades EcoExplorers program under a leverage contract executed in June 2021. The program provides summer, after-school, and weekend environmental education and workforce development training to youth in grades 10 to 12 at participating high schools who have a teacher recommendation.

Program review reflected quality services. Youth satisfaction surveys reflected high satisfaction with the program.

**IS ANYBODY BETTER OFF?**  
**Data Integrity & Fully Measured**   
 Provider met expectations.

**Outcome Measures**  
 Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of youth increasing knowledge of science concepts:



Percentage of youth demonstrating proficiency in employability and job retention skills:

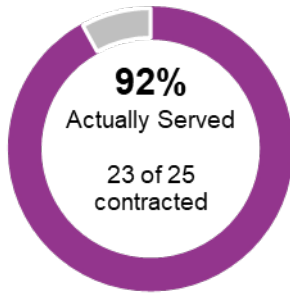


# Museum of Discovery & Science – Aviation Academy

High School Initiatives – Youth Leadership FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring

No Findings

### Programmatic Performance

Performing Well

The Museum of Discovery and Science completed its first year of the Aviation Academy program under a leverage contract executed in October 2023. The program provides summer, after-school, and weekend aviation education and workforce development training to youth in grades 10 to 12 at participating high schools who have a teacher, guidance counselor, or program coordinator recommendation.

Program review reflected quality services. Youth satisfaction surveys reflected high satisfaction with the program.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured

Provider met expectations.

### Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of youth increasing knowledge of aviation concepts:



Percentage of youth demonstrating proficiency in employability and job retention skills:



# Supported Training & Employment Program (STEP)

Annual Performance FY 23-24

## GOAL

Strengthen the continuum of care for children and youth with special needs.

## RESULT

Young people successfully transition to adulthood.

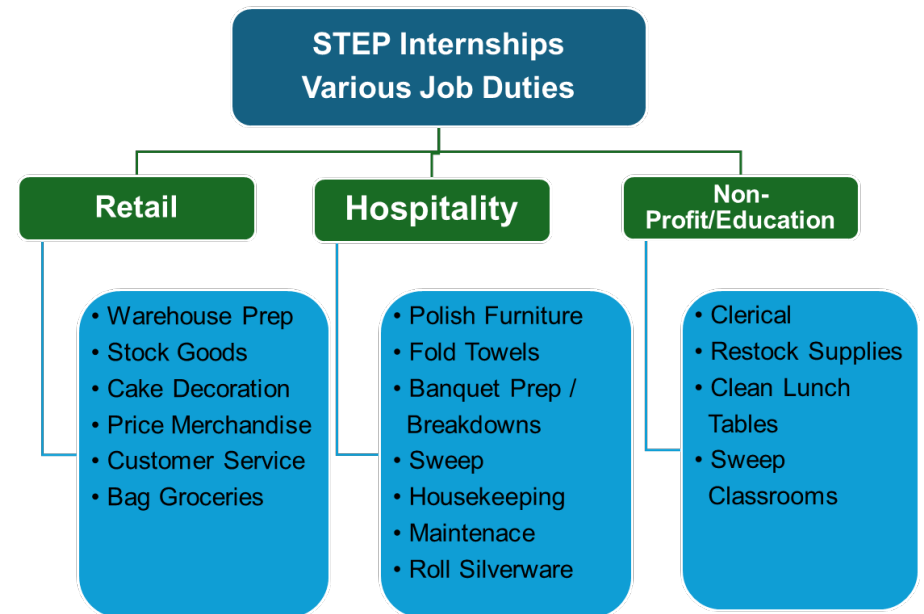
## SUPPORTED TRAINING & EMPLOYMENT PROGRAM (STEP)

- The Council funds leading-edge initiatives to prepare teens with disabilities for independence after completing school.
- Programs operate after school and during summer, focusing on independent living skills with career exploration activities and social skills development.
- Programs offer paid summer employment opportunities for youth, supported by on-site professional job coaches.

## DATA STORY

Youth in the STEP program have an opportunity to have important on-the-job experiences, with support, that allow them to **prepare for future employment**. They are **integrated** into real-world work environments and trained for industries that **value their contributions**. Most importantly, these experiences **empower** youth and their families and inspire the community to **welcome** these young people **into their local business landscape**.

The top three industries where the students gained experience were **Retail, Hospitality,** and **Non-Profit/Education**. They completed the following tasks within each industry:



### HOW MUCH DID WE DO?

#### Utilization



### HOW WELL DID WE DO IT?

**Financial & Administrative Monitoring**

No Findings

**Programmatic Performance**

Performing Well

Arc Broward, Inc. completed its final year providing services under the 2020 PYD RFP. The program provides out-of-school time services at the Arc Broward site, one charter school site, and two year-round BCPS sites.

Program review and site visits reflected quality services and youth satisfaction surveys reflected high levels of satisfaction with services received.

Higher than expected attendance during the school year allowed the provider to fully utilize the contract. However, some youth were either not ready for the work experience component or parents opted not to send their young person to the program due to other family commitments, which impacted summer enrollment and attendance.

This provider was funded under the 2024 PYD RFP, with services to begin in July 2024.

### IS ANYBODY BETTER OFF?

#### Data Integrity & Fully Measured



Provider met expectations.

#### Outcome Measures

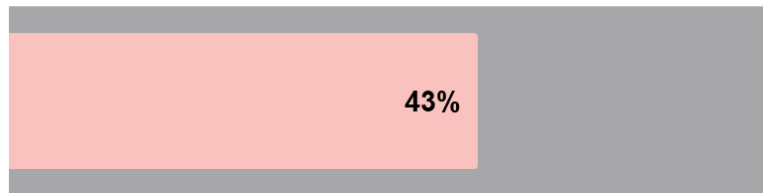
Provider met 2 of 3 Council goals for performance measurements. Provider did not meet the improvement in employability skills goal due to inconsistencies in assessing participants and turnover of staff. Technical assistance is being provided.

Goal  Measure

Percentage of youth reporting improvement in employability skills:



Percentage of youth demonstrating improvement in employability skills:



Percentage of youth employed or pursuing post-secondary education 6 months post program completion:

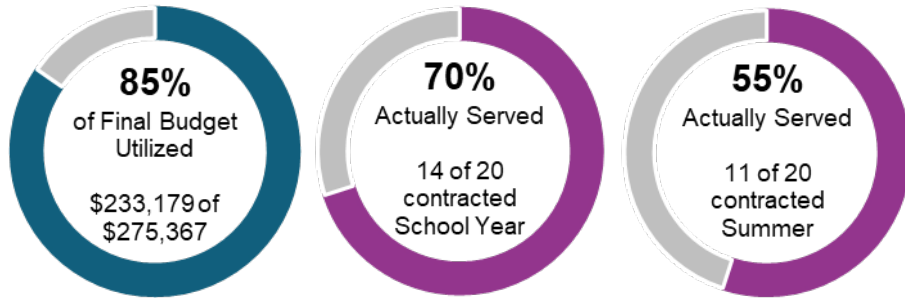


# Center for Hearing and Communication with KID, Inc. as Fiscal Sponsor

Special Needs – Supported Training & Employment Program (STEP) FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring

No Findings

### Programmatic Performance

Performing Well

The Center for Hearing and Communication completed its final year providing services under the 2020 PYD RFP. The program provides positive youth development programming at one BCPS site during the school year and community-based supported employment during the summer for youth who are deaf/hard of hearing.

Program review and site visits reflected quality services. Youth satisfaction surveys reflected satisfaction with the program.

Lower than expected number to be served was due to difficulties recruiting youth, but the youth who participated had strong attendance, which reduced the level of underutilization.

This provider was funded under the 2024 PYD RFP, with services to begin in August 2024.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured

Provider met expectations.

### Outcome Measures

Provider met all Council goals performance measurements.

**Note:** This provider's outcomes are customized to the unique needs of the population served.

■ Goal ■ Measure

Percentage of youth demonstrating proficiency in employability and job retention skills:



Percentage of youth employed or pursuing post-secondary education 6 months post program completion:

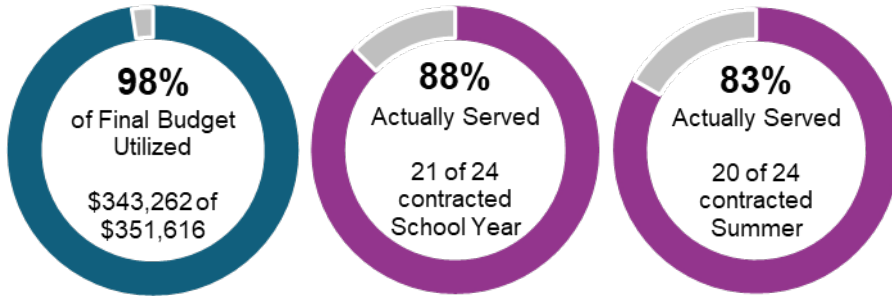


# Smith Mental Health Associates, LLC

Special Needs – Supported Training & Employment Program (STEP) FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring

No Findings

### Programmatic Performance

Performing Well

Smith Mental Health Associates, LLC completed its final year providing services under the 2020 PYD RFP. The program provides positive youth development programming at two BCPS sites during the school year and community-based supported employment during the summer.

Program reviews and site visits reflected quality services and youth satisfaction surveys reflected high levels of satisfaction with the program. The number of families served was lower than the contracted amount due to more intense programming (individual youth development services) for youth with complex needs.

This provider was funded under the 2024 PYD RFP, with services to begin in July 2024.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured

Provider met expectations.

### Outcome Measures

Provider met 2 of 3 Council goals for performance measurements. There was no data for the follow-up performance measures due to there being no closures in the program.

Goal  Measure

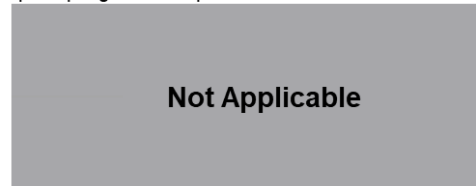
Percentage of youth reporting improvement in employability skills:



Percentage of youth demonstrating improvement in employability skills:



Percentage of youth employed or pursuing post-secondary education 6 months post program completion:

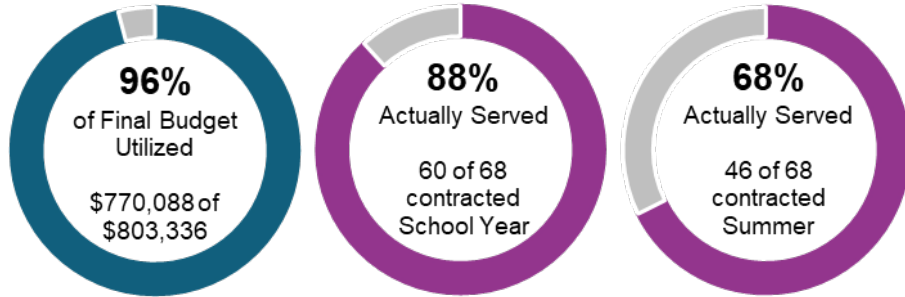


# United Community Options of Broward, Palm Beach and Mid Coast Counties

Special Needs – Supported Training & Employment Program (STEP) FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

**Financial & Administrative Monitoring** ✓ ✓ ✓

No Findings

**Programmatic Performance** ✓ ✓ ✓

Performing Well

United Community Options (UCO) completed its final year providing services under the 2020 PYD RFP. The program provides positive youth development programming at eight BCPS sites during the school year and community-based supported employment during the summer.

Program review and site visits reflected quality services. Youth satisfaction surveys reflected a high level of satisfaction with services received.

Over-enrollment and higher school year consistent attendance resulted in higher utilization. However, inconsistent summer attendance and some retention challenges resulted in lower number served for summer and school year.

This provider was funded under the 2024 PYD RFP, with services to begin in July 2024.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



Provider met expectations.

### Outcome Measures

Provider met 2 of 3 Council goals for performance measurements. Provider did not meet the improvement in employability skills goal due to missing post assessment data.

■ Goal ■ Measure

Percentage of youth reporting improvement in employability skills:



Percentage of youth demonstrating improvement in employability skills:



Percentage of youth employed or pursuing post-secondary education 6 months post program completion:





**HOW MUCH DID WE DO?**

**Utilization**



**HOW WELL DID WE DO IT?**

**Financial & Administrative Monitoring** ✓ ✓ ✓

No Findings

**Programmatic Performance** ✓ ✓ ✓

Performing Well

The YMCA of South Florida, Inc. completed its final year providing services under the 2020 PYD RFP. The program provides positive youth development programming at three BCPS sites and one charter school site during the school year and community-based supported employment during the summer.

Program reviews and site visits reflected quality services and youth satisfaction surveys reflected high levels of satisfaction with the program. Lower numbers served over the summer was due to inconsistent summer attendance by youth which resulted in them not meeting the threshold to be counted as served.

This provider was funded under the 2024 PYD RFP, with services to begin in July 2024.

**IS ANYBODY BETTER OFF?**

**Data Integrity & Fully Measured** 

Provider met expectations.

**Outcome Measures**

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of youth reporting improvement in employability skills:



Percentage of youth demonstrating improvement in employability skills:



Percentage of youth employed or pursuing post-secondary education 6 months post program completion:



# Healthy Youth Transitions & Independent Living

Annual Performance FY 23-24

## GOAL

Improve life outcomes for dependent, justice-involved, crossover, LGBTQ and disconnected youth transitioning to adulthood, with a special focus on youth in foster care and/or other non-traditional living arrangements.

## RESULT

Young people successfully transition to adulthood.

## HEALTHY YOUTH TRANSITIONS PROGRAMS

### Healthy Youth Transition (HYT)

- Provides life coaching, independent living skills training, vocational exploration and training, case management, trauma-informed therapy and other supportive services using the Transitional Independent Process (TIP) model.
- Since 2004, a partnership with The Jim Moran Foundation has added \$590K annually to support HYT.

### Fort Lauderdale Independent Training & Education Center (FLITE)

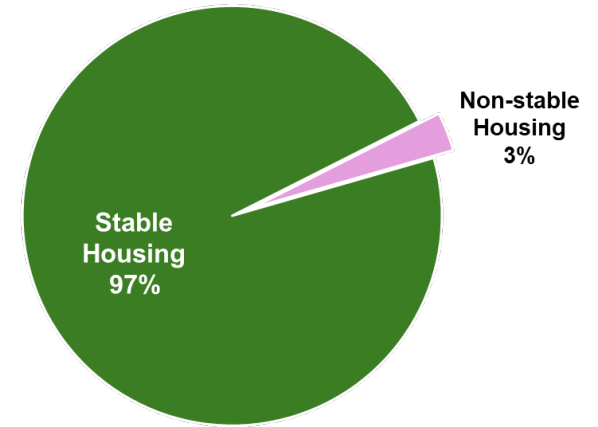
- A community collaborative providing coordination, resources, and direct services to the Independent Living population in Broward County.

### Youth Internships & Career Exploration

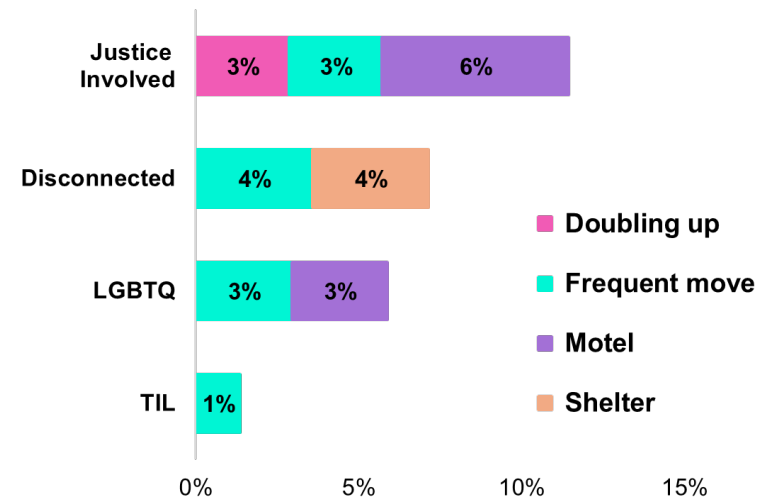
- Provides paid internships and career exploration for youth ages 16 to 22 who are aging out of foster care and youth who identify as LGBTQ in Broward County.

## DATA STORIES

One of the original goals of the HYT program was to ensure that youth were able to obtain and maintain stable housing. Stable housing is an important component of independent living for all youth. In FY 23-24, the vast majority, **97%**, of youth reported that they were **in stable housing**.

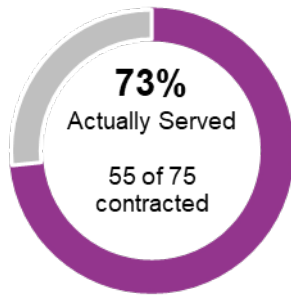
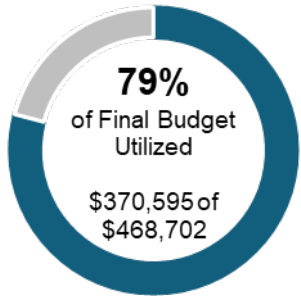


While most HYT Youth are housed, the 3 % who are in non-stable housing are either justice-involved, disconnected, or LGBTQ with justice-involved youth experiencing the most instability. **There is a need to create housing supports for these populations that are comparable to those that have been created for those aging out of foster care.**



## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



No Findings

### Programmatic Performance



Performing Well

Camelot Community Care, Inc. completed its final year providing services under the 2020 Healthy Youth Transitions RFP. The program utilizes the Transition to Independence Process (TIP) model to provide meaningful life coaching, case management, and counseling services with youth who are transitioning out of the child welfare system with special behavioral health conditions.

Program review and observation reflected quality service delivery. Youth satisfaction surveys reflected a high level of satisfaction with services received.

The program experienced a staff vacancy, resulting in lower utilization and numbers served. The vacancy has since been resolved.

This provider was funded under the 2024 HYT RFP, with services that start October 1, 2024.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



Provider met expectations.

### Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of youth aged 15-19 not becoming pregnant or causing a pregnancy:



Percentage of youth not obtaining any new law violations (<18yrs) or any new felony law violations (>=18yrs):



Percentage of youth demonstrating proficiency or improvement in employability and job retention skills:

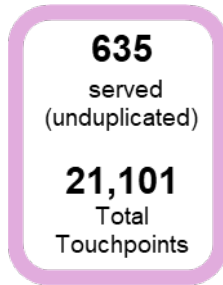
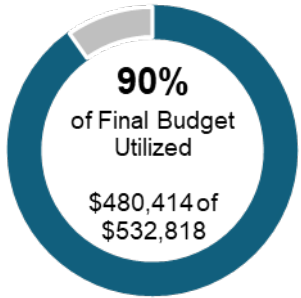


Percentage of youth making progress in school or post-secondary education, graduated or obtained a GED, and/or maintained employment:



## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

**Financial & Administrative Monitoring**     
Finding Addressed

**Programmatic Performance**     
On Improvement or Correction Plan

In 2014, the Council approved community collaborative funding for FLITE, Inc. with KID as Fiscal Sponsor in collaboration with the Community Foundation, The Jim Moran Foundation, United Way, and CareerSource to provide coordination, resources, and direct services to the Transitional Independent Living (TIL) population in Broward County. FLITE Center serves as a One-Stop Resource Center that serves TIL youth with individualized services based on their needs, including connections to housing and employment opportunities, referrals to community resources, access to benefits, and educational assistance with GED preparation and post-secondary training.

Program review reflected that FLITE Center provided essential services to TIL youth, reflecting its status as the hub for TIL services. However, they experienced ongoing challenges with the collection and reporting of accurate data, such as numbers served. As such, the provider was placed on a performance improvement plan to address data integrity issues. To address these challenges, the provider is in the process of upgrading their database system and has hired additional staff to oversee the analysis and reporting of the data. Youth satisfaction surveys reflected a high level of satisfaction with services received.

The provider experienced staff vacancies which impacted utilization. The vacancies have since been resolved. Numbers served was reduced for FY 24-25 to better align with actual performance.

## IS ANYBODY BETTER OFF?

### Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of youth served by Health & Wellness navigator connected to health resources:



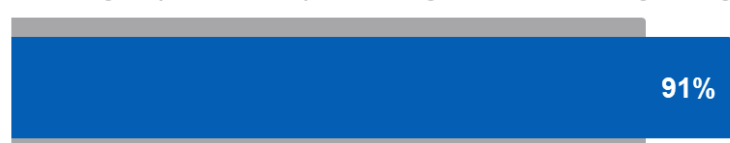
Percentage of youth served by the Employment Coordinator gaining employment:



Percentage of youth served in the College Boost Program making learning/educational gains:



Percentage of youth served by the Housing Coordinator securing housing:



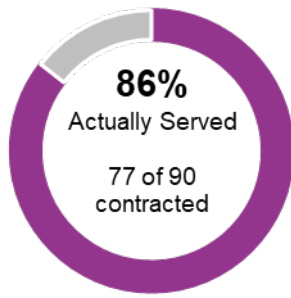
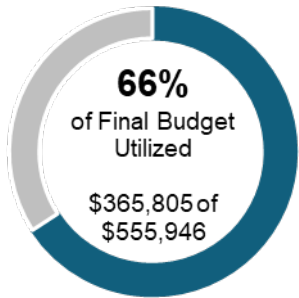
# Gulf Coast Jewish Family and Community Services, Inc.

Independent Living – Healthy Youth Transitions (HYT) FY 23-24



## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



No Findings

### Programmatic Performance



Performing Well

Gulf Coast Jewish Family and Community Services, Inc. completed its final year providing services under the 2020 Healthy Youth Transitions RFP. The program utilizes the Transition to Independence Process (TIP) model to offer meaningful life coaching, case management, and counseling services with youth transitioning out of the child welfare system.

Program review and observation reflected quality service delivery. Youth satisfaction surveys reflected high levels of program satisfaction.

The provider experienced significant staff retention challenges which impacted utilization and numbers served. The vacancies have been resolved.

This provider was funded under the 2024 HYT RFP, with services that start October 1, 2024.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



Provider met expectations.

### Outcome Measures

Provider met 3 of 4 Council goals for performance measurements. One did not meet due to staffing challenges and the complex needs of the population served.

■ Goal ■ Measure

Percentage of youth aged 15-19 not becoming pregnant or causing a pregnancy:



Percentage of youth not obtaining any new law violations (<18yrs) or any new felony law violations (>=18yrs):



Percentage of youth demonstrating proficiency or improvement in employability and job retention skills:

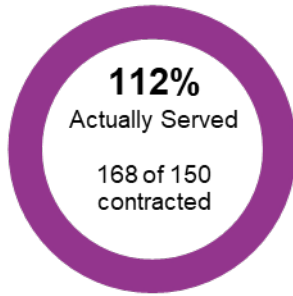
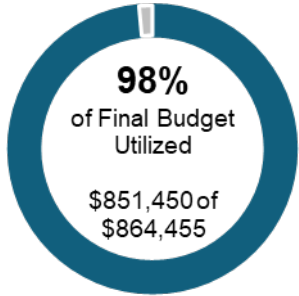


Percentage of youth making progress in school or post-secondary education, graduated or obtained a GED, and/or maintained employment:



**HOW MUCH DID WE DO?**

**Utilization**



**HOW WELL DID WE DO IT?**

**Financial & Administrative Monitoring**

No Findings

**Programmatic Performance**

Performing Well

HANDY, Inc. completed its final year providing services under the 2020 Healthy Youth Transitions RFP. The program utilizes the Transition to Independence Process (TIP) to provide meaningful life coaching and counseling services to youth transitioning out of the child welfare system and those living in both formal and informal relative care settings.

Program review and observation reflected quality service delivery. Youth satisfaction surveys reflected a high level of satisfaction with services received.

The number of youth and families served was higher than contracted amount because of a higher number of youth exiting the program and new youth starting services.

This provider was funded under the 2024 HYT RFP, with services that start October 1, 2024.

**IS ANYBODY BETTER OFF?**

**Data Integrity & Fully Measured**



Provider met expectations.

**Outcome Measures**

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of youth aged 15-19 not becoming pregnant or causing a pregnancy:



Percentage of youth not obtaining any new law violations (<18yrs) or any new felony law violations (>=18yrs):



Percentage of youth demonstrating proficiency or improvement in employability and job retention skills:



Percentage of youth making progress in school or post-secondary education, graduated or obtained a GED, and/or maintained employment:

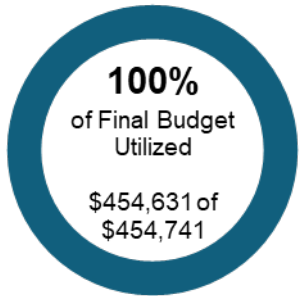


# Harmony Development Center, Inc.

Independent Living – Healthy Youth Transitions (HYT) FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



No Findings

### Programmatic Performance



Performing Well

Harmony Development Center, Inc. completed its final year providing services under the 2020 Healthy Youth Transition RFP. The program utilizes the Transition to Independence Process (TIP) to provide meaningful life coaching, case management, and counseling services to youth transitioning out of the child welfare system and those in middle and high school throughout Broward County with delinquency involvement.

Program review and observation reflected quality service delivery. Youth satisfaction surveys reflected a high level of satisfaction with services received.

This provider was funded under the 2024 HYT RFP, with services that start October 1, 2024.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



Provider met expectations.

### Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of youth aged 15-19 not becoming pregnant or causing a pregnancy:



Percentage of youth not obtaining any new law violations (<18yrs) or any new felony law violations (>=18yrs):



Percentage of youth demonstrating proficiency or improvement in employability and job retention skills:



Percentage of youth making progress in school or post-secondary education, graduated or obtained a GED, and/or maintained employment:

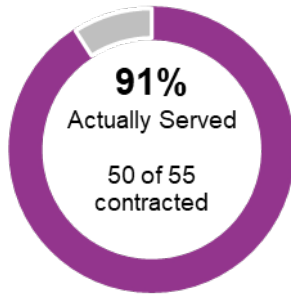
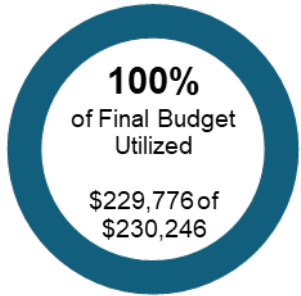


# Henderson Behavioral Health, Inc. – Wilson Gardens Project

Independent Living – Healthy Youth Transitions (HYT) FY 23-24

## HOW MUCH DID WE DO?

### 91 Utilization



## HOW WELL DID WE DO IT?

**Financial & Administrative Monitoring** ✓ ✓ ✓

No Findings

**Programmatic Performance** ✓ ✓ ✓

Performing Well

Henderson Behavioral Health, Inc. completed its final year providing services under the 2020 Healthy Youth Transitions RFP. The program utilizes the Transition to Independence Process (TIP) model to provide meaningful life coaching, counseling, and supported housing to youth with complex behavioral health needs aging out of the child welfare system.

Program review and observation reflected quality service delivery. Youth satisfaction surveys reflected a high level of satisfaction with services received.

The number of youth served was lower than the contracted amount due to more intense programming for youth with complex needs.

This provider was funded under the 2024 HYT RFP, with services that start October 1, 2024.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



Provider met expectations.

### Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of youth aged 15-19 not becoming pregnant or causing a pregnancy:



Percentage of youth not obtaining any new law violations (<18yrs) or any new felony law violations (>=18yrs):



Percentage of youth demonstrating proficiency or improvement in employability and job retention skills:



Percentage of youth making progress in school or post-secondary education, graduated or obtained a GED, and/or maintained employment:



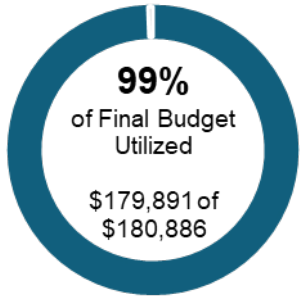


# HOMES, Inc. with HANDY, Inc.

Independent Living – Youth Leadership FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



No Findings

### Programmatic Performance



Performing Well

HOMES, Inc. completed its eighth year of this community collaborative with The Jim Moran Foundation. The Jim Moran Foundation funds housing for Transitional Independent Living (TIL) youth and CSC funds internships for TIL youth.

Program review and observation reflected quality service delivery. Youth satisfaction surveys reflected high levels of program satisfaction.

The number of youth served was higher than the contracted amount due to some youth obtaining jobs in the middle of the internship. As such, the provider was able to enroll more youth in internship opportunities.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



Provider met expectations.

### Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

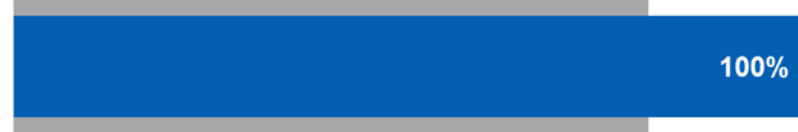
Percentage of youth successfully completing internship:



Percentage of youth demonstrating proficiency or improvement in employability and job retention skills:



Percentage of sites indicating satisfaction with program support and youth intern(s):



Percentage of youth becoming employed upon internship completion:

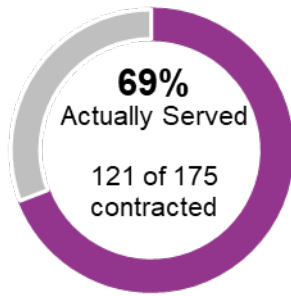
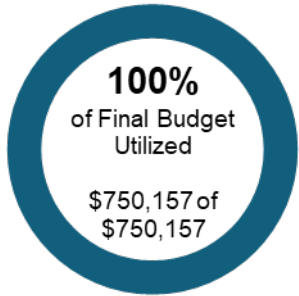


# Memorial Healthcare System

Independent Living – Healthy Youth Transitions (HYT) FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



No Findings

### Programmatic Performance



Performing Well

Memorial Healthcare System completed its final year providing services under the 2020 Healthy Youth Transitions RFP. The program utilized the Transition to Independence Process (TIP) to provide meaningful life coaching, case management, and counseling services to youth transitioning out of the child welfare system and those living in both formal and informal relative care settings.

Program review and observation reflected quality service delivery. Youth satisfaction surveys reflected high levels of program satisfaction.

The number of youth served was lower than the contracted amount due to a reduction in referrals and staff turnover, with more intense programming for youth with complex needs. The provider relies primarily on TIL youth referrals. The provider has taken the initiative to develop additional referral relationships, such as with BCPS. The vacancies have not yet been resolved.

This provider was funded under the 2024 HYT RFP, with services that start October 1, 2024.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



Provider met expectations.

### Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

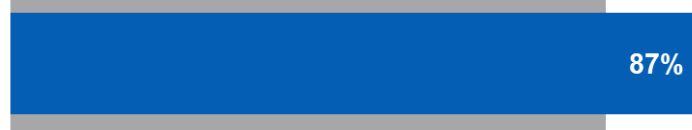
Percentage of youth aged 15-19 not becoming pregnant or causing a pregnancy:



Percentage of youth not obtaining any new law violations (<18yrs) or any new felony law violations (>=18yrs):



Percentage of youth demonstrating proficiency or improvement in employability and job retention skills:

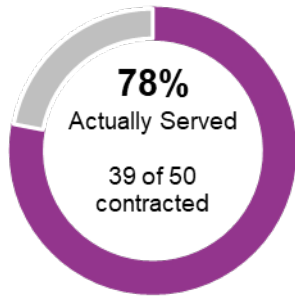
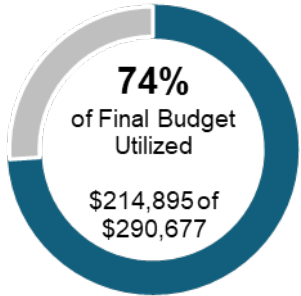


Percentage of youth making progress in school or post-secondary education, graduated or obtained a GED, and/or maintained employment:



**HOW MUCH DID WE DO?**

**7878 Utilization**



**HOW WELL DID WE DO IT?**

**Financial & Administrative Monitoring**

Finding Addressed

**Programmatic Performance**

Performing Well

PACE Center for Girls, Inc. completed its final year providing services under the 2020 Healthy Youth Transitions RFP. The program utilizes the Transition to Independence Process (TIP) to provide gender-responsive life coaching, case management, and counseling services to middle and high school-aged girls throughout Broward County with delinquency involvement, transitioning out of the child welfare system and/or those living in both formal and informal relative care settings.

Program review and observation reflected quality service delivery. Youth satisfaction surveys reflected high levels of program satisfaction.

The program experienced a staff vacancy, resulting in lower utilization and numbers served. The vacancy has not been resolved.

This provider was funded under the 2024 HYT RFP, with services that start October 1, 2024.

**IS ANYBODY BETTER OFF?**

**Data Integrity & Fully Measured**



Provider met expectations.

**Outcome Measures**

Provider met all Council goals for performance measurements.

Goal  Measure

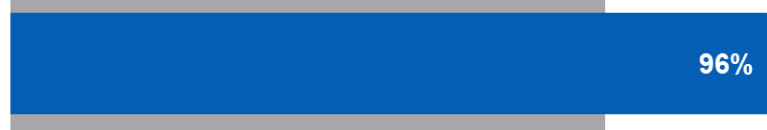
Percentage of youth aged 15-19 not becoming pregnant or causing a pregnancy:



Percentage of youth not obtaining any new law violations (<18yrs) or any new felony law violations (>=18yrs):



Percentage of youth demonstrating proficiency or improvement in employability and job retention skills:

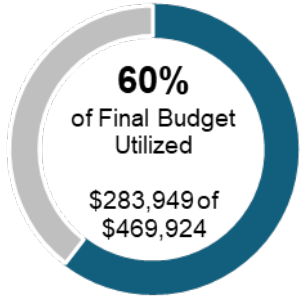


Percentage of youth making progress in school or post-secondary education, graduated or obtained a GED, and/or maintained employment:



**HOW MUCH DID WE DO?**

**Utilization**



**HOW WELL DID WE DO IT?**

**Financial & Administrative Monitoring**

Finding Addressed

**Programmatic Performance**

Technical Assistance Provided

SunServe completed its final year providing services under the 2020 Healthy Youth Transitions RFP. The program utilizes the Transition to Independence Process (TIP) to provide meaningful life coaching, case management, and therapeutic services to high school-aged youth who identify as Lesbian, Gay, Bi-Sexual, Transgender, and Questioning (LGBTQ).

Program review and service observation reflected that overall service delivery was on track, with technical assistance provided to improve youth engagement in life coaching services and program documentation. Youth satisfaction surveys reflected high levels of program satisfaction.

Utilization was lower than expected due to staff vacancies. Numbers served was higher than the contracted amount due to youth retention challenges in life coaching services due to staff turnover. The vacancies have since been resolved.

This provider was funded under the 2024 HYT RFP, with services that start October 1, 2024.

**IS ANYBODY BETTER OFF?**

**Data Integrity & Fully Measured** 

Provider did not meet expectations but provided sufficient data for assessment.

**Outcome Measures**

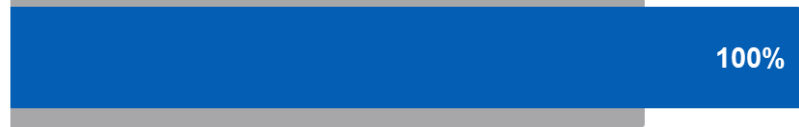
Provider met all Council goals for performance measurements.

Goal  Measure

Percentage of youth aged 15-19 not becoming pregnant or causing a pregnancy:



Percentage of youth not obtaining any new law violations (<18yrs) or any new felony law violations (>=18yrs):



Percentage of youth demonstrating proficiency or improvement in employability and job retention skills:



Percentage of youth making progress in school or post-secondary education, graduated or obtained a GED, and/or maintained employment:



# Delinquency Diversion

Annual Performance FY 23-24

## GOAL

Reduce the recidivism rate of youth offenders and prevent the escalation of crime.

## RESULT

Young people successfully transition to adulthood.

## DELINQUENCY DIVERSION PROGRAMS

### New Delinquency Alternatives for Youth (New DAY)

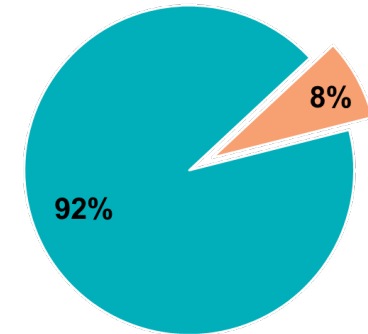
- Provide structured diversion interventions for youth with eligible offenses using a restorative-justice lens. Through these interventions, youth learn about the impact of their offense on the victim and the community and make amends.
- Referred by the State Attorney's Office (S.A.O.), Broward County Office of Justice Services, law enforcement, or Broward County Public Schools.

**Note:** To address staff recruitment and retention challenges, the Council approved a 5% COLA for providers for FY 24-25. Providers were encouraged to offer staff performance pay and incentives. Providers were also offered the option to include additional units of service related to community outreach and staff training activities to support the provision of these activities and contract utilization. The new fiscal year has begun on track.

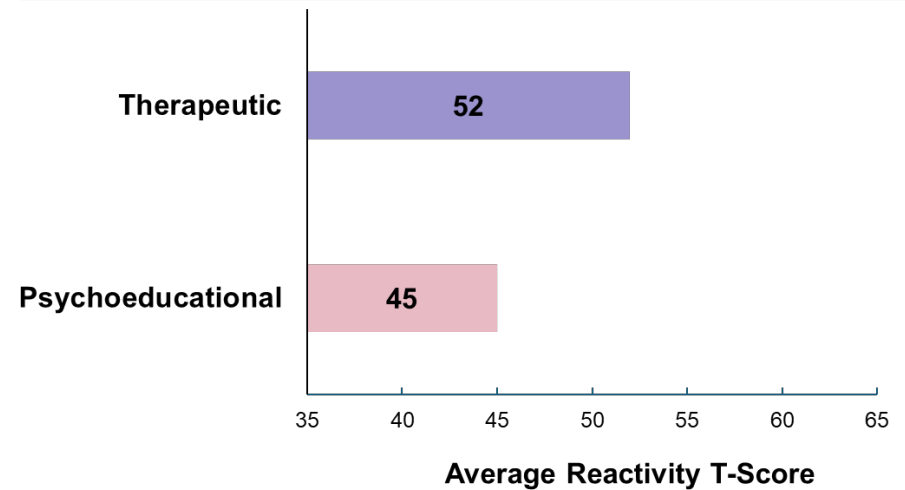
## DATA STORY

In FY 23-24, only **8%** of New DAY participants obtained a **new law violation** while participating in the program. **In all**, New DAY programs are successfully helping youth avoid new engagements with law enforcement. However, of youth who do re-offend, children in the **Therapeutic** stream (**13%**) are **twice as likely to re-offend** as children in the **Psychoeducational** stream (**6%**).

■ New law violations ■ No new law violations



Looking at youth's **resiliency** assessment pre-test, youth in the **Therapeutic** stream who re-offend had **higher "Reactivity" scores (emotional sensitivity and intensity)** than youth in the psychoeducational stream. While the reasons for re-offense are multidimensional, providers who work with youth in therapeutic service may want to **focus interventions on emotional regulation** to prevent recidivism.

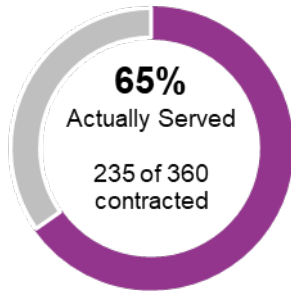
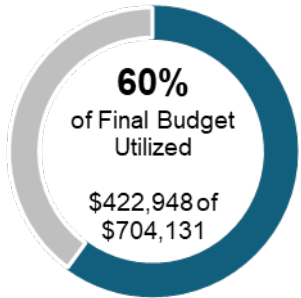


# Broward Sheriff's Office

Delinquency Diversion – New Diversion Alternatives for Youth (New DAY) FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



No Findings

### Programmatic Performance



Performing Well

The Broward Sheriff's Office (BSO) completed its second year providing services under the 2022 New DAY RFP. BSO's New DAY program provides psychoeducational group and case management services using a restorative justice lens for youth with minor to moderate delinquency histories and their families referred by the State Attorney's Office, Broward County Justice Services, or Broward County Public Schools.

Program review and observation reflected quality service delivery. Client satisfaction surveys reflected high levels of program satisfaction.

The provider experienced significant staff retention challenges. Due to these factors, funding was reduced for FY 24-25 to better align with actual performance.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



Provider met expectations.

### Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of youth successfully completing the program:



Percentage of youth increasing their level of resilience:



Percentage of youth obtaining no law violations during program participation:



Percentage of youth obtaining no law violations 12 months post program completion:

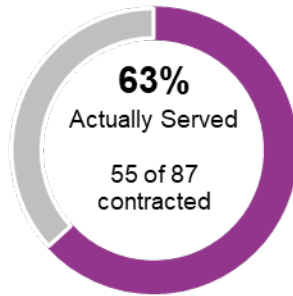
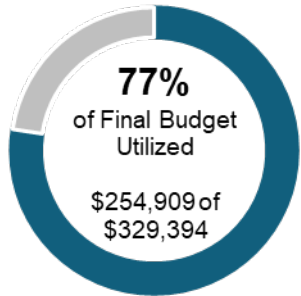


# Camelot Community Care, Inc.

Delinquency Diversion – New Diversion Alternatives for Youth (New DAY) FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring

No Findings

### Programmatic Performance

Performing Well

Camelot Community Care, Inc. completed its second year providing services under the 2022 New DAY RFP. Camelot's New DAY program provides weekly, in-home therapeutic services using the Functional Family Therapy (FFT) model for youth with moderate to more serious juvenile delinquency histories and/or behavioral health concerns and their families referred by the State Attorney's Office, Broward County Justice Services, or Broward County Public Schools.

Program review and observation reflected quality service delivery with effective therapeutic interventions and fidelity to the model. Client satisfaction surveys reflected a high level of satisfaction with the services received.

The program experienced a staff vacancy resulting in lower utilization and numbers served. The staff vacancy has been resolved.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured

Provider met expectations.

### Outcome Measures

Provider met all Council goals for performance measurements.

Goal  Measure

Percentage of youth successfully completing the program:



Percentage of youth increasing their level of resilience:



Percentage of youth obtaining no law violations during program participation:



Percentage of youth obtaining no law violations 12 months post program completion:

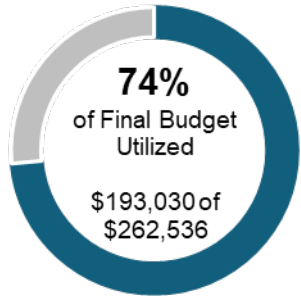


# Community Reconstruction, Inc.

Delinquency Diversion – New Diversion Alternatives for Youth (New DAY) FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring

No Findings

### Programmatic Performance

Technical Assistance Provided

Community Reconstruction, Inc., completed its second year providing services under the 2022 New DAY RFP. Community Reconstruction's New DAY program provides psychoeducational services for youth with minor to moderate juvenile delinquency histories. The program provides diversion and civil citation programming throughout Broward County to youth through age 17 at the time of the offense.

Program review reflected that the provider experienced challenges with program implementation, documentation and invoicing. Ongoing technical assistance has been provided by CSC staff and a programmatic consultant. Client satisfaction surveys reflected a high level of satisfaction with services received.

Utilization was lower than expected due to staff vacancies and program implementation challenges. The provider was able to serve more than the contracted number of families due to fewer program components being provided and the program supervisor taking on a caseload.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured

Provider met expectations.

### Outcome Measures

Provider met all Council goals for performance measurements.

Goal  Measure

Percentage of youth successfully completing the program:



Percentage of youth increasing their level of resilience:



Percentage of youth obtaining no law violations during program participation:



Percentage of youth obtaining no law violations 12 months post program completion:



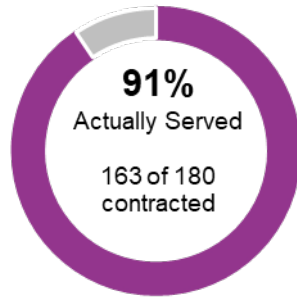
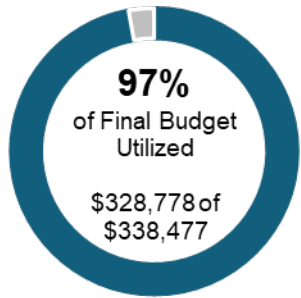


# Harmony Development Center, Inc.

Delinquency Diversion – New Diversion Alternatives for Youth (New DAY) FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



No Findings

### Programmatic Performance



Performing Well

Harmony Development Center, Inc. completed its second year providing services under the 2022 New DAY RFP. Harmony's New DAY program provides psychoeducational group and case management services using a restorative justice lens for youth with minor to moderate juvenile delinquency histories. The program also provides weekly, in-home therapeutic services using Solution-Focused Brief Therapy and Trauma-Focused Cognitive Behavioral Therapy to youth with more serious juvenile delinquency histories and/or behavioral health conditions and their families referred by the State Attorney's Office, Broward County Justice Services, or Broward County Public Schools.

Program review and observation reflected quality service delivery with effective therapeutic interventions and fidelity to the model. Client satisfaction surveys reflected a high level of satisfaction with services received.

The number of youth/families served was lower than the contracted amount due to the provider experiencing a staff vacancy. The vacancy has been resolved.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



Provider met expectations.

### Outcome Measures

Provider met all Council goals for performance measurements.

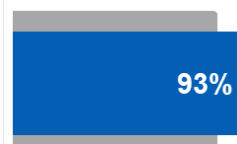
#### Psychoeducational

■ Goal ■ Measure

Percentage of youth successfully completing the program:



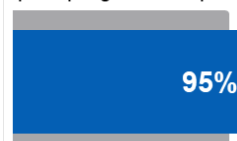
Percentage of youth increasing their level of resilience:



Percentage of youth obtaining no law violations during program participation:



Percentage of youth obtaining no law violations 12 months post program completion:



#### Therapeutic

■ Goal ■ Measure

Percentage of youth successfully completing the program:



Percentage of youth increasing their level of resilience:



Percentage of youth obtaining no law violations during program participation:



Percentage of youth obtaining no law violations 12 months post program completion:

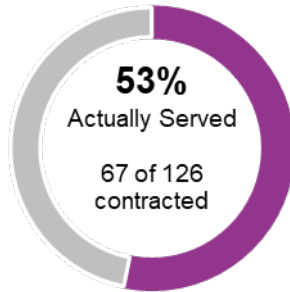
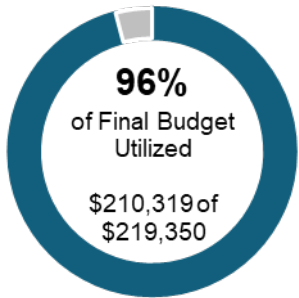


# Henderson Behavioral Health, Inc.

Delinquency Diversion – New Diversion Alternatives for Youth (New DAY) FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



Finding Addressed

### Programmatic Performance



Technical Assistance Provided

Henderson Behavioral Health, Inc. completed its second year providing services under the 2022 New DAY RFP. Henderson's New DAY program provides psychoeducational group and case management services using a restorative justice lens for youth with minor to moderate juvenile delinquency histories and their families referred by the State Attorney's Office, Broward County Justice Services, or Broward County Public Schools.

Program review reflected that the provider experienced challenges with program management turnover, staff caseload alignment and program implementation. Ongoing technical assistance has been provided. Client satisfaction surveys reflected a high level of satisfaction with services received.

The number of youth/families served was lower than contracted amount due to longer program duration for youth/families with more complex needs as well as program implementation challenges.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



Provider did not meet expectations but provided sufficient data for assessment.

### Outcome Measures

Provider met 3 of 4 Council goals for performance measurements. The resiliency goal did not meet due to a low post-test completion rate.

■ Goal ■ Measure

Percentage of youth successfully completing the program:



Percentage of youth increasing their level of resilience:



Percentage of youth obtaining no law violations during program participation:

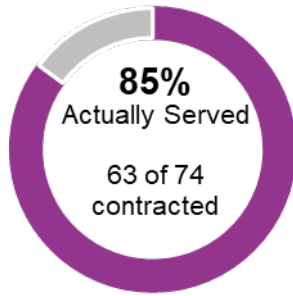
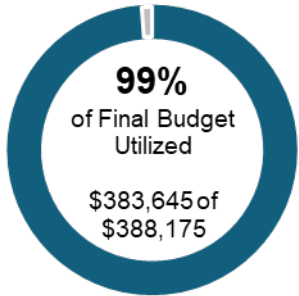


Percentage of youth obtaining no law violations 12 months post program completion:



### HOW MUCH DID WE DO?

#### Utilization



### HOW WELL DID WE DO IT?

#### Financial & Administrative Monitoring



No Findings

#### Programmatic Performance



Performing Well

Juliana Gerena & Associates completed its second year providing services under the 2022 New DAY RFP. Juliana Gerena & Associates' New DAY program provides weekly, in-home therapeutic services using the Cognitive Behavioral Therapy model for youth with moderate to more serious juvenile delinquency histories, special needs and/or behavioral health concerns and their families.

Program review reflected quality service delivery. Client satisfaction surveys reflected a high level of satisfaction with the services received.

The number of youth/families served was lower than the contracted amount due to longer program duration for youth with more complex needs.

### IS ANYBODY BETTER OFF?

#### Data Integrity & Fully Measured



Provider met expectations.

#### Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of youth successfully completing the program:



Percentage of youth increasing their level of resilience:



Percentage of youth obtaining no law violations during program participation:



Percentage of youth obtaining no law violations 12 months post program completion:

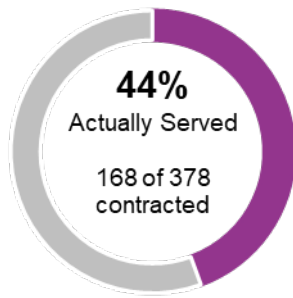
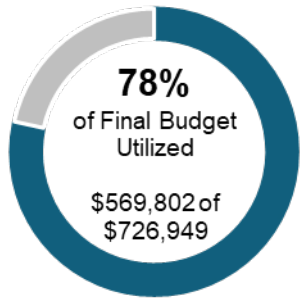


# Memorial Healthcare System

Delinquency Diversion – New Diversion Alternatives for Youth (New DAY) FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

**Financial & Administrative Monitoring** ✓ ✓ ✓

No Findings

**Programmatic Performance** ✓ ✓ ✓

Performing Well

Memorial Healthcare System completed its second year providing services under the 2022 New DAY RFP. Memorial's New DAY program provides psychoeducational group and case management services using a restorative justice lens for youth with minor to moderate juvenile delinquency histories. The program also provides weekly, in-home therapeutic services using Solution-Focused Brief Therapy and Trauma-Focused Cognitive Behavioral Therapy to youth with more serious juvenile histories and/or behavioral health concerns and their families referred by the State Attorney's Office, Broward County Justice Services, or Broward County Public Schools.

Program and service observation reflected quality service delivery. Client satisfaction surveys reflected a high level of satisfaction with services received.

Utilization and the number of youth/families served was lower than the contracted amount due to the provider experiencing extended staff vacancies and longer program duration for youth/families with complex needs. The vacancies have not been resolved.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



Provider met expectations.

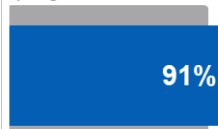
### Outcome Measures

Provider met all Council goals for performance measurements.

#### Psychoeducational

■ Goal ■ Measure

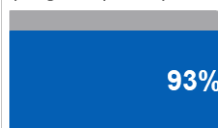
Percentage of youth successfully completing the program:



Percentage of youth increasing their level of resilience:



Percentage of youth obtaining no law violations during program participation:



Percentage of youth obtaining no law violations 12 months post program completion:



#### Therapeutic

■ Goal ■ Measure

Percentage of youth successfully completing the program:



Percentage of youth increasing their level of resilience:



Percentage of youth obtaining no law violations during program participation:

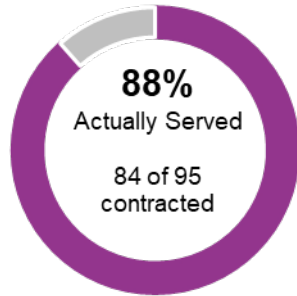
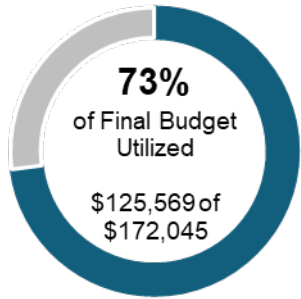


Percentage of youth obtaining no law violations 12 months post program completion:



### HOW MUCH DID WE DO?

#### Utilization



### HOW WELL DID WE DO IT?

#### Financial & Administrative Monitoring



No Findings

#### Programmatic Performance



Performing Well

PACE Center for Girls, Inc. completed its second year providing services under the 2022 New DAY RFP. PACE's New DAY program provides psychoeducational group and case management services using a restorative justice lens for girls with minor to moderate juvenile delinquency histories and their families. The program provides gender-responsive diversion and civil citation programming throughout Broward County to girls through age 17 at the time of the offense.

Program review and observation reflected quality service delivery. Client satisfaction surveys reflected a high level of satisfaction with services received.

Utilization and numbers served was lower than expected due to staff vacancies. The vacancies have been resolved.

### IS ANYBODY BETTER OFF?

#### Data Integrity & Fully Measured



Provider met expectations.

#### Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of youth successfully completing the program:



Percentage of youth increasing their level of resilience:



Percentage of youth obtaining no law violations during program participation:



Percentage of youth obtaining no law violations 12 months post program completion:

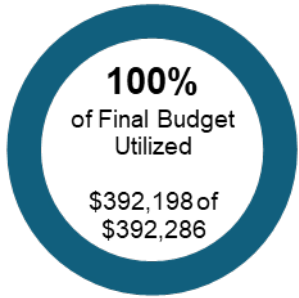


# Smith Mental Health Associates, LLC

Delinquency Diversion – New Diversion Alternatives for Youth (New DAY) FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring

No Findings



### Programmatic Performance

Performing Well



Smith Mental Health Associates, LLC completed its second year providing services under the 2022 New DAY RFP. Smith Mental Health Associates' New DAY program provides weekly, in-home therapeutic services using the Brief Strategic Family Therapy and Cognitive Behavioral Therapy models for youth with moderate to more serious juvenile delinquency histories and/or behavioral health concerns and their families referred by the State Attorney's Office, Broward County Justice Services, or Broward County Public Schools.

Program review reflected quality service delivery. Client satisfaction surveys reflected a high level of satisfaction with services received.

The number of families served was higher than contracted due to youth re-arrest while in the program. This clinical program receives youth with high-level offenses coupled with high-level therapeutic needs.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured



Provider met expectations.

### Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of youth successfully completing the program:



Percentage of youth increasing their level of resilience:



Percentage of youth obtaining no law violations during program participation:

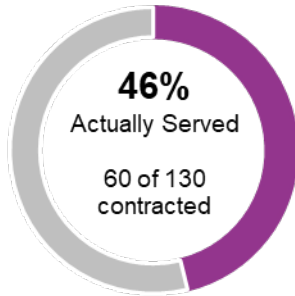
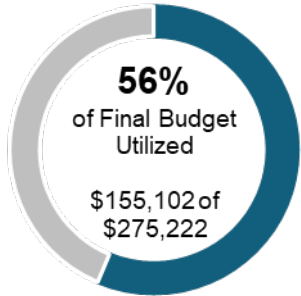


Percentage of youth obtaining no law violations 12 months post program completion:



### HOW MUCH DID WE DO?

#### Utilization



### HOW WELL DID WE DO IT?

#### Financial & Administrative Monitoring



No Findings

#### Programmatic Performance



Performing Well

The Urban League of Broward County completed its second year providing services under the 2022 New DAY RFP. Urban League's New DAY program provides psychoeducational group and case management services using a restorative justice lens for youth with minor to moderate delinquency histories and their families referred by the State Attorney's Office, Broward County Justice Services, or Broward County Public Schools.

Program review and observation reflected quality service delivery. Client satisfaction surveys reflected high levels of program satisfaction.

The provider experienced significant staff retention challenges. These factors led to underutilization and low numbers served. The vacancies have not yet been resolved.

### IS ANYBODY BETTER OFF?

#### Data Integrity & Fully Measured



Provider met expectations.

#### Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of youth successfully completing the program:



Percentage of youth increasing their level of resilience:



Percentage of youth obtaining no law violations during program participation:



Percentage of youth obtaining no law violations 12 months post program completion:



# Children's Health Insurance Outreach (KidCare)

Annual Performance FY 23-24



## GOAL

Safeguard the physical health of children.

## RESULT

Children are mentally and physically healthy.

## CHILDREN'S HEALTH INSURANCE OUTREACH PROGRAM

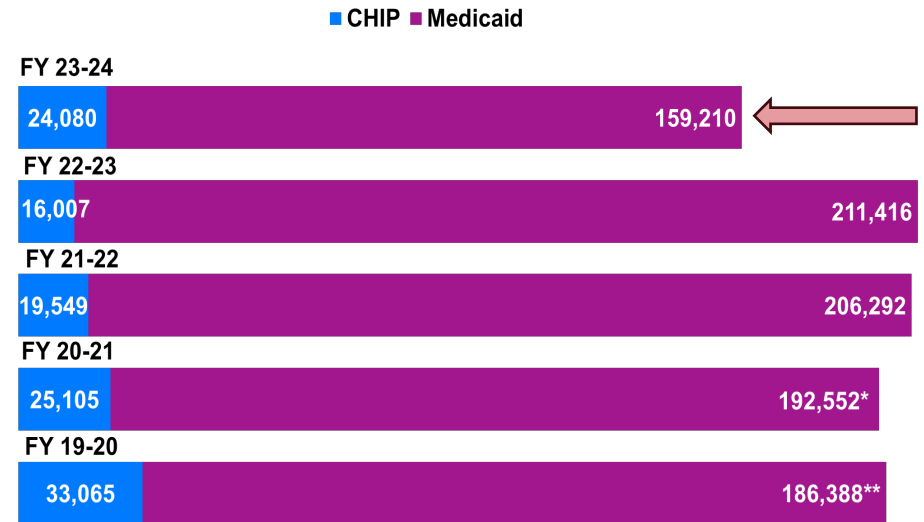
### KidCare Outreach

- Council funding supports outreach and personalized assistance to help Broward County residents navigate the often-complicated KidCare application process.

## DATA STORY

In April 2023, states began **"unwinding"** Medicare's continuous enrollment and resumed pre-COVID operations. This policy is evident in average monthly enrollment data for FY 23-24.

Overall, the number of **children with health insurance** has **declined dramatically**, even when compared to pre-COVID levels. After a four-year decrease, there was an **increase in KidCare (CHIP) enrollment between FY 22-23 and FY 23-24**. In contrast, there was considerable **decrease in Medicaid enrollment** (Average monthly enrollment).



\*Medicaid numbers were only available through July 2021 \*\*and August 2020.

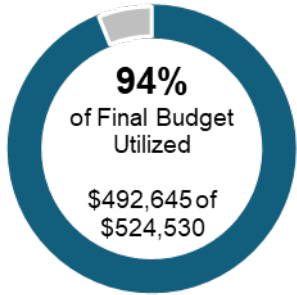


# Broward County Health Department KidCare Outreach

Children's Health Insurance Outreach FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



No Findings

### Programmatic Performance



Performing Well

The Florida Department of Health's KidCare Outreach Program in Broward County uses a multi-pronged approach to providing access and reducing barriers to public health insurance coverage.

The KidCare program disseminates information to families through food distribution, community outreach activities, community trainings, and presentations. The Program continues to experience an increase in calls to the KidCare helpline due to its increased marketing and community outreach campaigns.

During the July 2023 legislative session, House Bill 121 was passed, to allow thousands of Florida children to be eligible for health and dental insurance offered through the KidCare program. Despite a delay in the implementation of House Bill 121, the staff continues to successfully enroll large numbers of families in the KidCare program who do not qualify for Medicaid.

## IS ANYBODY BETTER OFF?

### Outcome Measures

Provider met all Council goals for performance measurements.



**70** community events were attended by KidCare staff to reach potential eligible residents.

**202** public education/training sessions were held.

**100%** of participants were satisfied with public education/training sessions.

# Simplified Point of Entry

Annual Performance FY 23-24

## GOAL

Improve the coordination of children's services.

## RESULT

Children live in safe and supportive communities.

## SIMPLIFIED POINT OF ENTRY PROGRAM

### First Call for Help (2-1-1)

- 24/7 comprehensive helpline providing all people with crisis, health, and human services support, connecting them to resources in our community through phone, web, online chat and/or text.
- Special Needs and Behavioral Health Unit for families with children with physical and developmental disabilities and behavioral needs, which includes warm transfers to dedicated case management services provided by Jewish Adoption and Foster Care Options and Henderson Behavioral Health. However, the partnership between 211 and Henderson Behavioral Health will sunset on September 30, 2024 as a result of the new navigation program with Broward Behavioral Health Coalition (BBHC) that will commence on October 1, 2024. Henderson is a provider within the BBHC network and will be eligible to provide services under CSC's contract with BBHC.
- 211 also employs an on-site Court Navigation Specialist at the Broward County Courthouse to connect families in Family Court and Delinquency Court with community resources.

## DATA STORIES

CSC's partnership with 211 helps provide a much-needed **connection** for Broward residents to the extensive network of services that are available to them. Data show that 211 has **significant reach** into the community. Continuing to advertise 211 to the community is a critical piece of infrastructure for the **successful delivery** of services to people throughout the county.



**350**  
outreach activities, including presentations, promotional distributions, and community events.

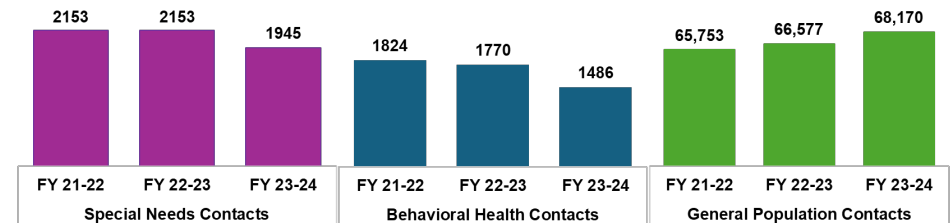


**71,601**  
contacts made through the 211 helpline.



**402,375**  
webhits

Importantly, call patterns have shown a notable shift in focus. The **General Population** contacts show a steady increase each year, whereas the **Special Needs** and **Behavioral Health** contacts have declined over the same period. Further inquiry into this movement can help us understand how the community accesses resources to meet its needs.



# First Call for Help of Broward, Inc. (2-1-1) (Behavioral Health)

Simplified Point of Entry FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



No Findings

### Programmatic Performance



Performing Well

First Call for Help of Broward, Inc. (2-1-1) completed another successful year providing the Behavioral Health Helpline and Website, which serves as a single point of entry for families with children birth to 18 years old who are exhibiting a behavioral health need. 2-1-1 has been partnering with Henderson Behavioral Health to offer families case management services.

The Helpline program review reflected that 2-1-1 offered empathic listening, referrals to behavioral health services, and connections to Henderson's case management program, where appropriate. The Henderson Behavioral Health program review and observation reflected quality service delivery. Caregiver satisfaction surveys reflected a high level of satisfaction with services received.

The number of families served by the Henderson Behavioral Health program was lower than the contracted amount due to a reduction in referrals, with more intense programming for families with complex needs. The program's services included a part-time courthouse-located case manager who linked an additional 62 families to services.

Henderson Behavioral Health's partnership with 2-1-1 Broward will be sunsetting as of September 30, 2024 as CSC began a new navigation pilot program with BBHC effective October 1, 2024. This pilot includes 16 BBHC providers, one of which is Henderson.

## IS ANYBODY BETTER OFF?

### Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of families reporting an increase in their ability to access services and resources in their communities.



Percentage of families satisfied with Henderson case management services.

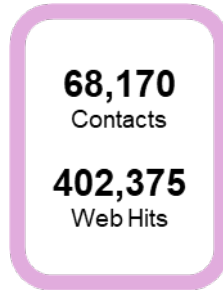
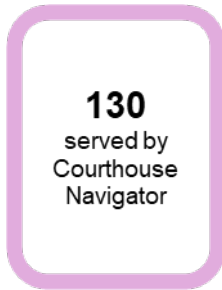
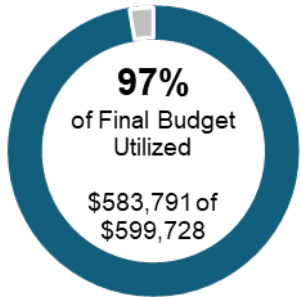


# First Call for Help of Broward, Inc. (2-1-1) (General Population)

Simplified Point of Entry FY 23-24

## HOW MUCH DID WE DO?

### 97% Utilization



## HOW WELL DID WE DO IT?

**Financial & Administrative Monitoring**

No Findings

**Programmatic Performance**

Performing Well

The 2-1-1 Information and Referral line is a valuable community service that provides critical system linkages and is nationally accredited as an Information, Referral, and Crisis Center. 2-1-1 helpline specialists connect callers with general and specialized services and follow-up to ensure they are successfully linked. They also provide crisis intervention services to potentially save lives. 2-1-1 continues to be the major contact for CSC community-wide initiatives, including Earned Income Tax Credit (EITC) outreach.

The program review reflected that helpline staff are knowledgeable, courteous, very supportive, and use reflective listening skills. The program received a variety of calls and were able to address topics such as financial assistance, housing support, suicide intervention, and mental health concerns. As of November 2023, the Court Navigation Specialist has been located at the Fort Lauderdale Courthouse assisting families involved in delinquency court, family court, and adult mental health services to appropriate community resources.

## IS ANYBODY BETTER OFF?

### Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of callers that contacted 2-1-1 for information regarding EITC reporting satisfaction with services.



Percentage of callers that contacted 2-1-1 satisfied with the assistance provided.

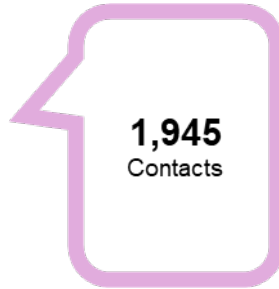
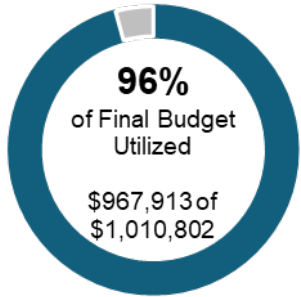


# First Call for Help of Broward, Inc. (2-1-1) (Special Needs)

Simplified Point of Entry FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



No Findings

### Programmatic Performance



Performing Well

First Call for Help of Broward, Inc., (2-1-1) completed another successful year providing the Special Needs Helpline and Website, which serves as a single point of entry for families with children birth to 22 years old who have a physical, developmental, sensory or learning disability. 2-1-1 continues to partner with Jewish Adoption and Foster Care Options (JAFCO) Abilities Center to provide special needs helpline callers with intensive, case management services to assist in navigating the special needs system of care.

The Helpline program review reflected that 2-1-1- offered empathic listening, referrals to special needs services, and connections to JAFCO's case management program, where appropriate. The JAFCO program review and observation reflected quality service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

## IS ANYBODY BETTER OFF?

### Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of families reporting an increase in their ability to access services and resources in their communities.



Percentage of families satisfied with JAFCO case management services.



# Capacity Building

Annual Performance FY 23-24

## GOAL

Build provider agency organizational effectiveness.

## RESULT

Children live in safe and supportive communities.

## CAPACITY BUILDING PROGRAMS

### Capacity Building

CSC funds an array of staff and organizational development opportunities to build agency capacity for child-serving organizations. This is done through:

- Capacity-building grants are available to enable organizations to strengthen their infrastructure in seven areas: Mission, Vision, and Strategy; Board Governance and Leadership; Impact; Program Delivery; Strategic Relationships; Resource Development; and Internal Operations and Management.
- Training and technical assistance are provided using a multi-forum approach with in-person and virtual sessions. CSC also contracts for business and program performance consulting, which is made available to child-serving non-profit organizations.
- CSC supports volunteer recruitment efforts aimed at connecting engaged volunteers to child and family-serving agencies.

### Inclusivity Matters Initiatives

- Since 2015, the Children's Services Council (CSC) and key anchor partners have collaborated to provide local child and family-serving organizations with access to training, workshops, collaborative workgroups, specialty events, and coaching opportunities related to inclusivity. CSC has provided backbone support for local inclusive-centered learning and action-oriented initiatives. These efforts have provided the community with increased knowledge and a deeper understanding of the historical and current events that shape and influence relationships and our community. Our holistic approach fosters community conditions where everyone's voice is heard, and everyone's contributions are celebrated.

## DATA STORY

In its first full year, **Program Performance Consultants (PPC)** helped **strengthen** and **increase the capacity** of the HEAL and other CSC-funded providers. These experts facilitate needs assessments, coaching, consulting, and targeted programmatic-related technical assistance. **Skill-building** and **technical support** areas include but are not limited to, documentation and data administration, verbal communication, financial management, budgeting, monitoring preparation, and human resource development.

**430 hours**  
of Program Performance  
Consulting provided



People attending **CSC's Skill Building trainings** reported that their experiences were positive and useful.



**97%** said they are using the **knowledge and skills** they obtained from the trainings.

**94%** said the trainings helped **improve their job performance.**

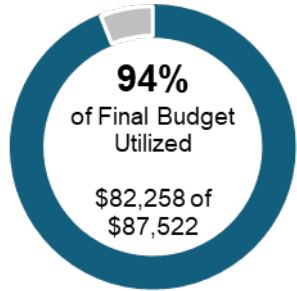


# Capacity Building Initiatives

Capacity Building Leadership Training FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

**Financial & Administrative Monitoring**

Not Applicable

**Programmatic Performance**

Not Applicable

Agency Capacity Building (ACB) Initiatives successfully continue to engage local non-profit professionals in training and development. Engagement in Agency Capacity Building efforts remained strong. Over 1,260 members representing 300+ organizations took part in training, workshops, and panel discussions. Local non-profit professionals are engaged through the quarterly meetings of the ACB committee. Resource sharing occurs through one-on-one consultations and a monthly newsletter. The initiatives are well received by non-profit staff organizations. Through ACB initiatives, CSC provides organizational development support to local non-profit organizations serving children and families.

## IS ANYBODY BETTER OFF?

### Outcome Measures



**97%** of the attendees reported overall satisfaction with capacity building-related trainings.

**90%** of the attendees in the Frequency Matters program, including High Frequency Leadership and High Frequency Careers, reported overall satisfaction with the training series.

**13** individuals representing 11 organizations attended the 9-part Grant Writing A-Z Series.

**15** leaders completed the Frequency Matters "High-Frequency Leadership" program.

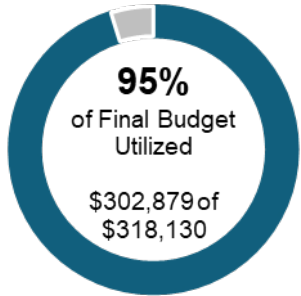
**14** local young professionals completed the new "High-Frequency Careers" training series.

# Capacity Building Training Initiative

Consulting and Grants FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

**Financial & Administrative Monitoring**

Not Applicable

**Programmatic Performance**

Not Applicable

Capacity Building Grants for Non-Profit Organizations provide capacity-building grants, coaching, and consulting services to address critical needs and support infrastructure development and other opportunities that maximize organizational effectiveness and inclusiveness. Capacity building support covers expenses related to projects and professional business consulting hours through the Small Business Development Center (SBDC). FY 2023- 2024 CSC received more Capacity Building Grants for Non-Profit Organizations applications than any other previous year.

## IS ANYBODY BETTER OFF?

### Outcome Measures



**16** organizations were awarded Capacity Building Grants.

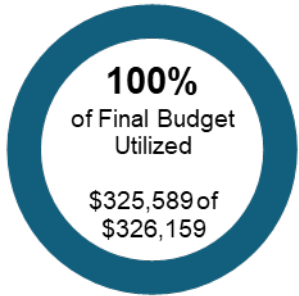
**\$245,301** awarded to non-profit organizations for project funding, coaching, and technical assistance through grants.

**570** hours of professional coaching and consulting from the SBDC were provided.



## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



No Findings

### Programmatic Performance



Performing Well

HandsOn Broward (HOB) continued to provide support to local child serving community agencies by mobilizing volunteers to support various initiatives. For FY 23-24, 12,004 HOB volunteers provided 62,992 service hours. Those service hours translate to over \$2.1 million in value to the community. The organization's signature programs continue to positively impact the community and deliver strong outcomes. Notable highlights include:

- Monthly Meal Kit Delivery – through collaboration with the City of Oakland Park and Farmshare, volunteers packed meals, which were distributed.
- Back to School Extravaganza - Volunteers assist with logistics at county-wide events that prepare children for the upcoming school year by providing them with uniforms, backpacks, shoes, school supplies and other items to ensure they have a successful school year.
- VITA - Volunteers are recruited and trained to become volunteer tax preparers offering free tax preparation services.

## IS ANYBODY BETTER OFF?

### Outcome Measures

Provider met all Council goals for performance measurements.

■ Goal ■ Measure

Percentage of trained volunteers engaging in projects supporting child serving agencies:



Percentage of volunteers satisfied with training sessions:



Percentage of recipient agencies benefiting from HandsOn Broward volunteers:

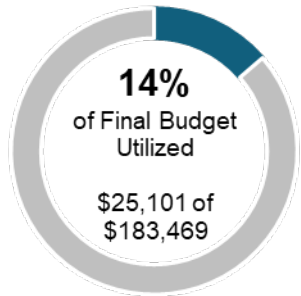


# Inclusivity Matters Initiatives

Capacity Building FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

**Financial & Administrative Monitoring**

Not Applicable

**Programmatic Performance**

Performing Well

In Fiscal Year 23-24, CSC continued to serve as a leader in advancing and supporting local equity and inclusion initiatives. Changes in legislative policies necessitated a shift in service provision and operational focus.

CSC staff remained committed to actively participating in community groups, workshops, conferences, procurements, and presentations, which fostered equity-focused practices. One such example is the co-hosting of an Antisemitism in the Workplace training which exemplifies CSC's commitment to addressing specific and relevant social issues.

CRESTS Program provided research and place-based community groups support and trainings for HEAL teams. Although there were additional trainings scheduled, they were suspended due to the operational demands of CSC's HEAL Trauma work. CSC terminated the services of CRESTS as of July 31, 2024.

The limited utilization of the program's budget reflects CSC's responsiveness to shifting priorities and operational demands. Although certain activities were paused or scaled back and the budget was reduced for the next fiscal year, the commitment remains strong.

## IS ANYBODY BETTER OFF?

### Outcome Measures



**39** community trainings were offered online or in person.

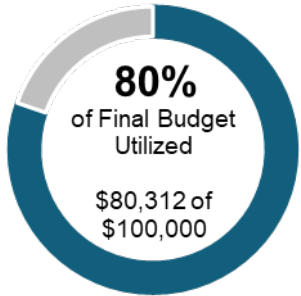
**344** participants took part in CSC trainings: **236** online and **108** in person.

# Skill Building Training

Capacity Building FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



Not Applicable

### Programmatic Performance



Performing Well

In FY 23-24, Skill building Instructor-Led Training (ILT) sessions remained a vital resource for professional development conducted across multiple formats, such as;

- 12 Online Zoom training sessions where 119 participants were engaged
- 89 Live in-person at CSC with 1,487 attendees
- 16 Program Services (PS) Live – Topics based on the PS budget, special training for PS-specific programs (i.e., PATHS, Restorative Justice, and Project-Based Learning) with 1,210 participants attended
- 9 PS online – Held via Zoom with 243 participants
- 12 MIS – SAMIS and CAPS training – Led by CSC staff as the trainers where 67 attendees were engaged

Topics that were in high demand included CSC providers' contract-required topics like Case Management, Documentation, and Motivational Interviewing.

## IS ANYBODY BETTER OFF?

### Outcome Measures

■ Goal ■ Measure

Percentage of participants reporting overall satisfaction with training:



Percentage of participants reporting they would recommend the session to other participants:



Percentage of participants reporting the information/ideas provided translate into usable skills and tools:



Percentage of participants reporting their knowledge of the subject matter broadened by the training:



# Collective Impact, Data Research & Planning

Annual Performance FY 23-24

## GOAL

Use collective impact strategies to improve child and family well-being across service systems and Broward communities.

## RESULT

Children live in stable and nurturing families, children are mentally and physically healthy, children are ready to succeed in school, children live in safe and supportive communities, and young people successfully transition to adulthood.

## PROGRAMS

### Asset Based Community Development

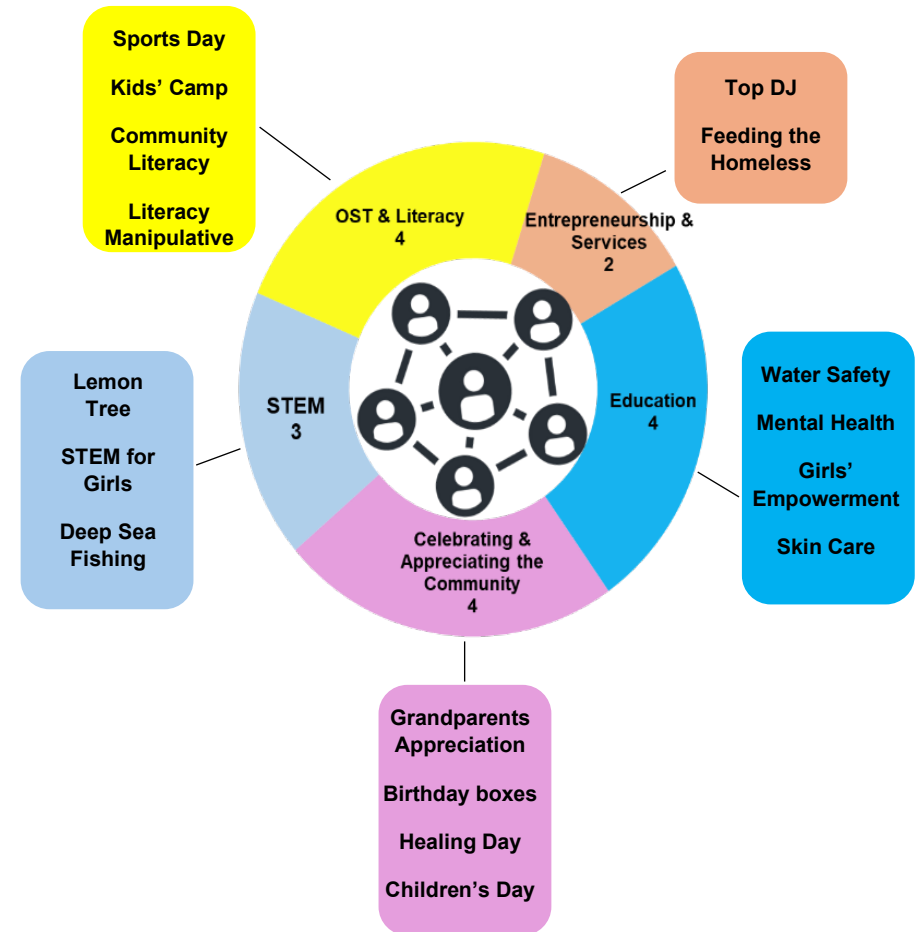
- Asset Based Community Development (ABCD) is an asset-based, locally focused and relationship-driven process that leverages the assets of local people/residents to build more resilient and powerful communities.
- ABCD Civic Design teams are comprised of neighbors selected to serve as Community Connectors. The Community Connectors conduct a listening campaign with up to 100 of their neighbors to identify gifts and areas of concern and passion. The Connectors also complete asset mapping of their neighborhood and compile this information to issue community grants and implement projects to improve their community.

### Community Participatory Action Research

- Community Participatory Action Research (CPAR) focuses on co-creating solutions with people who have lived experience along with system and service professionals.
- Both ABCD and CPAR strategies engage both English and non-English-speaking community members.

## DATA STORIES

The Civic Design teams approve ABCD community grant projects that draw on the gifts of their neighbors to **address community concerns and opportunities** (i.e., literacy, intergenerational connections, self-care, etc.). **In FY 23-24, 17 grants were implemented.** The community grant-funded projects listed below bring the community together and build connections, knowledge, and skills to address the community priorities.

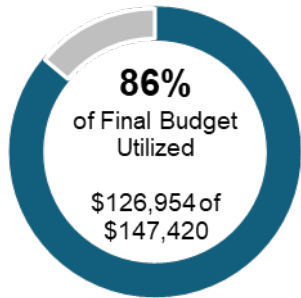


# A Little Help Never Hurts

Collective Impact – Asset Based Community Development FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

**Financial & Administrative Monitoring**     
Finding Addressed

**Programmatic Performance**     
Performing Well

A Little Help Never Hurts (ALHNNH) is the facilitator of the Asset Based Community Development Civic Design Teams (CDTs). The Civic Design Teams (CDT) are made up of highly motivated residents known as Community Connectors who engage their neighbors and learn about the localized community assets and opportunities known to residents that may be invisible to funders. One significant component of this work is the opportunity for Community Connectors to lead a grant process for localized projects that support their neighborhoods. Two of the three CDTs released Community Building Grants, which built upon local assets, generated social capital, and advanced positive stories about the neighborhood and the people in their communities.

The CSC approach to this work has deliberately incorporated municipal government representation, which has resulted in stronger relationships between residents and their local government.

Civic Design Team member satisfaction surveys reflected high levels of program satisfaction.

The utilization was lower than expected because of a delay in the release of the Hollywood Civic Design Team community-building grants.

## IS ANYBODY BETTER OFF?

### Data Integrity & Fully Measured

Provider met expectations.

### Outcome Measures

Provider met all Council goals for performance measurements.



**77%** of Community Connectors attended monthly Civic Design Team Meetings.

**90%** of Civic Design Team Members were satisfied with the ABCD process.

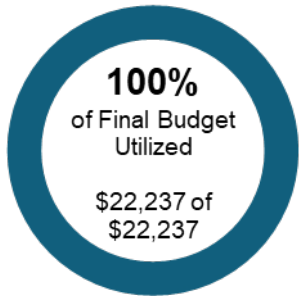
**95%** of funds were awarded for Mini-Grant Funds/Participatory Budgeting in Lauderhill and Fort Lauderdale.

# Community Participatory Action Research

Collective Impact – Action Research FY 23-24

## HOW MUCH DID WE DO?

### Utilization



## HOW WELL DID WE DO IT?

### Financial & Administrative Monitoring



Not Applicable

### Programmatic Performance



Performing Well

Funding from the University of Pennsylvania's Actionable Intelligence for Social Policy supported a Community Participatory Action Research (CPAR) project with co-researchers consisting of parents and youth with lived experience in the Baker Act system and professionals from behavioral health providers. The Council secured What's Your Elephant to present the CPAR findings so that people could feel the impact of being Baker Acted while advocating for solutions to reduce the trauma of the Baker Act. This month-long Echoes of Empathy interactive art exhibition included (1) a gallery with works from three local artists, other artists' work who responded to an open call, and art from youth who have lived experience being Baker Acted; (2) opening night performances, (3) a gallery walk/wellness activity/reflection with system leaders, (4) a hybrid community conversation with youth/families who have lived experience being Baker Acted, system professionals, and the artists and (5) a closing art-making event at the gallery.

People who participated in the exhibit shared how the experience reduced the stigma associated with mental illness, helped them feel less alone and isolated, and educated them on opportunities for improving the experience and outcomes of individuals experiencing mental health crises. The partnership with What's Your Elephant demonstrated the value of the arts in communicating research to a wider audience, providing healing spaces/experiences for youth, families, and communities, and enhancing opportunities for policy and system change

## IS ANYBODY BETTER OFF?

### Outcome Measures



To reduce the trauma on children caused by the perceived criminalization of the Baker Act process, Broward County has agreed to fund a pilot project to utilize ambulatory services rather than local law enforcement to transport children to secure Baker Act Facilities.



**300+** people participated in the four in-person events tied to the month-long Echoes of Empathy exhibition.

**5,000+** views of the Echoes of Empathy Facebook Reels.

**22,000** impressions on What's Your Elephant's Social Media handles.



The University of Pennsylvania's Actional Intelligence for Social Policy will collaborate with its other grantees to incorporate the presentation of research findings via the arts.

# SUMMARY OF PERFORMANCE MEASURES

Fiscal Year Ending September 30, 2024



# Maternal & Child Health

Summary of Performance Measures FY 23-24



MATERNAL & CHILD HEALTH MOTHERS OVERCOMING MATERNAL STRESS (MOMS)	MEMORIAL
Percentage of mothers demonstrating acceptable level or improvement of attachment/bonding with infant:	98%
Percentage of infants and children scoring within range for developmental milestones:	98%
Percentage of mothers reporting fewer symptoms of depression and/or anxiety:	96%
Percentage of families successfully completing the program:	95%

SAFE SLEEP MOTHERS OVERCOMING MATERNAL STRESS (MOMS)	HEALTHY START
Percentage of agency and healthcare professionals reporting satisfaction with trainings:	99%
Percentage of agency and healthcare professionals reporting the information presented in the training was useful:	100%
Percentage of parents/caregivers provided with a crib increasing their knowledge of safe infant sleep practices, SIDS risk reduction and the Safe Sleep program:	100%



# Family Support – Abuse & Neglect Prevention

Summary of Performance Measures FY 23-24



FAMILY STRENGTHENING	ADVOCACY NETWORK	ARC	BOYS TOWN	BROWARD CHILDREN'S CENTER	CENTER FOR HEARING	CHILDREN'S HARBOR	FAMILY CENTRAL(PAT)	FAMILY CENTRAL (NPP)	GULF COAST	BE STRONG INTERNATIONAL
Percentage of families with no verified abuse findings 12 months post program completion:	100%	Too soon to measure	100%	100%	100%	100%	Too soon to measure	100%	100%	Too soon to measure
Percentage of families improving family functioning:	77%	83%	79%	89%	Too few to measure	93%	Too soon to measure	99%	96%	Too soon to measure
Percentage of families participating in all program requirements:	71%	83%	97%	90%	Too few to measure	95%	Too soon to measure	99%	88%	Too soon to measure

FAMILY STRENGTHENING	JULIANA GERENA	KID, Inc. KID FIRST	MEMORIAL FAMILY TIES	SMITH	BOYS & GIRLS CLUBS	COMMUNITY-BASED CONNECTIONS	HENDERSON PACT	KID HOMEBUILDERS	
Percentage of families with no verified abuse findings 12 months post program completion:	100%	99%	100%	100%	100%	100%	Too soon to measure	96%	
Percentage of parents demonstrating improvement in their parenting skills:					100%				
Percentage of families improving family functioning:	100%	95%	94%	91%	95%	91%	84%	74%	
Percentage of families participating in all program requirements:	87%	84%	88%	92%	79%	86%	91%	90%	
Percentage of fathers reporting satisfaction with Fatherhood group sessions:						100%			
Percentage of fathers attending monthly Fatherhood group sessions:						92%			
Percentage of children successfully avoiding out-of-home placement 12 months post program completion:							Too soon to measure	98%	

# Family Support – Abuse & Neglect Prevention

Summary of Performance Measures FY 23-24



FAMILY STRENGTHENING	JACK & JILL	ANN STORCK	MEMORIAL TEEN	PACE	HENDERSON MST	HISPANIC UNITY	JAFCO
Percentage of families with no verified abuse findings 12 months post program completion:	100%	Too soon to measure	100%	98%	98%	99%	100%
Percentage of youth who maintained/improved school attendance during the program:				Data not available	Data not available		Data not available
Percentage of youth not obtaining law violations 6 months post program completion:				100%	83%		76%
Percentage of families participating in all program requirements:	Too few to measure	73%	100%	69%	100%	70%	96%
Percentage of parents reporting satisfaction with Family Training Sessions:	100%					100%	
Percentage of parents reporting parenting attitudes/behaviors consistent with decreased risk of child abuse/neglect:	94%	92%				91%	
Percentage of mothers scoring a 9 or above on the EPDS report fewer symptoms of depression:			90%				
Percentage of families improving family functioning:		100%	86%	87%			

FAMILY STRENGTHENING	MOUNT BETHEL
Percentage of families participating in all program requirements:	Too soon to measure
Percentage of fathers who improved fathering and parenting knowledge and skills:	Too soon to measure
Percentage of fathers who reported satisfaction with 24/7 Dad Program:	Too soon to measure
Percentage of families with no verified abuse findings 12 months post program completion:	Too few to measure

FAMILY STRENGTHENING	CHILDREN'S HOME
Percentage of children remaining safe during supervised visitation:	Too soon to measure
Percentage of custodial and non-custodial parents reporting satisfaction with services:	Too soon to measure
Percentage of non-custodial parents reporting that services positively impacted child-parent relationship:	Too soon to measure
Percentage of families with no verified abuse findings while receiving services:	Too few to measure

# Family Support – Abuse & Neglect Prevention

Summary of Performance Measures FY 23-24



KINSHIP	HARMONY	KID	LEGAL AID
Percentage of kinship children not requiring foster or institutional care while receiving services:	100%	99%	
Percentage of kinship children not requiring foster or institutional care 12 months post program completion:	100%	99%	
Percentage of caregivers demonstrating acceptable level and/or increase in protective factors:	96%	98%	
Percentage of caregivers satisfied with Kinship services:	100%	100%	
Percentage of youth satisfied with Kinship services:	100%	100%	
Percentage of kinship families whose legal goals were met:			99%
Percentage of kinship families satisfied with Legal Aid services:			100%

# Family Support – Abuse & Neglect Prevention

Summary of Performance Measures FY 23-24



HEAL TRAUMA SUPPORTS	BBHC	CBC	HEALING ART	MEMORIAL	MENTAL HEALTH	SMITH	JAFCO
Percentage of participants improving behavioral health functioning:	83%						
Percentage of participants successfully completing treatment:	93%						
Percentage of clients satisfied with services:	95%						
Percentage of eligible youth and families having successful linkages to services:		98%	89%	100%	100%	100%	
Percentage of eligible youth and families' needs were met with HEAL services:		92%	74%	91%	84%	76%	
Number of individuals were reached through community events:		522	785	261	478	2,220	
Percentage of families reporting the services improved their well-being:							97%
Percentage of families satisfied with case management/navigator services:							97%
Percentage of eligible families linked to desired/necessary services as specified on their wellness plan:							100%
Percentage of families satisfied with group services:							100%

HEAL TRAUMA	JUNIOR ACHIEVEMENT
Number of 5th-grade students learned about tools that can help them manage their emotions:	371
Number of 5th-grade students reported knowing who they could talk to for support in their community:	400
Percentage of 8th-grade students reporting increased knowledge about mental health-related careers:	93%

# Child Welfare Supports

Summary of Performance Measures FY 23-24



ADOPTION CAMPAIGN	FOREVER FAMILY
Number of children adopted:	3
Number of TV impressions:	28+ million
Number of Facebook Impressions:	421,986
Amount of Title IV-E Adoption Assistance reimbursement to CSC:	\$85,009

ADOPTION CAMPAIGN	HEART GALLERY
Number of adoptions finalized:	12
Number of website inquiries for adoption:	464
Amount of community donations:	\$97,753
Amount of Title IV-E Adoption Assistance reimbursement to CSC:	\$25,644

LEGAL ADVOCACY WORKS LEGAL SUPPORT PROGRAM	LEGAL AID
Percentage of children meeting legal permanency goals:	99%
Percentage of legal hotline callers reporting satisfaction with services:	91%
Percentage of youth improving school/employment scores:	75%
Percentage of youth obtaining no law violations 12 months post program completion:	95%
Percentage of youth reducing delinquency risk scores:	68%
Percentage of youth obtaining no new law violations during the program:	81%

# Economic Self-Sufficiency

Summary of Performance Measures FY 23-24



HISPANIC UNITY VOLUNTEER INCOME TAX ASSISTANCE (VITA)	VITA
Percentage of VITA clients reporting satisfaction with their overall experience:	92%
Percentage of tax return submissions that were accepted: *Average refund amount was \$1,354.14	93%

SOUTH FLORIDA HUNGER COALITION	MOBILE SCHOOL PANTRY
Percentage of families reporting satisfaction with quality of food:	96%
Percentage of families reporting satisfaction with service provided:	96%
Percentage of parents indicating the program had a positive impact:	96%

HARVEST DRIVE	FOOD DISTRIBUTION
Number of families/households served:	2,955
Number of bags of food distributed:	9,597
Percentage of school social workers satisfied with services:	88%

SOUTH FLORIDA HUNGER COALITION	SUMMER BREAKSPOT
Percentage of children reporting satisfaction with the services provided by Summer BreakSpot:	100%
Percentage of adults reporting satisfaction with the services provided by Summer BreakSpot:	100%
Percentage of children indicating that the Summer BreakSpot Project had a positive impact:	100%
Percentage of adults indicating that the Summer BreakSpot Project had a positive impact:	100%

COMMUNITY ENHANCEMENT COLLABORATION	FOOD DISTRIBUTION
Number of families/households served:	3,147
Number of pounds of food distributed:	109,375
Percentage of partner agencies satisfied:	100%

# Economic Self-Sufficiency

Summary of Performance Measures FY 23-24



FLIPANY	FOOD DISTRIBUTION
Number of households/families served:	294
Number of pounds of food distributed:	221,344
Percentage of clients satisfied with quality of food:	98%
Percentage of clients satisfied with service provided:	98%
Percentage of clients indicating the program had a positive impact.	94%

HOPE SOUTH FLORIDA	HOMELESS OUTREACH
Percentage of clients placed in approved shelter/housing options:	32%
Percentage of outreach contacts made and accepted/completed referrals:	55%

HOPE SOUTH FLORIDA	HOMELESS SUPPORT
Percentage of participants referred for services based on needs and barriers identified during assessment:	100%
Percentage of participants placed in approved shelter/housing options:	50%
Percentage of participants indicating satisfaction with services:	83%

LIFE4NET FAMILIES	FOOD DISTRIBUTION
Number of duplicated families served:	6,752
Number of food boxes distributed:	20,354
Percentage of families reporting satisfaction with services provided:	90%

# Water Safety

Summary of Performance Measures FY 23-24



BROWARD COUNTY BOARD OF COMMISSIONERS	SWIM CENTRAL
Percentage of children participating in the program who have not drowned 3 years post program completion:	100%
Percentage of participants completing between 7-10 lessons who improved at least 2 levels on the Water Safety Skills Checklist:	26%
Percentage of participants completing between 7-10 lessons who improved at least 1 level on the Water Safety Skills Checklist:	70%
Percentage of participants completing between 3-6 lessons who improved at least 1 level on the Water Safety Skills Checklist:	65%

STATE OF FLORIDA, DEPARTMENT OF HEALTH WATER SAFETY	DROWNING PREVENTION
Percentage of Train-the-Trainer participants reporting an increase in knowledge of drowning risks and prevention strategies:	100%
Number of community outreach trainings provided to general public:	75
Number of community outreach events attended with Drowning Prevention Information disseminated:	71
Number of door alarms distributed to agencies:	1,180
Number of Train-the-Trainer attendees representing Family Strengthening Agencies and Child Protective Investigators:	92
Number of Water Smart Broward/Drowning Prevention Task Force meetings hosted:	12



# Literacy & Early Education

Summary of Performance Measures FY 23-24



VULNERABLE POPULATION CHILD CARE SLOTS	ELC
Percentage of families having no verified abuse findings during program participation:	99%
Percentage of parents/caregivers reporting benefits by receiving childcare services (e.g., respite, pursue/maintain opportunities for employment, therapeutic treatment, etc.):	98%

LITERACY VOLUNTEER RECRUITMENT & MANAGEMENT	HANDSON BROWARD
Percentage of participating agencies reporting satisfaction with HandsOn Broward coordination services:	100%
Percentage of reading coaches and mentors reporting satisfaction with HandsOn Broward training and coordination services:	100%
Percentage of volunteers and agencies reporting their needs were met by HandsOn Broward services and coordination:	100%

SUBSIDIZED CHILD CARE SLOTS	ELC
Percentage of clients reporting having a better understanding of childcare options and choosing a quality childcare provider:	98%
Percentage of clients reporting overall satisfaction with the services provided by ELC of Broward County:	98%
Percentage of clients reporting that the information received was helpful/easy to understand:	98%
Percentage of clients reporting that they were treated with respect and in a caring manner by staff:	98%

READING & MATH	READING & MATH
Percentage of children achieving "at or above" or "close to" target performance on measures of Vocabulary/Oral Language, Comprehension, Phonological Awareness, and Alphabet Knowledge by their Spring assessment:	68%
Percentage of students demonstrating an improvement in Counting, Number Identification, Comparing Quantities, Number After Knowledge, Comparing Numerals, and Number After Equals One More (Numeracy):	86%
Percentage of 4-5 year olds meeting or exceeding their target growth in literacy and early numeracy skills needed for Kindergarten:	92%
Percentage of children completing family literacy and numeracy activities at home with a parent or guardian:	86%

# School Health

Summary of Performance Measures FY 23-24



FLORIDA DEPARTMENT OF HEALTH	FLDOH
Number of clinic visits by students who received first aid, emergency, prevention, and health care services:	32,301
Number of students who returned to class after receiving services:	22,739
Number of unduplicated students who received health services based on Individualized Health Care Plan:	1,528

MIAMI LIGHTHOUSE FOR THE BLIND AND VISUALLY IMPAIRED	SCHOOL HEALTH
Number of eyeglasses prescribed:	395
Number of comprehensive eye exams (with and without eye dilation):	637

# Elementary School Initiatives Out-of-School Time (Inclusion)

Summary of Performance Measures FY 23-24



M.O.S.T. (GP)	ASP	BOYS & GIRLS CLUBS(SO)	HALLANDALE	HOLLYWOOD	CAS	KID	MIRAMAR	FIREWALL CENTERS	UCO	VOLTA MUSIC FOUNDATION
Percentage of children remaining safe:	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Percentage of children improving homework completion. (School Year):	95%		100%	94%	98%	100%	100%	93%	100%	94%
Percentage of children improving academic performance and/or skills:	94%	97%	100%	97%	96%	98%	95%	96%	94%	94%
Percentage of children demonstrating acceptable levels of social interactions. (child-staff, child-child). (2 point in-time observations):	88%	78%	75%	88%	92%	75%	83%	73%	50%	88%
Percentage of classrooms meeting quality standards for Project Based Learning. (Summer Only):	100%	100%	100%	100%	100%	100%	100%	83%	Too few to measure	100%

# Elementary School Initiatives Out-of-School Time (Inclusion)

Summary of Performance Measures FY 23-24



M.O.S.T. (GP)	CBC	SOREF	SUNSHINE	YMCA	OAKLAND	JACK AND JILL CENTER	URBAN LEAGUE (SO)	LAUDERDALE LAKES (SO)	WEST PARK (SO)
Percentage of children remaining safe:	100%	100%	100%	100%	100%	100%	100%	100%	100%
Percentage of children improving homework completion. (School Year):	93%	92%	91%	94%	98%	93%			
Percentage of children improving academic performance and/or skills:	98%	93%	95%	94%	95%	Data not available	89%	96%	100%
Percentage of children demonstrating acceptable levels of social interactions. (child-staff, child-child). (2 point in-time observations):	100%	83%	91%	88%	75%	75%			
Percentage of children demonstrating acceptable levels of social interactions (child-staff, child-child). (1 point in-time observation):							100%	100%	100%
Percentage of classrooms meeting quality standards for Project Based Learning. (Summer Only):	100%	100%	100%	100%	100%	100%	100%	100%	100%

# Elementary School Initiatives Out-of-School Time (Inclusion)

Summary of Performance Measures FY 23-24



M.O.S.T. (GP)	CCDH
Percentage of providers satisfied with coaching:	95%
Percentage of providers receiving individualized coaching and technical assistance that achieved their goals:	97%
Percentage of participants attending ADA training demonstrated knowledge about curriculum content:	97%

Reading Explorers	FIU
Percentage of sites reporting they would recommend the program:	95%
Percentage of sites reporting children benefited from the program:	92%
Percentage of parents satisfied with services provided:	95%
Percentage of children improving in Oral Reading Fluency:	73%

FLIPANY	CATCH
Percentage of providers reporting satisfaction with CATCH training:	93%
Percentage of participants demonstrating knowledge about CATCH curriculum content:	79%

# Out-of-School Time (Special Needs)

Summary of Performance Measures FY 23-24



M.O.S.T. (SN)	ARC	ASP	ANN STORCK	BCC	CHC
Percentage of children remaining safe:	100%	100%	100%	99%	100%
Percentage of children improving academic performance and/or skills:	55%	100%	67%	80%	94%
Percentage of children demonstrating acceptable levels of social interactions (child-staff, child-child). (2 point in-time observations):	100%	88%	100%	88%	100%
Percentage of classrooms meeting quality standards for Project Based Learning. (Summer Only):	100%	50%	100%	100%	100%

M.O.S.T. (SN)	PEMBROKE PINES (SO)	JAFCO (SO)	SMITH	UCO	YMCA	MEMORIAL (SO)
Percentage of children remaining safe:	100%	100%	100%	100%	100%	100%
Percentage of children improving academic performance and/or skills:	78%	67%	92%	83%	83%	
Percentage of children demonstrating acceptable levels of social interactions (child-staff, child-child). (2 point in-time observations):	100%	100%	80%	90%	92%	100%
Percentage of classrooms meeting quality standards for Project Based Learning. (Summer Only):	100%	100%	100%	Too few to measure	91%	100%

RESPIRE FOR YOUTH WITH BEHAVIORAL HEALTH CONDITIONS SPECIAL NEEDS POPULATION	MEMORIAL	SMITH
Percentage of caregivers reporting improvement in children's behaviors:	100%	88%
Percentage of caregivers experiencing improved familial relationships:	85%	58%
Percentage of caregivers experiencing reduced stress:	78%	51%
Percentage of children expressing/verbalize positive experience in the Respite Program:	97%	100%

M.O.S.T. (SN)	JEWISH COMMUNITY CENTER
Number of unduplicated patients visited by David Posnack Jewish Community Center:	148
Number of siblings participated in activities:	48
Number of sessions included family supports, children's games and activities, and special events:	80

# Middle School Initiatives

Summary of Performance Measures FY 23-24



YOUTH FORCE	CHC	WEST PARK	FIREWALL LEVERAGE	COMMUNITY ACCESS	COMMUNITY RECONSTRUCTION	CROCKETT DELUCA	CROCKETT	FIREWALL DELUCA	FIREWALL
Percentage of youth not obtaining any new law violations during the program:	100%	91%	93%	100%	100%	96%	98%	97%	94%
Percentage of youth not experiencing bullying or bullying experiences were resolved:	100%	96%	96%	100%	99%	97%	97%	97%	97%
Percentage of youth attending school regularly:	88%	90%	82%	89%	78%	97%	92%	93%	84%
Percentage of youth promoted to the next grade:	100%	100%	98%	100%	100%	100%	99%	100%	99%
Percentage of youth not becoming or causing a pregnancy:	100%	100%	100%	100%	100%	100%	100%	100%	100%
Percentage of youth not using alcohol, drugs, or vape:	100%	100%	96%	88%	98%	100%	99%	97%	90%
Percentage of youth demonstrating gains in Youth Development competencies:	94%	52%	86%	48%	72%	84%	87%	80%	80%

# Middle School Initiatives

Summary of Performance Measures FY 23-24



YOUTH FORCE	HANDY	HARMONY	HUF	MEMORIAL DELUCA	MEMORIAL	OIC	OUR CHILDREN OUR FUTURE	URBAN LEAGUE	YMCA
Percentage of youth not obtaining any new law violations during the program:	99%	99%	96%	100%	100%	98%	90%	100%	100%
Percentage of youth not experiencing bullying or bullying experiences were resolved:	97%	100%	97%	92%	98%	96%	96%	94%	97%
Percentage of youth attending school regularly:	92%	87%	91%	93%	93%	94%	90%	98%	89%
Percentage of youth promoted to the next grade:	100%	100%	99%	100%	100%	99%	100%	100%	98%
Percentage of youth not becoming or causing a pregnancy:	98%	100%	100%	98%	100%	100%	100%	100%	99%
Percentage of youth not using alcohol, drugs, or vape:	89%	100%	97%	94%	96%	95%	91%	93%	93%
Percentage of youth demonstrating gains in Youth Development competencies:	85%	100%	90%	82%	90%	80%	82%	83%	90%

YOUTH FORCE	HANLEY
Percentage of participants increasing knowledge of alcohol use prevention:	100%
Percentage of participants successfully completing a prevention program:	100%

CHOOSE PEACE INITIATIVE	UNITED WAY
Number of educational materials on youth violence, prevention, and bullying was distributed at school and community events:	30,000+
Number of youth participated in Agents of Change school-based programs:	525



# Middle School Initiatives

Summary of Performance Measures FY 23-24



PEACE	COMMUNITY BASED CONNECTIONS	CROCKETT	HARMONY	SMITH
Percentage of youth not obtaining any new law violations during the program:	100%	100%	97%	96%
Percentage of youth not experiencing bullying or bullying experiences were resolved:	97%	96%	100%	99%
Percentage of youth attending school regularly:	93%	91%	92%	64%
Percentage of youth promoted to the next grade:	100%	100%	100%	88%
Percentage of youth not becoming or causing a pregnancy:	100%	100%	100%	99%
Percentage of youth not using alcohol, drugs, or vape:	96%	97%	100%	97%
Percentage of youth demonstrating gains in Youth Development competencies:	93%	91%	90%	83%

YOUTH FORCE - LEVERAGE	MIRAMAR – HONEY SHINE
Percentage of youth increasing their knowledge in STEAM (Science, Technology, Engineering, Arts, and Math), College and career options:	71%
Percentage of youth satisfied with their experience in the program:	84%

# High School Initiatives

Summary of Performance Measures FY 23-24



HIGH SCHOOL INITIATIVES	COMMUNITY BASED CONNECTIONS	FIREWALL	HISPANIC UNITY	YMCA	JUNIOR ACHIEVEMENT	MODS (AVIATION)	MODS (ECO EXPLORER)	FLITE: YSO
Percentage of youth attending school regularly:	53%	77%	72%	73%				
Percentage of youth improving their science grade:		79%	74%	71%				
Percentage of youth improving their math grade:		65%	74%	68%				
Percentage of youth improving their Language/Reading grade:		87%	84%	83%				
Percentage of youth decreasing external suspensions:		100%	99%	99%				
Percentage of youth enrolled in credit recovery achieving gains in focus subject:	64%							
Percentage of youth successfully completing program requirements:					95%			
Percentage of youth reporting satisfaction with internship:					90%			
Percentage of employers reporting satisfaction with interns:					84%			
Percentage of youth demonstrating work readiness:					100%			
Percentage of youth demonstrating proficiency in employability and job retention skills:						94%	94%	
Percentage of youth increasing knowledge of science concepts:							86%	
Percentage of youth increasing knowledge of aviation concepts:						80%		
Percentage of youth attendance at meetings and events:								89%
Percentage of youth improving organizing and leadership competencies:								100%
Percentage of youth satisfied with YSO trainings and events:								80%
Percentage of youth advocacy campaigns implemented with fidelity:								86%

# High School Initiatives

Summary of Performance Measures FY 23-24



HIGH SCHOOL INITIATIVES	BRIDGE 2 LIFE
Percentage of youth completing their FAFSA in the previous year:	42.3%
Number of youth and parents receiving one-on-one support to complete their college applications and financial aid forms:	1,071
Number of graduating seniors completing their Bright Futures application.	8,799

SUMMER YOUTH EMPLOYMENT PROGRAM (SYEP)	CAREER SOURCE
Percentage of youth successfully completing the program:	92%
Percentage of youth demonstrating proficiency in employability and job retention skills:	94%
Percentage of employers indicating high satisfaction with the program support and youth employee(s):	97%
Percentage of youth were satisfied with their work experience:	98%

# Special Needs Support Training & Employment Program (STEP)

Summary of Performance Measures FY 23-24



SUPPORTED TRAINING & EMPLOYMENT PROGRAM (STEP) SPECIAL NEEDS POPULATION	ARC	CHC	SMITH	UCO	YMCA
Percentage of youth employed or pursuing post-secondary education 6 months post program completion:	82%	50%		56%	55%
Percentage of youth demonstrating improvement in employability skills:	43%		88%	82%	83%
Percentage of youth reporting improvement in employability skills:	61%		82%	50%	73%
Percentage of youth demonstrating proficiency in employability and job retention skills:		70%			

# Healthy Youth Transitions & Independent Living

Summary of Performance Measures FY 23-24



HEALTHY YOUTH TRANSITIONS & INDEPENDENT LIVING (HYT)	CAMELOT	GULF COAST	HANDY	HARMONY	HENDERSON	MEMORIAL	PACE	SUNSERVE
Percentage of youth making progress in school or post-secondary education, graduated or obtained a GED, and/or maintained employment:	76%	62%	80%	97%	79%	77%	96%	93%
Percentage of youth demonstrating proficiency or improvement in employability and job retention skills:	97%	80%	95%	97%	75%	87%	96%	92%
Percentage of youth not obtaining any new law violations (<18yrs) or any new felony law violations (>=18yrs):	97%	88%	98%	97%	91%	95%	100%	100%
Percentage of youth aged 15-19 not becoming pregnant or causing a pregnancy:	100%	98%	100%	97%	100%	96%	96%	100%

# Healthy Youth Transitions & Independent Living

Summary of Performance Measures FY 23-24



HEALTHY YOUTH TRANSITIONS & INDEPENDENT LIVING (HYT)	HOMES	FLITE: RESOURCE CENTER
Percentage of youth becoming employed upon internship completion:	83%	
Percentage of sites indicating satisfaction with program support and youth intern(s):	100%	
Percentage of youth demonstrating proficiency or improvement in employability and job retention skills:	100%	
Percentage of youth successfully completing internship:	83%	
Percentage of youth served by the Housing Coordinator securing housing:		91%
Percentage of youth served in the College Boost Program making learning/educational gains:		100%
Percentage of youth served by the Employment Coordinator gaining employment:		69%
Percentage of youth served by Health & Wellness navigator connected to health resources:		96%

# Delinquency Diversion

Summary of Performance Measures FY 23-24



NEW DAY	BSO	CAMELOT	HENDERSON	COMMUNITY RECONSTRUCTION	JULIANA GERENA	PAGE	SMITH	URBAN LEAGUE
Percentage of youth obtaining no law violations 12 months post-program completion:	86%	100%	95%	78%	100%	96%	85%	93%
Percentage of youth obtaining no law violations during program participation:	91%	91%	97%	91%	92%	97%	77%	88%
Percentage of youth increasing their level of resilience:	86%	84%	66%	81%	93%	82%	78%	91%
Percentage of youth successfully completing the program:	87%	74%	81%	88%	80%	91%	73%	77%

NEW DAY	HARMONY		MEMORIAL	
	PSYCHOEDUCATIONAL	THERAPEUTIC	PSYCHOEDUCATIONAL	THERAPEUTIC
Percentage of youth obtaining no law violations 12 months post program completion:	95%	82%	100%	100%
Percentage of youth obtaining no law violations during program participation:	97%	81%	93%	88%
Percentage of youth increasing their level of resilience:	93%	76%	89%	94%
Percentage of youth successfully completing the program:	93%	81%	91%	84%

# Children's Health Insurance Outreach (KidCare)

Summary of Performance Measures FY 23-24



CHILDREN'S HEALTH INSURANCE OUTREACH KIDCARE	BROWARD COUNTY HEALTH DEPARTMENT
Percentage of participants satisfied with public education/training sessions.	100%
Number of public education/training sessions held.	202
Number of community events attended by KidCare staff to reach potential eligible residents.	70



# Simplified Point of Entry

Annual Performance FY 23-24



FIRST CALL FOR HELP (GENERAL POPULATION)	2-1-1
Percentage of callers that contacted 2-1-1 satisfied with the assistance provided.	98%
Percentage of callers that contacted 2-1-1 for information regarding EITC reporting satisfaction with services.	98%

FIRST CALL FOR HELP (BEHAVIORAL HEALTH)	2-1-1
Percentage of families satisfied with Henderson case management services.	99%
Percentage of families reporting an increase in their ability to access services and resources in their communities.	99%

FIRST CALL FOR HELP (SPECIAL NEEDS)	2-1-1
Percentage of families satisfied with JAFCO case management services.	100%
Percentage of families reporting an increase in their ability to access services and resources in their communities.	97%

# Capacity Building

Summary of Performance Measures FY 23-24



CAPACITY BUILDING	LEADERSHIP TRAINING
Percentage of the attendees reported overall satisfaction with capacity building-related trainings.	97%
Percentage of the attendees in the Frequency Matters program, including High Frequency Leadership and High Frequency Careers, reported overall satisfaction with the training series.	90%
Number of individuals representing 11 organizations attended the 9-part Grant Writing A-Z Series.	13
Number of leaders completed the Frequency Matters "High-Frequency Leadership" program.	15
Number of local young professionals completed the new "High-Frequency Career" training series.	14

CAPACITY BUILDING TRAINING INITIATIVES	CONSULTING AND GRANTS
Number of organizations were awarded Capacity Building Grants.	16
Amount awarded to non-profit organizations for project funding, coaching, and technical assistance through grants.	\$245,301
Number of hours of professional coaching and consulting from the SBDC were provided.	570

CAPACITY BUILDING	HANDSON BROWARD
Percentage of trained volunteers engaging in projects supporting child serving agencies:	91%
Percentage of volunteers satisfied with training sessions:	90%
Percentage of recipient agencies benefiting from HandsOn Broward volunteers:	100%

CAPACITY BUILDING	INCLUSIVITY MATTERS INITIATIVES
Number of community trainings were offered online or in person:	39
Number of participants took part in CSC trainings:	344
Number of participants took part in CSC training online:	236
Number of participants took part in CSC training in person:	108

CAPACITY BUILDING	SKILL BUILDING TRAINING
Percentage of participants reporting overall satisfaction with training:	96%
Percentage of participants reporting they would recommend the session to other participants:	95%
Percentage of participants reporting the information/ideas provided translate into usable skills and tools:	95%
Percentage of participants reporting their knowledge of the subject matter broadened by the training:	98%

# Collective Impact, Data Research & Planning

Summary of Performance Measures FY 23-24



COLLECTIVE IMPACT: ASSET BASED COMMUNITY DEVELOPMENT	COMMUNITY PARTICIPATORY ACTION RESERACH
Number of people participated in the four in-person events tied to the month-long Echoes of Empathy exhibition.	300+
Number of views of the Echoes of Empathy Facebook Reels:	5,000+
Number of impressions on What's Your Elephant's Social Media handles:	22,000

COLLECTIVE IMPACT: ACTION RESEARCH	A LITTLE HELP NEVER HURTS
Percentage of Community Connectors attending monthly Civic Design Team Meetings:	77%
Percentage of Civic Design Team Members satisfied with the ABCD process:	90%
Percentage of funds awarded for Mini-Grant Funds/Participatory Budgeting in Lauderhill and Fort Lauderdale:	95%